The most important

Help&Support



Center for Information Technologies and Media Management



Information for Students
IT and Mediaservices of the University of Passau

ZIM-Kennung/ZIM username

Most systems require your username called "ZIM-Kennung" (e.g. muster06) for signing in. You receive this username automatically with the matriculation at the University of Passau. The "ZIM-Kennung" is necessary for signing in on the computers in the PC-pools as well as for many important study services such as Stud.IP, Campusportal or HISQIS.

Forgot your password?

24-hours-password-service via SMS and e-mail: Free of charge and available wherever you are

Important: Keep your contact details up to date in Campusportal!

More information: www.zim.uni-passau.de/kennung

CampusCard



bring your signed

You apply for your CampusCard in the Cardportal on **studip.uni-passau.de**. After that you will receive a notification both on Stud.IP and via e-mail about when and where to get your card. For pickup please receipt and an official photo identification.

Functions of your CampusCard:

- Pay at canteen (Mensa) and cafeterias
- · Pay for printing and copy services
- · University library card
- · Access to sports center
- Access to the student's underground parking (application needed)
- Bus ticket (only after validation)

More information: www.uni-passau.de/campuscard

Hilfe-Portal

You are looking for instructions for Stud.IP, CampusCard, WiFi and others? Visit our "Hilfe-Portal".

More information: www.hilfe.uni-passau.de



Support for Students

We are here for you!
Building of the Faculty for Computer Science & Mathematics (IM)
1. floor (follow the signs)

Phone: +49 (0)851 509-1888 www.zim.uni-passau.de/support

We are open:

Monday unitl Thursday fi Friday fi

from 08:00 a.m. until 4:30 p.m. from 08:00 a.m. until 2:00 p.m.



Zentrum für Informationstechnologie und Medienmanagement



HISOIS

In HISQIS you sing on and off exams, download transcripts of records and other transcripts.

Follow gisserver.uni-passau.de for HISQIS

Stud.IP

Stud.IP is used for signing up for classes and lectures, creating your weekly schedule and accessing learning material. You can also manage your CampusCard on Stud.IP (e.g. blocking in case of loss).

Follow studip.uni-passau.de for Stud.IP

Campusportal

On Campusportal you can print and save certificates e.g. for matriculation. You can also leave your phone number for the 24-hourspassword-service.

Follow campus.uni-passau.de for Campusportal

ILIAS

ILIAS complements Stud.IP by providing fuctions for virtual teaching. University classes may be supplemented with additional learning contents and class recordings.

Follow ilias.uni-passau.de for ILIAS

UniVideo

UniVideo is the video platform of the University of Passau. Here you can find videos on current topics, classes and events as well as support videos.

Follow video.uni-passau.de for UniVideo



Free Software

- Sophos-Antivirus
- Microsoft Office 365 for studies & private use
- Microsoft Imagine (for certain study programmes)

More information: www.uni-passau.de/sonderkonditionen

PC-pools

The hours of operation of the PC-pools are depending on the opening hours of the building where they are located.

More information: www.zim.uni-passau.de/pc-pools

Rooms: ZIM: Room 044/046/047 NK⁻ Room 117

> WIWI: Room 030/031/032 KT: Room 29/30

JUR: Room 057/058

Campus Printers

There are campus printers available in the university buildings. You can print from university computers as well as private computers. You pay with your CampusCard. Use the terminals on the campus to put credit on your CampusCard.

More information: www.zim.uni-passau.de/drucker

LRZ Svnc&Share

The "Leibniz-Rechenzentrum der Bayerischen Akademie der Wissenschaften" (short LRZ) offers 50 GB online storage for students of participating universities

Your Access: https://syncandshare.lrz.de/login

Data Storage

Save your data on your personal hard drive (H) or in your online storage provided by LRZ Synch&Share.

More information: www.zim.uni-passau.de/daten



WiFi

With eduroam we provide free and secure internet access.

More information: www.zim.uni-passau.de/eduroam

OpenVPN

We provide secured access to the university network via a so called Virtual Private Network (VPN). You can use it within the CampusWLAN and when using a connection outside of the university.

More information: www.zim.uni-passau.de/vpn

E-mail

With your matriculation you receive your student e-mail address in the following form:

muster06@gw.uni-passau.de

Access your e-mails via webaccess.uni-passau.de

IT-Courses

The Center for Career and Competences (ZKK) offers various ITcourses for you.

More information: www.uni-passau.de/zkk



ZIM Informationstechnologie und Medienmanagement