

Slides and info



<https://www.zim.uni-passau.de/en/orientation-week>

# INTRODUCTION TO IT SERVICES

Winter term 23/24



# Agenda

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## 1. About us



ZIM is the digital centre of the University of Passau. We will help you with many technical questions related to your studies.





# 1. Our services



## Digital Campus

- Stud.IP
- QISPOS
- Campusportal
- ILIAS
- Zoom
- Online exams



## Working places

- PC Pools
- Campus printer
- LRZ Sync+Share
- Data storage



## Stay connected

- WiFi
- OpenVPN
- E-mail
- IT courses





# 1. Support & Help

**Benutzer- und Kontaktdaten**

Ihr Name\*

Ihre Benutzerkennung\*

Ihre E-Mail-Adresse\*

Ihre Telefonnummer (für Rückfragen)\*

**Ihre Supportanfrage**

Falls der Standort des Geräts nicht bekannt ist oder Sie ein Anfrage ohne Bezug zu einem bestimmten Gerät melden möchten, vermerken Sie dies bitte entsprechend im nachfolgenden Feld. Für Fragen zu Web-Themen oder dem Personen- und Telefonverzeichnis, tragen Sie bitte diese Schlagwörter als Standort ein.

Ort/Standort des Geräts\*

Bitte Gebäude und Raum angeben

Gerätenummer


Kurze Beschreibung\*

Bitte geben Sie die gesamte Information an, die zur Bearbeitung Ihrer Anfrage oder zur Problemfindung/-lösung beitragen könnte: Welches Anliegen haben Sie? Wann hatten Sie ein Problem? Wo? Reproduzierbar? Genaue Fehlermeldung?

Ausführliche Beschreibung\*

**Formular absenden**

**Hilfe-Portal**









**HILFE-PORTAL**

IN UNSEREM HILFE-PORTAL FINDEN SIE ALLE RELEVANTEN THEMEN RUND UM IT & MEDIENMANAGEMENT

**Schlagwortverzeichnis**

Sie suchen ein bestimmtes Thema/Wort aber wissen nicht in welchem Bereich Sie suchen sollen? Nutzen Sie doch ganz einfach unser alphabetisches [Schlagwortverzeichnis](#).

<p><b>Infopoint</b></p>  <p><a href="#">Aktuelle Projekte</a> <a href="#">Video-Anleitungen</a> <a href="#">Flyer &amp; Plakate</a> <a href="#">Übersicht über Projekte</a> <a href="#">Zur Onlinehilfe</a></p>	<p><b>Online Lehre mit Zoom</b></p>  <p><a href="#">Erste Schritte</a> <a href="#">Zoom-Formate</a> <a href="#">Veranstaltung aufzeichnen</a> <a href="#">Zur Onlinehilfe</a></p>	<p><b>Digital Workspace/Citrix</b></p>  <p><a href="#">Citrix-Installationsanleitung</a> <a href="#">Wichtige Plugins</a> <a href="#">Externer Zugang</a> <a href="#">Citrix Workspace App</a> <a href="#">Telefon- und Videokonferenzen</a></p>
<p><b>Arbeitsplatz</b></p>  <p><a href="#">Anmeldung am PC</a> <a href="#">Betriebssystem</a> <a href="#">Dateien/Netzaufwerke</a> <a href="#">Drucken &amp; Scannen</a> <a href="#">Telefonie</a> <a href="#">Programme</a></p>	<p><b>WLAN/Netzwerk</b></p>  <p><a href="#">Eduroam</a> <a href="#">OpenVPN</a> <a href="#">Zur Onlinehilfe</a></p>	<p><b>E-Mail</b></p>  <p><a href="#">Outlook</a> <a href="#">Zugriff E-Mail-Postfach</a> <a href="#">Funktionen und Module</a> <a href="#">RSS-Feed abonnieren</a> <a href="#">Sicherheit &amp; Spamschutz</a> <a href="#">E-Mail A-Z</a></p>

Support request



<http://www.zim.uni-passau.de/support/supportanfrage>

Help pages



[www.hilfe.uni-passau.de](http://www.hilfe.uni-passau.de)



# 1. ZIM-Support

The ZIM team will be happy to answer any technical questions you may have related to your studies!



**E-Mail:**

[support@zim.uni-passau.de](mailto:support@zim.uni-passau.de)



**Telephone:**

+49 851 509-1888



**Office Hours:**

**Monday - Thursday:**

08:00 a.m. - 04:30 p.m.

**Friday:**

08:00 a.m. - 02:00 p.m.





## 2. Essentials



ZIM-account

Password?

Password



CampusCard



University Library



## 2.1 ZIM-account

Accessing most systems of the digital campus (Stud.IP, QISPOS, E-Mail,...) requires a valid ZIM-account, which you receive automatically by e-mail at your matriculation.

Will be sent by email before the start of the semester with the subject:

*Your new ZIM-account at the University of Passau.*



**Remember:** the account used for registration here in Passau is no longer valid after you've received your ZIM-account!







## 2.1 ZIM-account

An extension of your ZIM-account after your de-registration is not possible!



It's no longer possible to use the IT Services! You have to save your data early!

### Structure of your ZIM-account:

Last name: *Mustermann*

ZIM-account: *muster01*

### Usage of your ZIM-account:

- Digital Campus (Stud.IP, QISPOS, Campusportal)
- E-mail
- Network access





## 2.2 Password

You can set the password for your ZIM-account yourself.

Only use the following characters:

- A..Z a..z 0..9 ! # \$ ( ) \* , - . : ; = ?
- must have 5 characters at least
- may have 30 characters at most
- Don't reuse old passwords!
- Keep your password secret – don't pass it on!
- No trivial passwords (names, simple words, etc.)





## 2.2 Password

**Be aware of phishing attacks!**





## 2.2 Change your password

- Change immediately after receipt  
[www.zim.uni-passau.de/en/account/password-for-new-zim-account](https://www.zim.uni-passau.de/en/account/password-for-new-zim-account)
- Emergency? Issues? Get in touch with us:
  - Tel.: +49 851 509 1888
  - E-Mail: [support@zim.uni-passau.de](mailto:support@zim.uni-passau.de)
- Login: After entering the wrong password 10 times, the ZIM-account will be blocked for about 10 minutes. („intruder detection“)
- New: Starting end of August 2023 changing passwords on a regular basis is no longer mandatory! Choose a safe password, min. length 10 characters!





## 2.2 Change your password



**ZIM**

- Aktuelles
- Wir über uns
- ZIM Überblick
- Infoportal
- ZIM-Support
- Login und Kennung
- Login Digitaler Campus
- Meine ZIM-Kennung
- Passwort ändern
- Passwort für neue ZIM-Kennung
- Passwort zurücksetzen
- Private E-Mail / Handynummer eintragen
- WLAN: eduroam-Zertifikat
- Benutzungsordnung akzeptieren
- Informationen zu Ihrer ZIM-Kennung
- Neues Passwort
- Kennung für Studierende
- Kennung für Beschäftigte
- Kennung für Gasthörer
- Kennung für externe Promovierende und
- Unbeteiligte

### Verwalten Sie Ihre ZIM-Kennung



#### Passwort ZIM-Kennung ändern >

Sie können ihr Passwort bei Bedarf ändern. Eine regelmäßige Änderung Ihres Passwortes ist nicht nötig.



#### Passwort neuer ZIM-Kennung vergeben >

Sie sind neu an der Universität Passau und haben per E-Mail Ihren Benutzernamen erhalten. Hier können Sie Ihr Initialpasswort festlegen.



#### 24h-Passwortservice >

Passwort Ihrer ZIM-Kennung zurücksetzen:

Sie können sich an Ihr Passwort nicht mehr erinnern oder Sie haben Ihr Passwort zu oft falsch eingegeben?



#### 24h-Passwortservice >

Private E-Mail Adresse oder Handynummer eintragen:

Hier können Sie Ihre private E-Mail-Adresse und Handynummer für unseren 24h-Passwortservice eintragen und einsehen.

**WIR HELFEN IHNEN**

- ZIM-Support
- So erreichen Sie uns
- Unsere Öffnungszeiten
- Hilfe-Portal
- Anregung & Kritik
- Sicherheit & Spamschutz

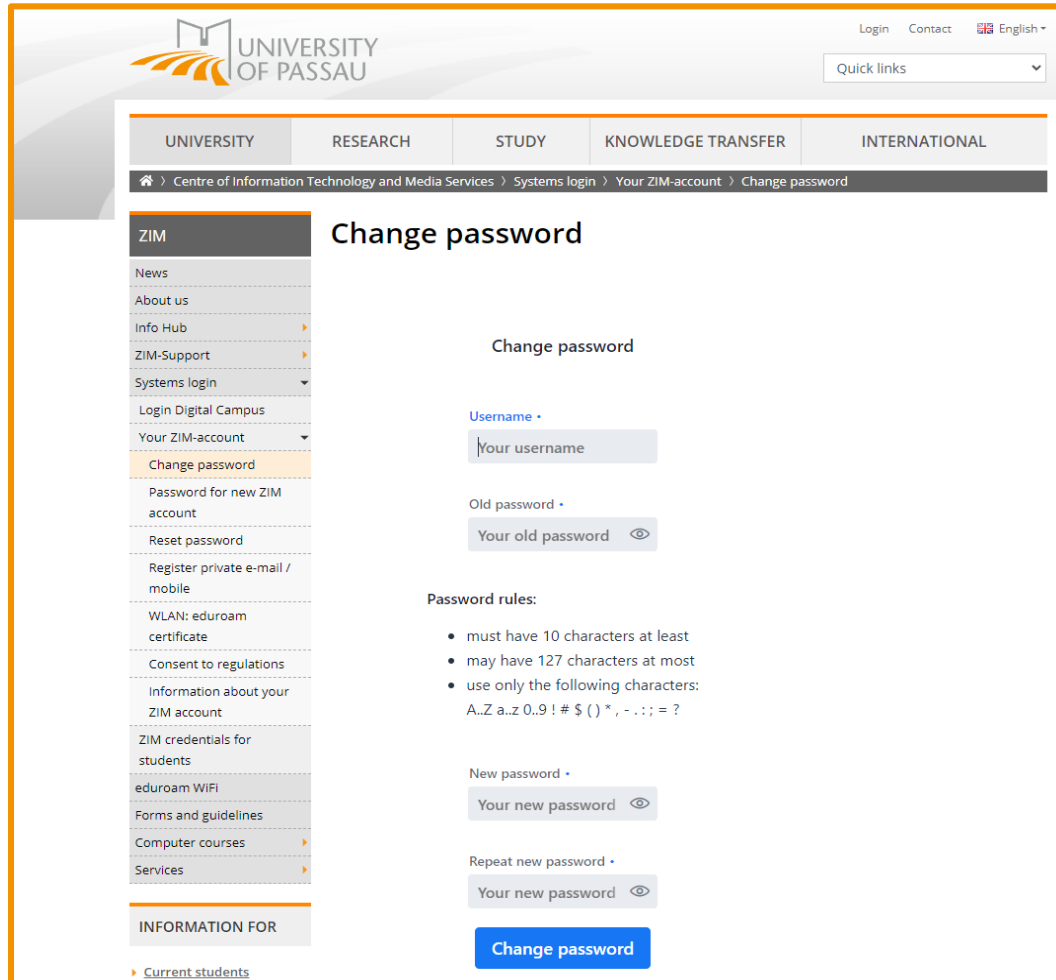
**AKTUELLES**

- Änderung der Passwortrichtlinien für alle ZIM-Benutzerkennungen
- Termine und Publikation der Workshopreihe: "Digital Learning Media Pro"





## 2.2 Change your password



The screenshot shows the 'Change password' page for a ZIM account at the University of Passau. The page has a header with the university logo, navigation links (Login, Contact, English), and a 'Quick links' dropdown. Below the header is a navigation bar with tabs: UNIVERSITY, RESEARCH, STUDY, KNOWLEDGE TRANSFER, and INTERNATIONAL. A breadcrumb trail indicates the path: Centre of Information Technology and Media Services > Systems login > Your ZIM-account > Change password.

On the left is a sidebar menu for the ZIM account, with 'Change password' highlighted. The main content area is titled 'Change password' and contains the following fields and rules:

- Username:** A text input field labeled 'Your username'.
- Old password:** A text input field labeled 'Your old password' with a toggle icon.
- Password rules:**
  - must have 10 characters at least
  - may have 127 characters at most
  - use only the following characters: A..Z a..z 0..9 ! # \$ ( ) \* , - . : ; = ?
- New password:** A text input field labeled 'Your new password' with a toggle icon.
- Repeat new password:** A text input field labeled 'Your new password' with a toggle icon.
- Change password:** A blue button to submit the form.

At the bottom of the sidebar, there is a link for 'Current students'.

[www.zim.uni-passau.de/en/account/change-password](http://www.zim.uni-passau.de/en/account/change-password)

Change password →

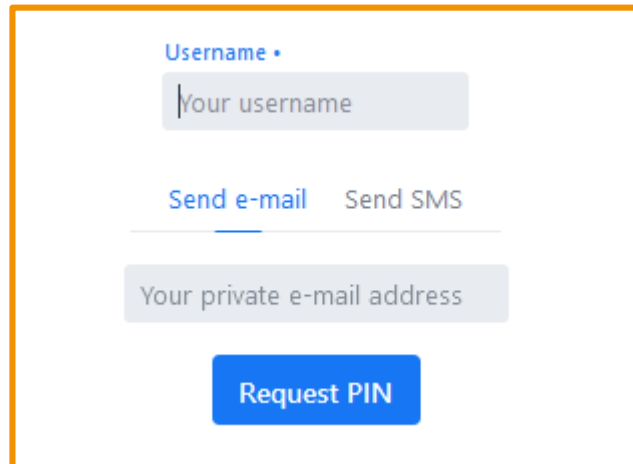




## 2.2 24h-Passwordservice

In case you can't remember your password or you have already entered your password incorrectly too many times, you can use our 24h-Passwordservice. You can also use it when you've run out grace logins.

All you need to do is to save your private phone number and/or private e-mail address in the campus portal (usually done when applying).

A screenshot of a web form for requesting a PIN. The form is enclosed in an orange border. It contains a label 'Username •' above a text input field with the placeholder 'Your username'. Below this are two links: 'Send e-mail' and 'Send SMS', with 'Send e-mail' being the active link. Under the links is another text input field with the placeholder 'Your private e-mail address'. At the bottom of the form is a blue button labeled 'Request PIN'.



## 2.3 CampusCard

A personal ID (CampusCard) is available for all students of the University of Passau, which entitles them to free bus rides or other important functions.

### Functions:

- ID
- Bus ticket
- Payment for mensa and for the campus printers
- Library card
- Access storage and certain facilities when eligible





## 2.3 How do I get my CampusCard?



**Please apply for the CampusCard yourself.** This is possible via Stud.IP. After the application, the card will be printed by the student secretariat. As soon as your card has been created, you will be notified via Stud.IP by e-mail.

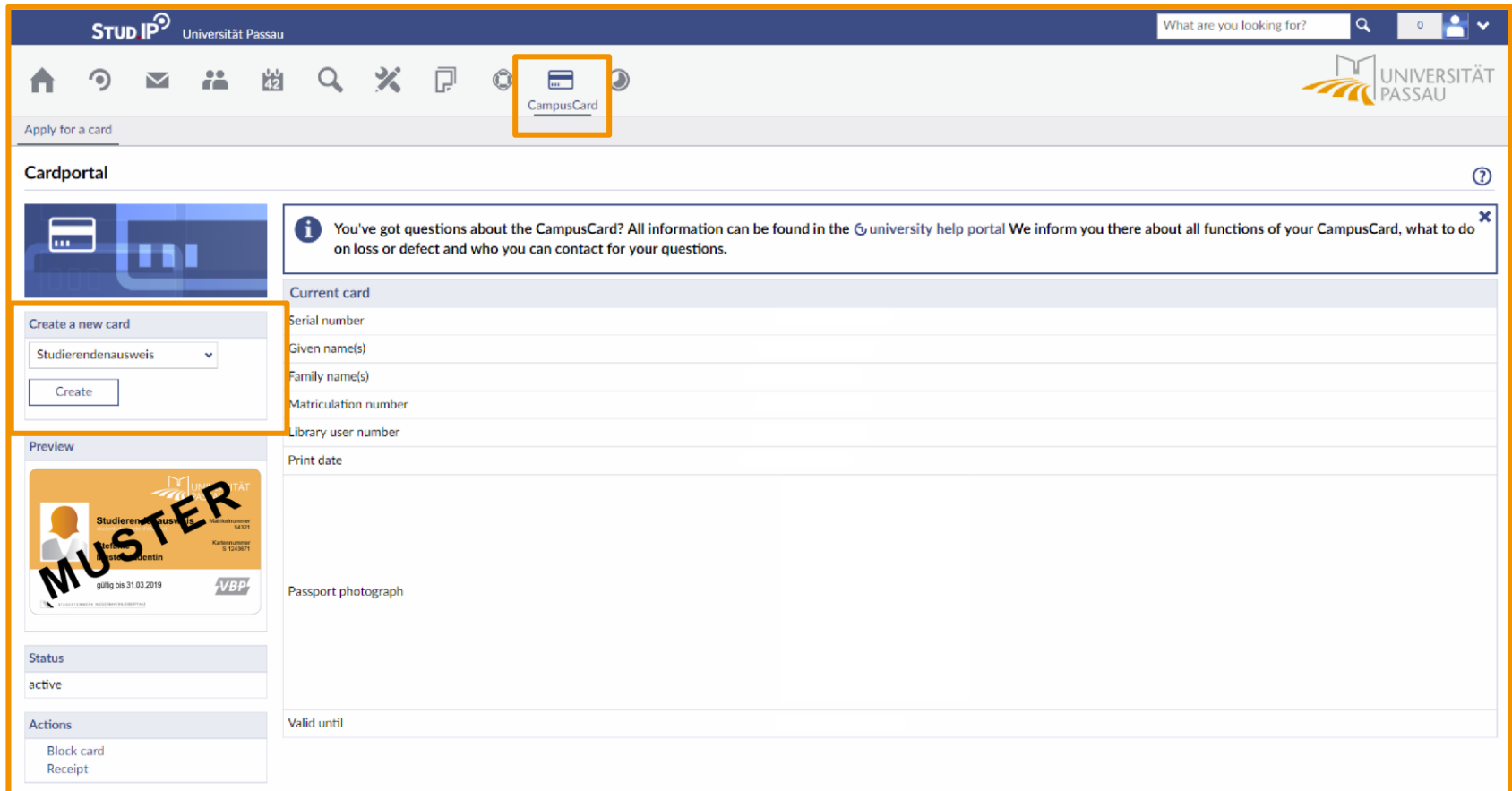
New students starting in **winter semester 2023–24** can collect their **CampusCard** from room **SP 121** in the **Sports Centre** (1st floor) on **weekdays** from **9:00 to 14:00** from **25 September to 13 October 2023**.

**Starting Monday, 16 October 2023**, the new place for collecting your CampusCard will be the **teller window in the Administration Building foyer (Innstrasse 41)**, which opens weekdays from 9:00 to 12:00.

→ Please bring the **printed acknowledgement of receipt** and **your official photo ID** with you when you come in to pick up your card.



## 2.3 How do I get my CampusCard?



The screenshot shows the STUD IP portal for the University of Passau. The 'CampusCard' icon in the top navigation bar is highlighted with an orange box. Below it, the 'Cardportal' section is visible. On the left, the 'Create a new card' section is highlighted with an orange box, showing a dropdown menu set to 'Studierendenausweis' and a 'Create' button. Below this is a 'Preview' section showing a sample student ID card with a 'MUSTER' watermark. The main area on the right contains a message about the university help portal and a form for 'Current card' details, including fields for serial number, names, matriculation number, library user number, print date, passport photograph, and valid until date. The 'Status' is shown as 'active' and 'Actions' include 'Block card' and 'Receipt'.



## 2.3 How do I get my CampusCard?



### Declaration of consent

Mit dem Hochladen eines Fotos willige ich ein, dass die Universität Passau mein Foto für die Herstellung einer Karte vom Kartentyp "Studierendenausweis" speichern und elektronisch verarbeiten darf. Das Lichtbild wird auf die Karte aufgedruckt. Nach Aushändigung der Karte wird das Foto gelöscht.

Ich bestätige, dass ich das für die Nutzung des Lichtbildes erforderliche Urheberrecht besitze, oder, soweit dieses Dritten zusteht, sie die Nutzungsrechte an den Bildern eingeräumt erhalten haben und übertragen dürfen, sowie dass Rechte Dritter durch die Nutzung der Bilder nicht verletzt werden und Schutzrechte Dritter der Nutzung nicht entgegenstehen. Ich verpflichte mich, die Universität Passau von sämtlichen Ansprüchen Dritter wegen der Verletzung ihrer Rechte durch das von mir hochgeladene Lichtbild freizustellen.

☐ I agree

Ich möchte, dass das Foto weiterhin gespeichert wird, z.B. um möglichst schnell einen Ersatzausweis beantragen zu können, falls das Originaldokument verloren geht. Mit dem Wegfall des Speicherungsgrundes (in der Regel nach der Exmatrikulation) wird das Foto gelöscht. Diese Einwilligung kann jederzeit widerrufen werden

☐ I agree

Ich möchte, dass das Foto automatisch als mein Stud.IP Profilbild gesetzt wird.

☐ I agree

### Apply for a card

Reset

Apply



## 2.3 CampusCard – Validation



In order for your CampusCard to be valid, you must validate it at the beginning of each semester. Use the validation terminals in the cafeteria (building Mensa), the administration building (Innstraße 41), the WIWI faculty and the lockers room in the Nikolakloster (near library entrance).

Your new CampusCard is already validated for the winter semester 2023/24!



Please contact [studierendenausweis@uni-passau.de](mailto:studierendenausweis@uni-passau.de) if you have any questions about the student version of the CampusCard.





## 2.4 University Library

### Information & Advice:

#### E-Mail:

[ubinfo@uni-passau.de](mailto:ubinfo@uni-passau.de)

#### Telephone:

+49 851 509-1630



Further information Passau University Library: [www.ub.uni-passau.de/en/](http://www.ub.uni-passau.de/en/) & <https://www.ub.uni-passau.de/en/information-contact/first-steps/>



Contact, opening hours, news, literature search etc.: <https://www.ub.uni-passau.de/en/information-contact/general-information/>





## 2.4 University Library

„**SURVIVAL-KIT**“ for students:

<https://www.ub.uni-passau.de/schulungen/willkommen-an-der-ub/>

The library offers several **webinars**:

- library use
- time and self-management in the online semester
- learning methods and scientific work





## 2.4 University Library

Log in

Please enter your user number and your password.  
The default password are the first 4 characters of your date of birth, for example: 0105, i.e. born on 1st May. For safety reasons you should change this one by using the function "Account >> User details"


User Number

Password

[Forgot password?](#)
[Back](#)
[Log in](#)



**Not ZIM-identification!**

UB-Nummer



06400000119

Stefanie Musterstudentin

Deine AOK-Studierenden-Geschäftsstelle  
Für alle, die gesund studieren wollen!  
Dr.-Hans-Kapfinger-Str. 14a, Tel. 0851 2137623-31



User Number/LB-Number on the back of your **CampusCard**  
Initial-password: Date of birth in format: **ddmm**



Contact person for problems: University Library



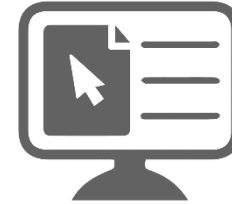
### 3. Digital Campus



Stud.IP



QISPOS



Campusportal



ILIAS



Zoom



Online exams





## 3.1 Stud.IP

STUD.IP

Stud.IP is a learning management system that is used to coordinate and support courses.

### Functions:

- Coordination and support of courses
- Quickly find and register for individual modules
- Set up your personal schedule
- Access learning materials and news updates for your modules
- Office and business hours
- Latest informations



## 3.1 Stud.IP

Stud.IP can be accessed via this link: [studip.uni-passau.de](https://studip.uni-passau.de)



<https://studip.uni-passau.de>

Stud.IP – Login



## 3.1 Stud.IP – Login

You need to use your ZIM-username and password to access Stud.IP:



Anmelden bei Stud.IP

Benutzername

ZIM-username (e.g. name01)

Passwort

password

☐ angemeldet bleiben <sup>(1)</sup>

☐ zu übermittelnde Informationen anzeigen

Anmelden

Stud.IP an der Universität Passau

**STUD.IP**

[Datenschutzerklärung](#)

[Passwort ändern](#)

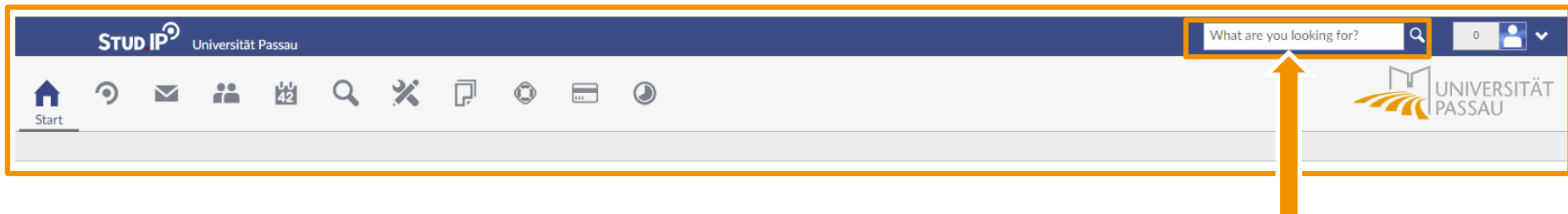
[Passwort vergessen?](#)

[Hilfe benötigt?](#)



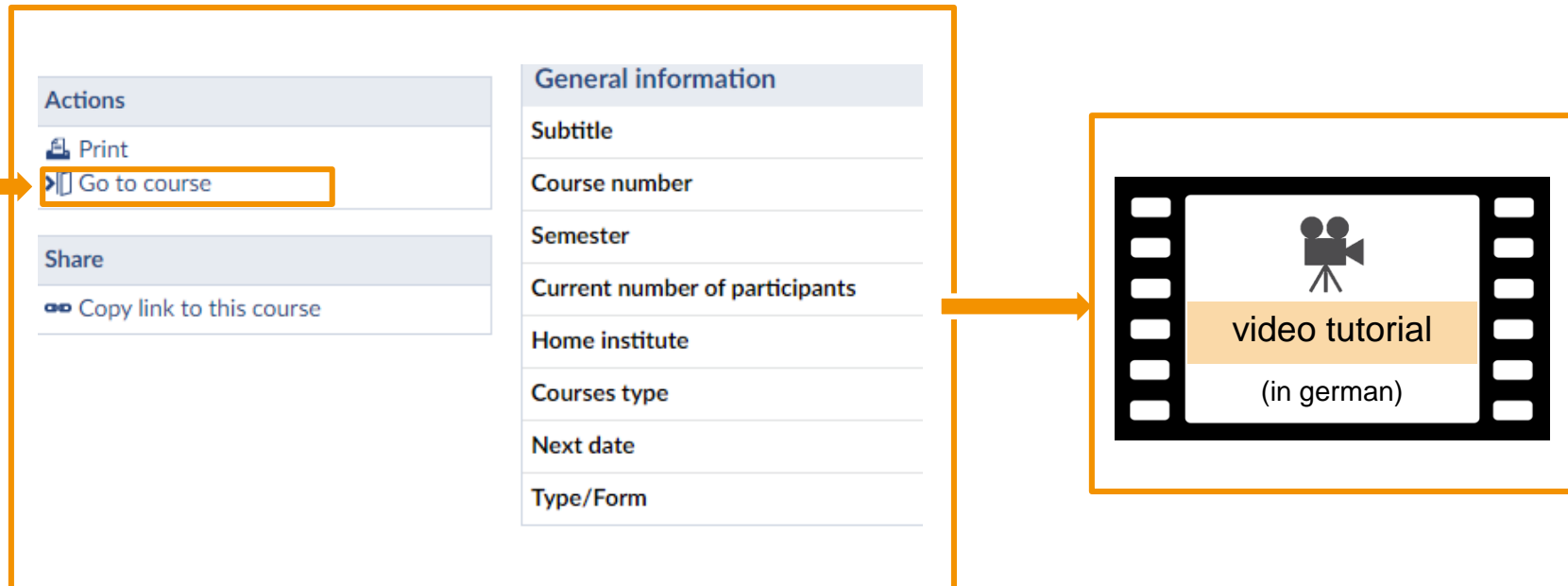
## 3.1 Stud.IP – Search

In the search bar you can search for courses, people, etc.:



## 3.1 Stud.IP – register for courses

After successfully searching for a course, you can register for a course under “actions”.



## 3.1 Stud.IP – admission settings

Some courses have special requirements for the admission.  
You can look that up at the bottom of the course's description.

### Admission settings

The course is part of admission

*The following admission rules apply:*

- The following categories of persons are preferred during allocation:  
*Higher semesters will be preferred.*
- This setting is active from \_\_\_\_\_ to \_\_\_\_\_  
It is allowed to enrol to max. \_\_\_\_\_ courses in this admission.
- A defined number of seats will be assigned to these courses.  
The seats will be assigned in order of enrolment.
- The enrolment is possible from \_\_\_\_\_ to \_\_\_\_\_

*Assignment of courses:*

- 
- 
-

## 3.1 Stud.IP – enrollment procedures

### Enrollment blocked

- ➔ Access to the event is only possible after activation (by the system).

### Enrollment with password

- ➔ A password is required to access the course. Usually the lecturer announces the password beforehand or during the first lesson.

### Timed enrollment


- ➔ Accessing the course is only possible during a certain time frame. Access is blocked outside the time frame.

### Limited number of participants

- ➔ Only a certain amount of students are allowed to enroll for the course. The selection can depend on the time you apply or further criteria (semester, major etc.).

## 3.1 Stud.IP – enrollment procedures

 Various enrollment procedures can be combined with each other.

 Therefore, it is possible that a course has a limited number of participants and a chronological enrollment procedure as well.



## 3.1 Stud.IP – raffle courses

If a course belongs to a registration set, you must prioritize it yourself. In doing so, you determine a ranking of courses that is desirable to you. The distribution of the seats is done automatically.

**i** Seats in this course are assigned automatically.

- The course is part of an admission with 9 courses. You may enroll to 1. Your priorities will be accounted for.
- Date of assignment: 26/03/15 09:00:00
- You have already been registered for assignment.

I apply for the following number of courses:

Drag and drop your choice to the right side and sort them by priority (most desired at the top). You can drag more courses than you really want to participate in.

Available courses

Filter


Selected courses

Filter

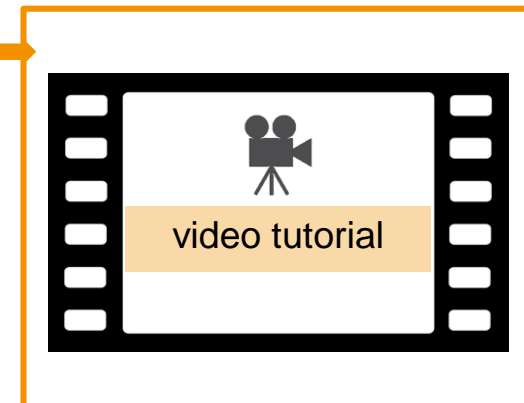

no. 1

no. 2

no. 3

✓ Save

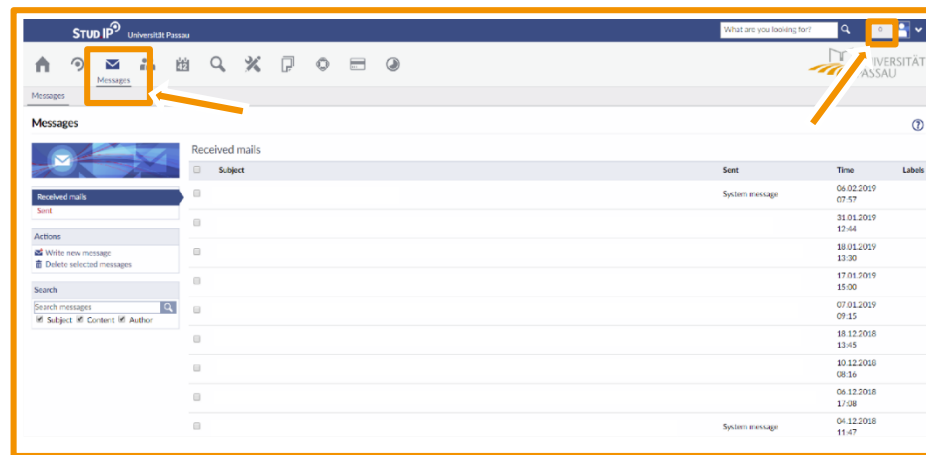
✗ Close



## 3.1 Stud.IP – messages

In Stud.IP you can receive various **notifications**:

- News from fellow students
- Automatic system messages
- News from seminar leaders, lecturers, professors, etc.

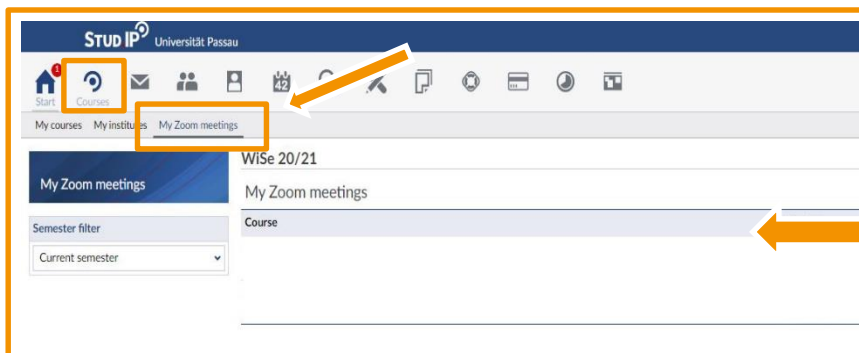
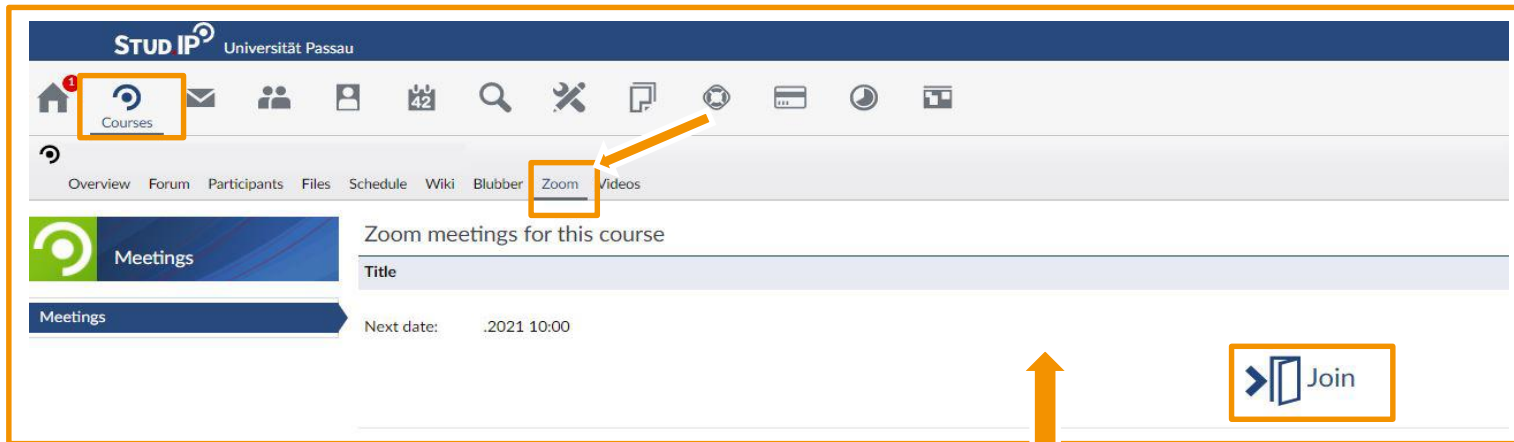


The student e-mail via Outlook must be differentiated from messages in Stud.IP.



## 3.1 Stud.IP – participating in a zoom meeting

You can participate in online events and zoom meetings directly from your Stud.IP course.

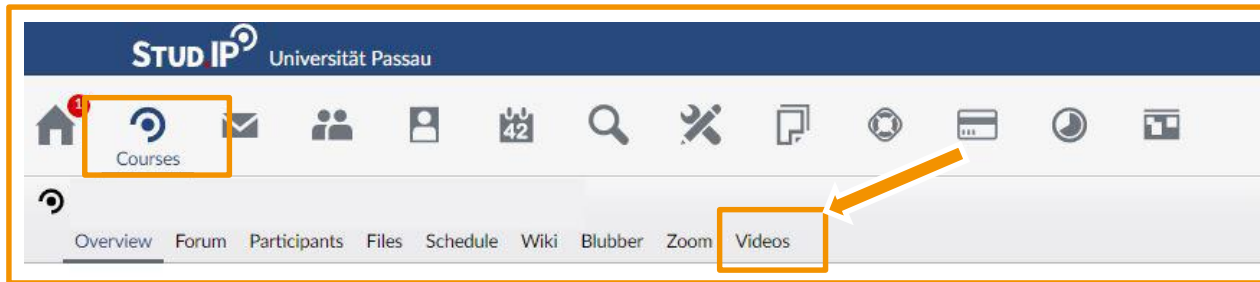


**Option 1:** directly within a course via the "Zoom" tab.

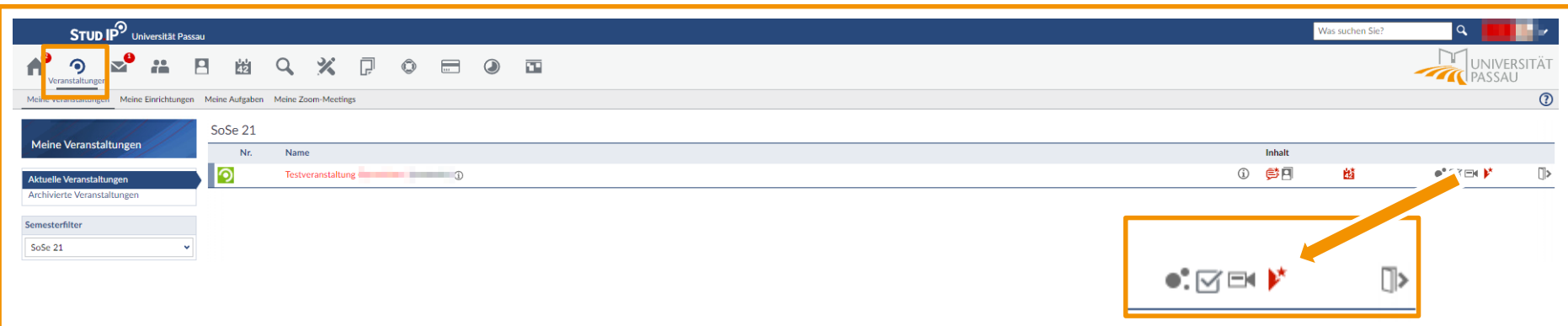
**Option 2:** under the tabs "My courses" and "My Zoom meetings".

## 3.1 Stud.IP - videos

In the context of a course, recordings and videos can be made available to the students.

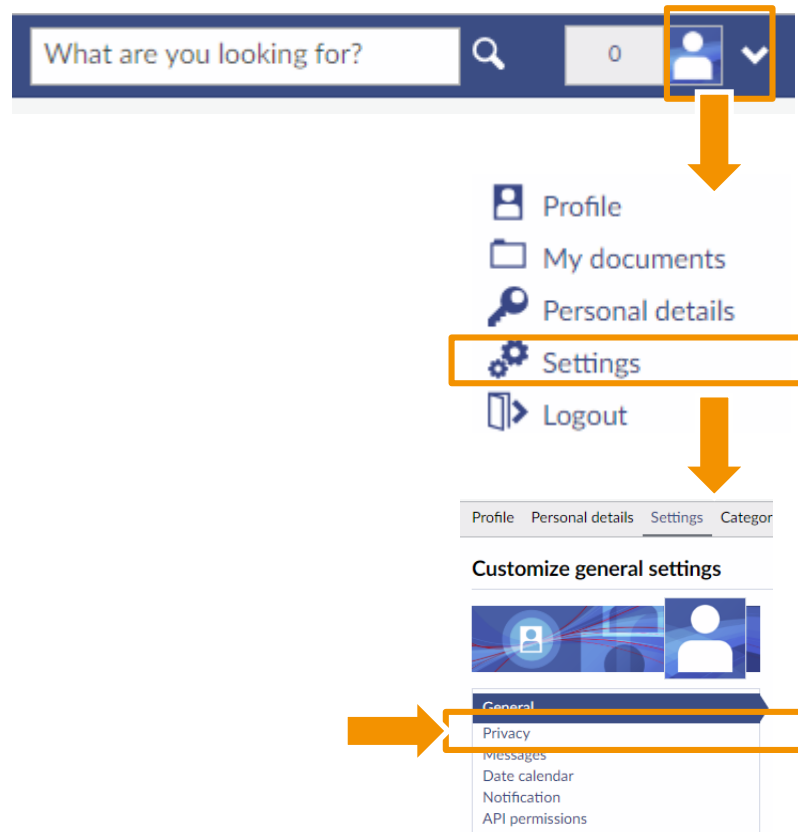


There is a separate icon for "Videos" which is displayed in red under "My Courses" if a new video has been added since the students last visit.



## 3.1 Stud.IP – privacy settings

You can edit your privacy settings in the settings.



## 3.1 Stud.IP – final words



**Always remember:** Stud.IP is not a mail system!

If you wonder which courses you need to choose for your semester:

- Have a look at your study and examinations regulations on <https://www.uni-passau.de/en/study-and-examination-regulations/>
- Consider reaching out to the academic advice service on <https://www.uni-passau.de/en/academic-advice/>



## 3.2 Campusportal - HISinOne

You're already familiar with the Campusportal from your application to the University of Passau.

After enrollment, the Campusportal supports students throughout their studies.

- Online application
- Certificate of Enrolment, BAföG certificate, study course, parking ID
- Contact details, incl. e-mail and mobile number for 24-hours-passwordservice
- Transcript of records, exam registration, study achievement





## 3.2 Campusportal – dual operation

Most study courses are administered in the Campusportal. You as a first semester student since SoSe 23 can find your examination management also at the Campusportal.

Only a few older courses are managed at the system QISPOS.

More informations about this dual operation you find at:

**Dual operation: which courses of study are still in QISPOS, which in the campus portal?**

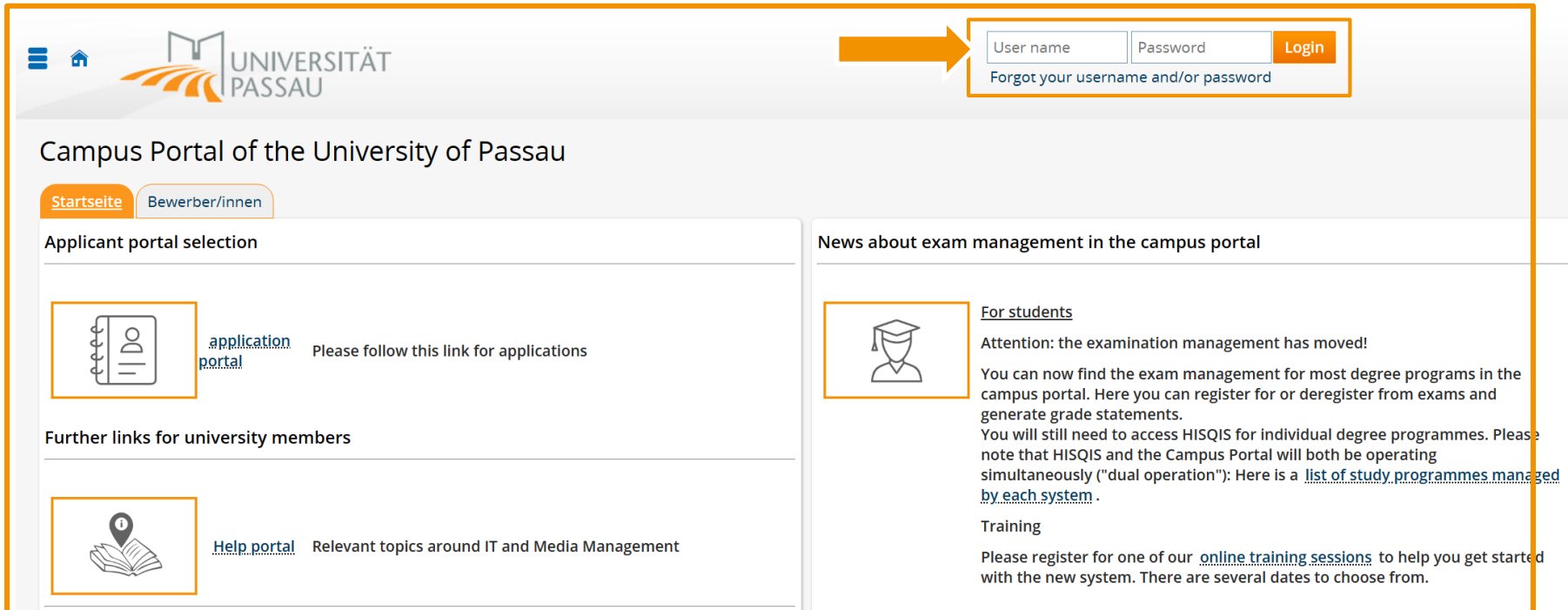






## 3.2 Campusportal – log in

Via [campus.uni-passau.de](https://campus.uni-passau.de) you can log in with your ZIM-username.

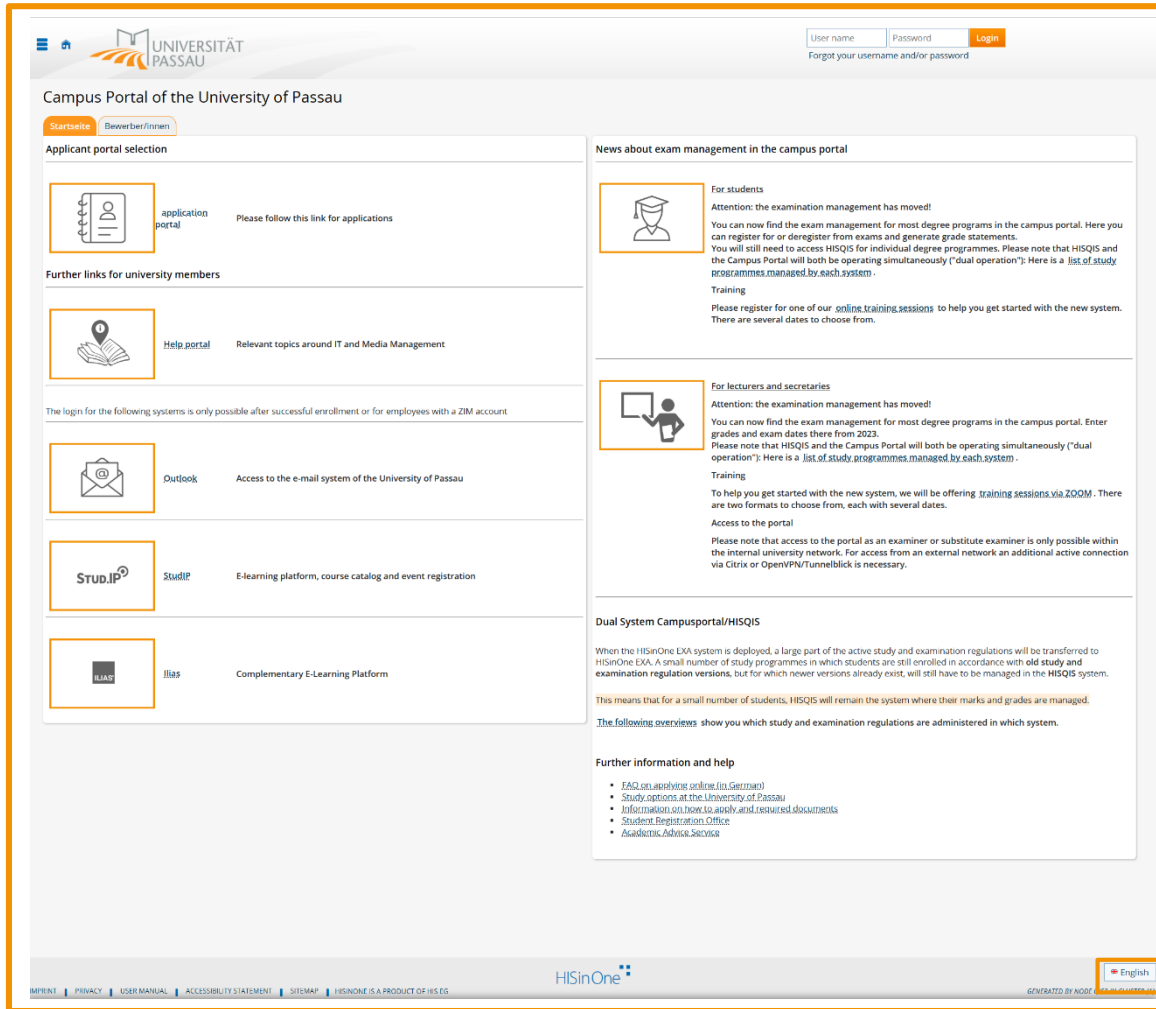


The screenshot shows the 'Campus Portal of the University of Passau'. At the top right, there is a login section with fields for 'User name' and 'Password', a 'Login' button, and a link for 'Forgot your username and/or password'. Below this, the page is divided into two main columns. The left column has a section titled 'Applicant portal selection' with a button for 'application portal' and a link to 'Please follow this link for applications'. Below that is a section for 'Further links for university members' with a 'Help portal' link. The right column has a section titled 'News about exam management in the campus portal' with a 'For students' sub-section. This section contains an announcement that examination management has moved to the campus portal and provides instructions for students to register for or deregister from exams. It also mentions that HISQIS and the Campus Portal will be operating simultaneously ('dual operation') and provides a link to a 'list of study programmes managed by each system'. Finally, it mentions 'Training' and provides a link to 'online training sessions'.





## 3.2 Campusportal – language change



UNIVERSITÄT  
PASSAU

Campus Portal of the University of Passau

Startseite Benutzer/innen

Applicant portal selection

application portal Please follow this link for applications

Further links for university members

Help portal Relevant topics around IT and Media Management

The login for the following systems is only possible after successful enrollment or for employees with a ZIM account

Outlook Access to the e-mail system of the University of Passau

STUD.IP Stud.IP E-learning platform, course catalog and event registration

Ilias Complementary E-Learning Platform

News about exam management in the campus portal

For students

Attention: the examination management has moved!

You can now find the exam management for most degree programs in the campus portal. Here you can register for or deregister from exams and generate grade statements. You will still need to access HISQIS for individual degree programmes. Please note that HISQIS and the Campus Portal will both be operating simultaneously ("dual operation"); Here is a [list of study programmes managed by each system](#).

Training

Please register for one of our [online training sessions](#) to help you get started with the new system. There are several dates to choose from.

For lecturers and secretaries

Attention: the examination management has moved!

You can now find the exam management for most degree programs in the campus portal. Enter grades and exam dates there from 2023. Please note that HISQIS and the Campus Portal will both be operating simultaneously ("dual operation"); Here is a [list of study programmes managed by each system](#).

Training

To help you get started with the new system, we will be offering [training sessions via ZOOM](#). There are two formats to choose from, each with several dates.

Access to the portal

Please note that access to the portal as an examiner or substitute examiner is only possible within the internal university network. For access from an external network an additional active connection via Citrix or OpenVPN/Tunnelblick is necessary.

Dual System Campusportal/HISQIS

When the HISinOne EXA system is deployed, a large part of the active study and examination regulations will be transferred to HISinOne EXA. A small number of study programmes in which students are still enrolled in accordance with **old study and examination regulation versions**, but for which newer versions already exist, will still have to be managed in the HISQIS system.

This means that for a small number of students, HISQIS will remain the system where their marks and grades are managed.

The following [overviews](#) show you which study and examination regulations are administered in which system.

Further information and help

- [FAQs on Stud.IP online \(in German\)](#)
- [Study options at the University of Passau](#)
- [Information on how to apply and required documents](#)
- [Student Registration Office](#)
- [Academic Advice Service](#)

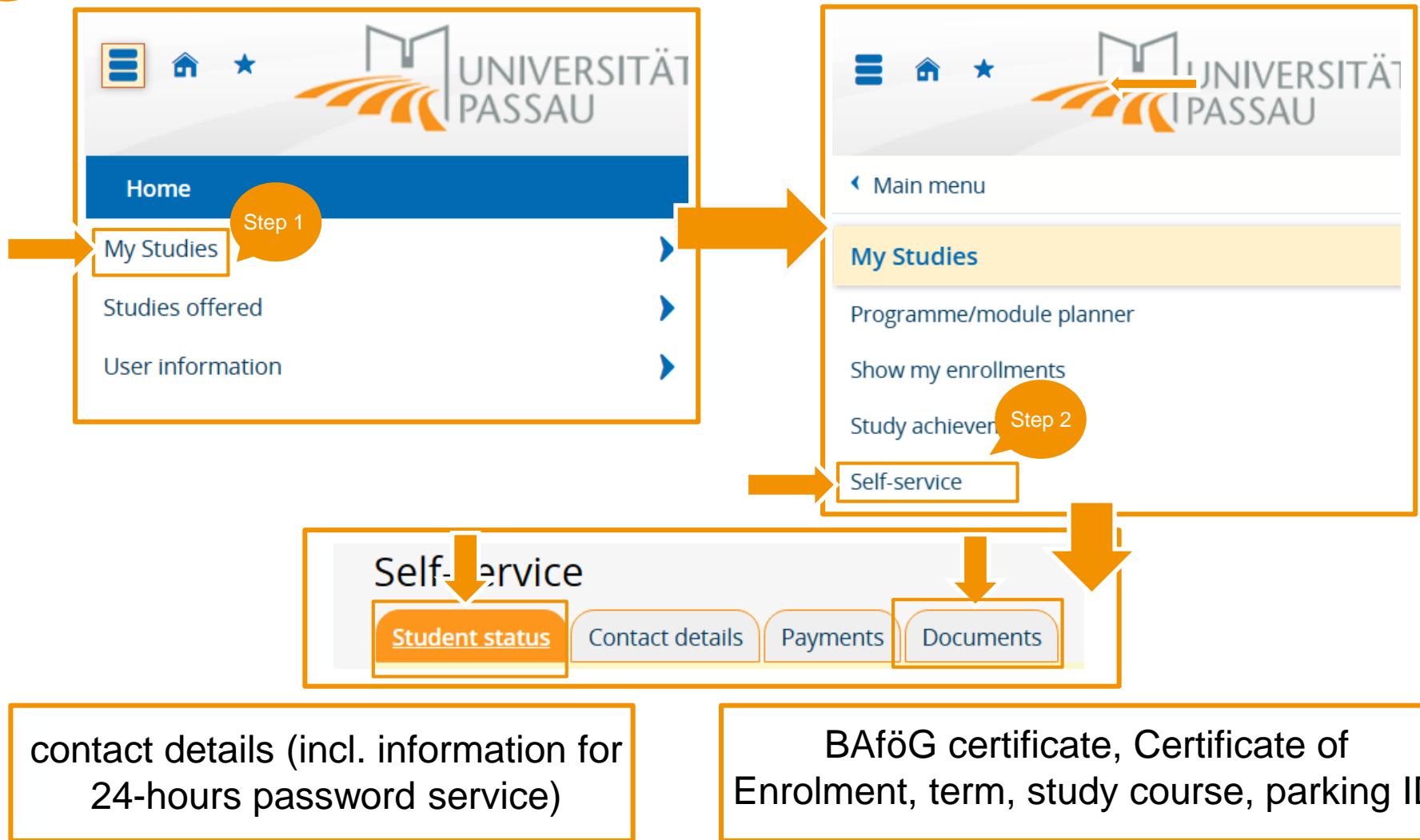
English

change  
the language





## 3.2 Campusportal – self-service



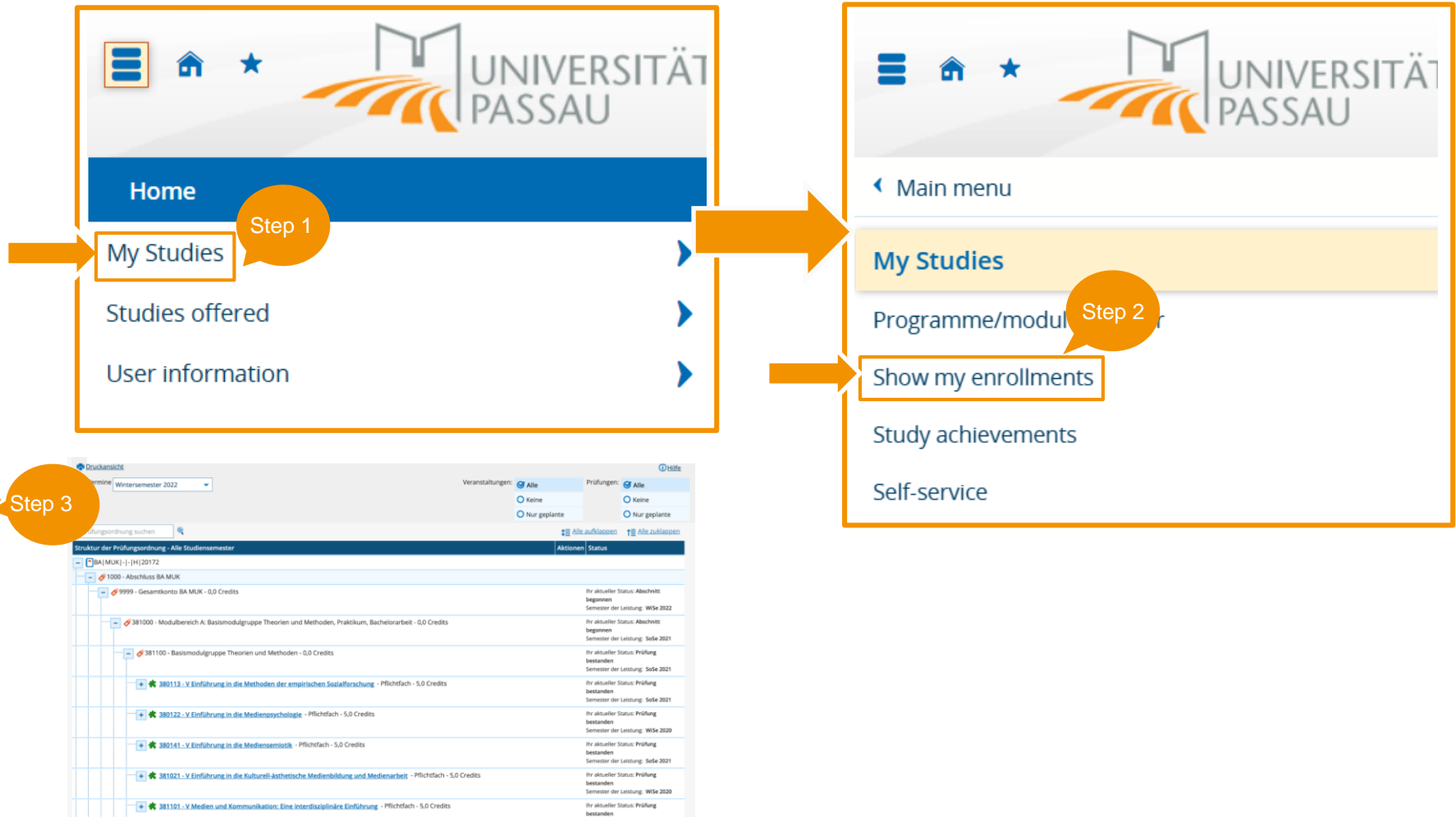


## 3.2 Campusportal – study achievements





## 3.2 Campusportal – enrollments



## 3.3 QISPOS

While most study courses are administered in the Campusportal, you must use QISPOS (formerly HISQIS) for isolated study courses.

You can find information on whether your study course is administered in QISPOS or in the Campusportal on the following page of the EXA Management:

**Dual operation: which courses of study are still in QISPOS, which in the campus portal?**

You can access QISPOS via this link: [qispos.uni-passau.de](https://qispos.uni-passau.de)



## 3.3 QISPOS – Login

In order to be able to use the QISPOS services, please log in with your ZIM-account.



Sie sind hier: Startseite

Verifikation von Studienbescheinigungen

Herzlich willkommen beim HIS Online-Portal - dem  
Hochschulportal für Studierende, Lehrende und  
Mitarbeiter  
Version Juni 2022

Benutzerkennung

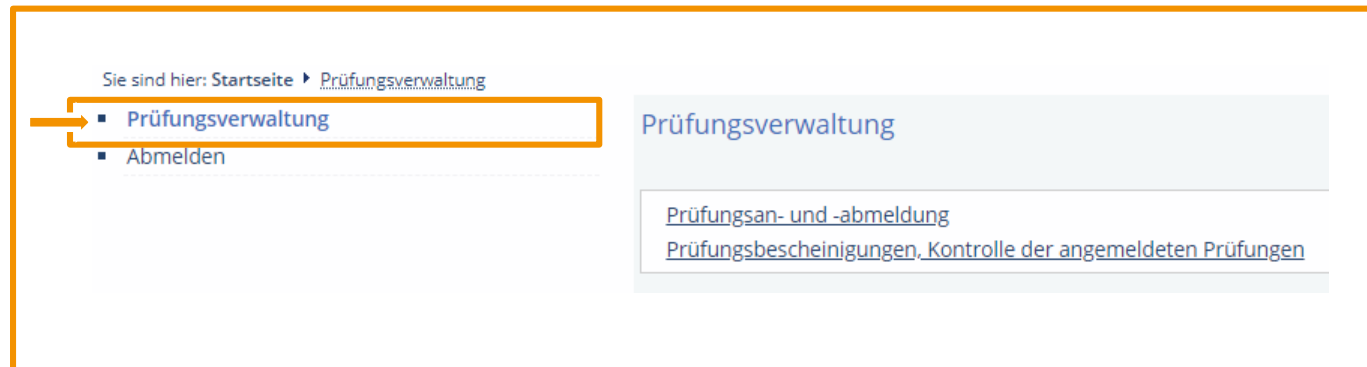
Passwort

Anmelden



### 3.3 QISPOS – log in

In the examination administration (in german: Prüfungsverwaltung) you can either register for or deregister from examinations or view examination certificates.



You can find all the latest information on topics such as registering for and deregistering from examinations at **the website of the Examinations Office**.





## 3.4 ILIAS



ILIAS is a learning management system (LMS) that can be used to hold courses with the support of digital media.

ILIAS complements Stud.IP through functions that enable online teaching:

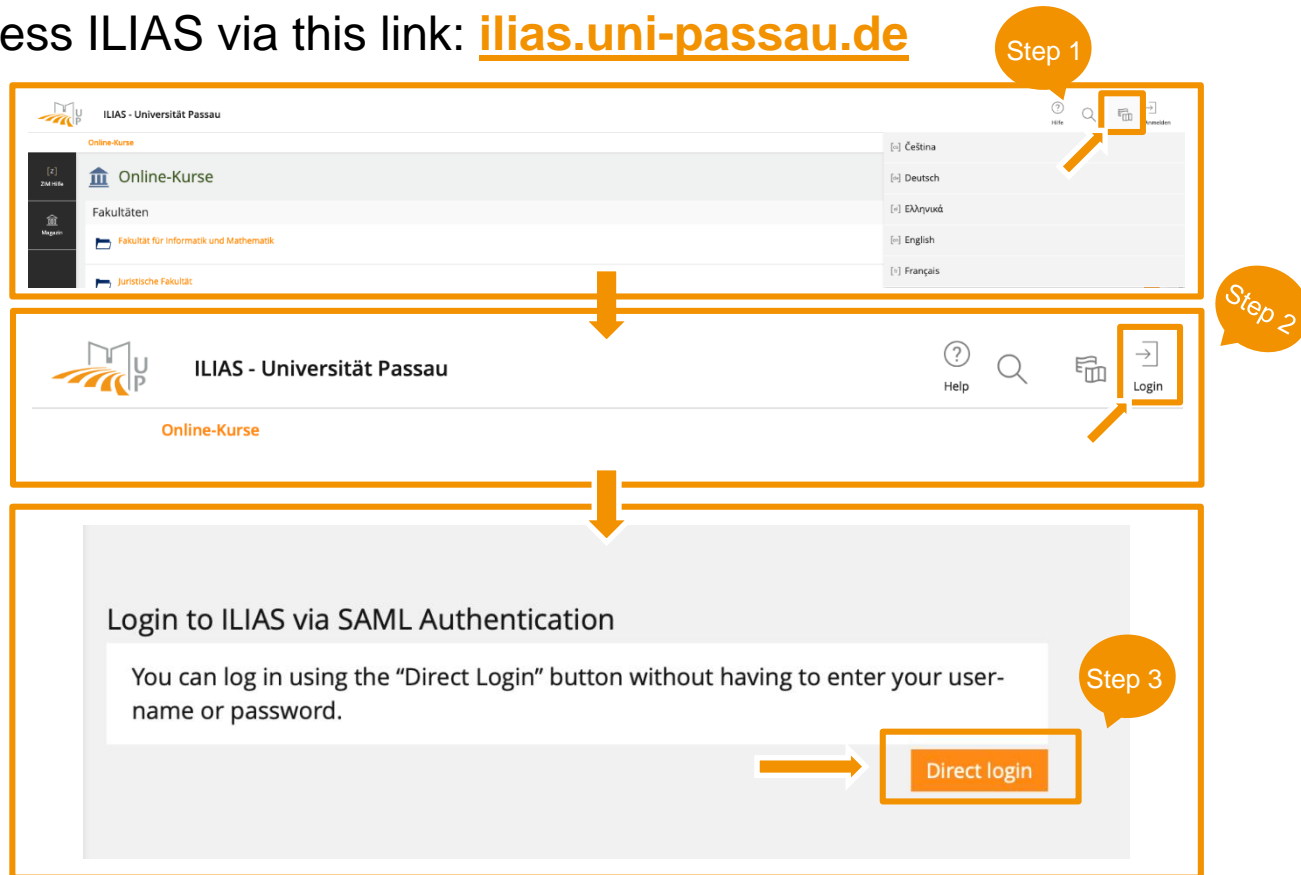
- Recording of lectures and live broadcasts
- consultation of course material
- Wikis, test exercises, MediaCasts, Blogs
- Ideal exam preparation
- Adaptable cooperation, e.g. via discussion forums
- Interactivity and multimedia



## 3.4 ILIAS – Login

ILIAS

You can access ILIAS via this link: [ilias.uni-passau.de](https://ilias.uni-passau.de)



The diagram illustrates the process of accessing ILIAS in three steps:

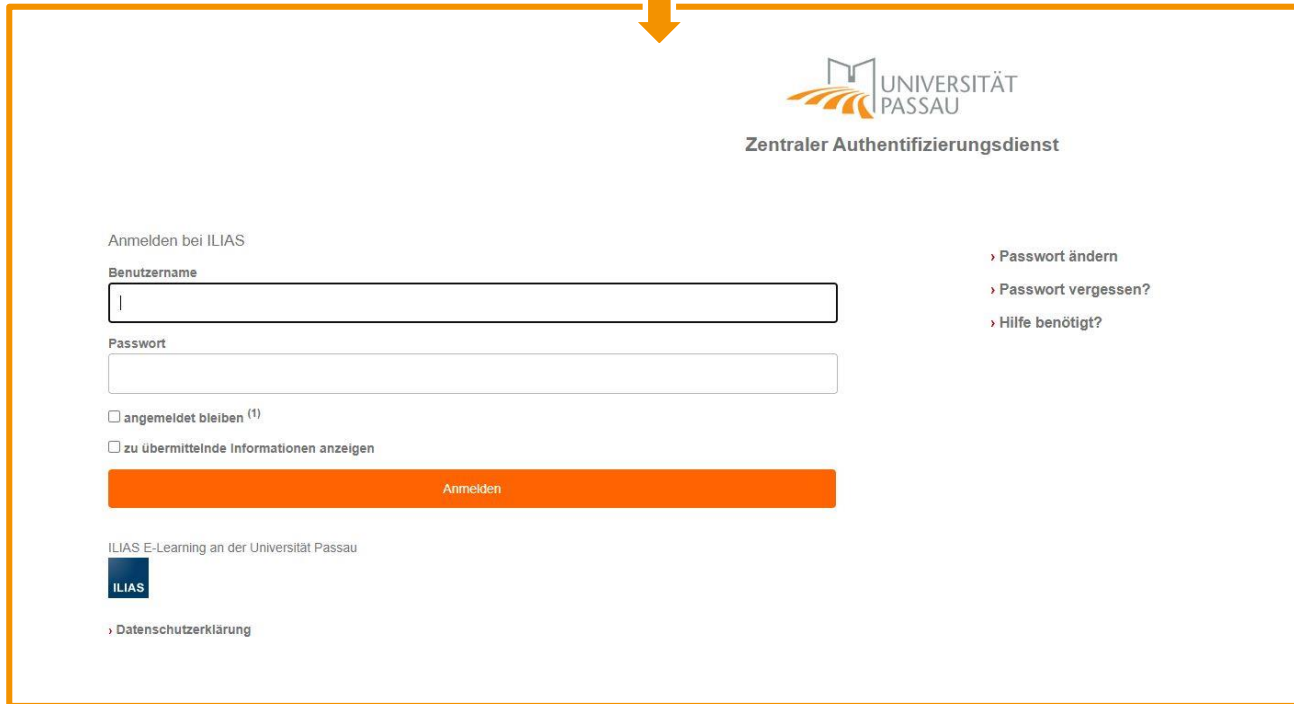
- Step 1:** The first screenshot shows the ILIAS - Universität Passau homepage. A callout box labeled "Step 1" points to the "Sprache" (Language) dropdown menu in the top right corner, which lists various languages including Čeština, Deutsch, Ελληνικά, English, and Français.
- Step 2:** The second screenshot shows the same homepage. A callout box labeled "Step 2" points to the "Login" button, which is represented by a right-pointing arrow icon in the top right corner.
- Step 3:** The third screenshot shows a login page titled "Login to ILIAS via SAML Authentication". It contains a text box stating: "You can log in using the 'Direct Login' button without having to enter your username or password." A callout box labeled "Step 3" points to the "Direct login" button, which is an orange button with the text "Direct login".



## 3.4 ILIAS – Login

ILIAS

Step 4



Zentraler Authentifizierungsdienst

Anmelden bei ILIAS

Benutzername


Passwort

☐ angemeldet bleiben <sup>(1)</sup>

☐ zu übermittelnde Informationen anzeigen

Anmelden

ILIAS E-Learning an der Universität Passau



[Datenschutzerklärung](#)

[Passwort ändern](#)

[Passwort vergessen?](#)

[Hilfe benötigt?](#)

<https://ilias.uni-passau.de>

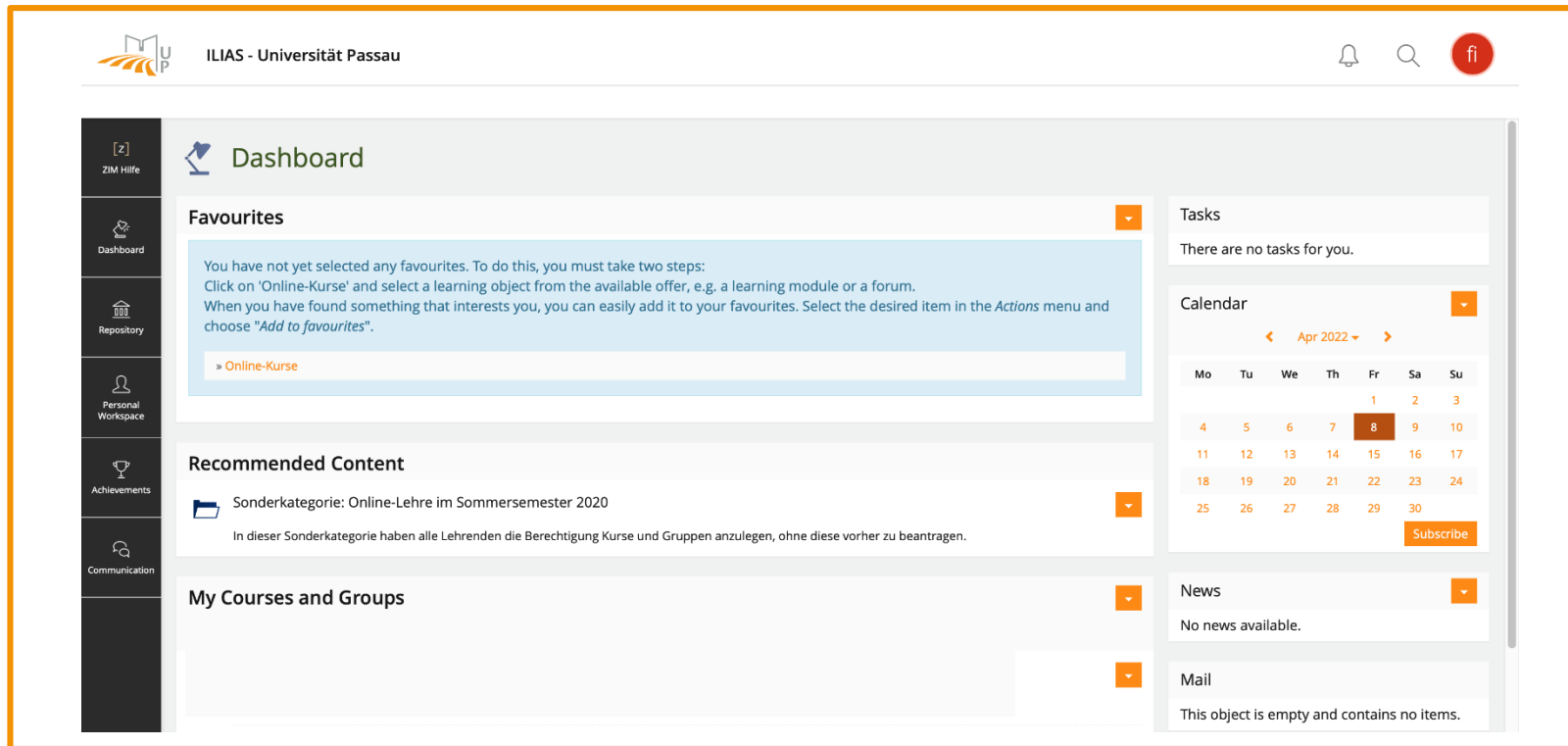
ILIAS – Login



## 3.4 ILIAS – Dashboard

ILIAS

Amongst other things, joined courses, the profile management, the calendar, your timetable etc. are displayed on your personal desktop.



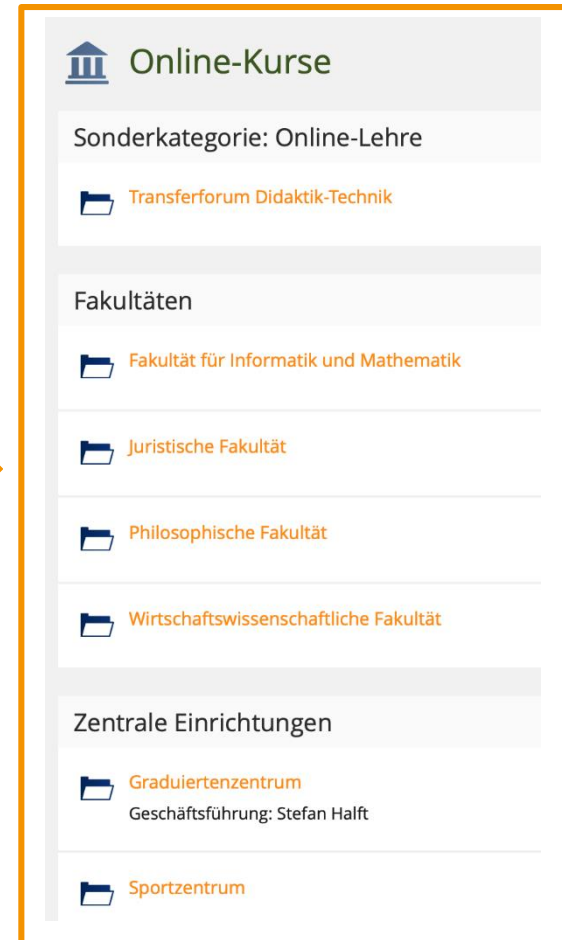
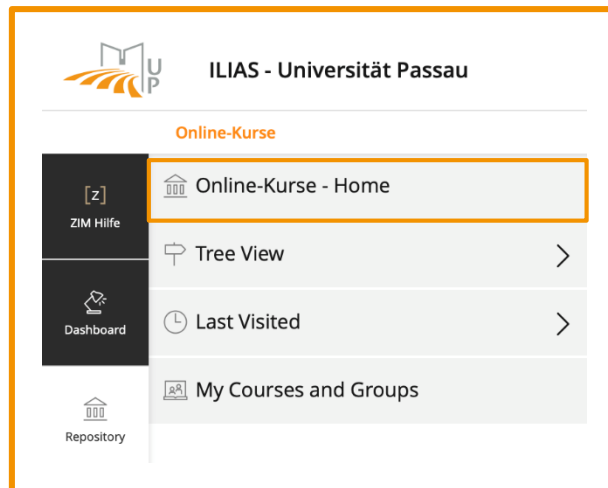
The screenshot shows the ILIAS Dashboard for a user at the University of Passau. The interface includes a sidebar with navigation links: ZIM Hilfe, Dashboard, Repository, Personal Workspace, Achievements, and Communication. The main content area is titled 'Dashboard' and contains several sections:

- Favourites:** A message stating that no favourites have been selected yet and providing instructions on how to add them. A link for '» Online-Kurse' is provided.
- Recommended Content:** A section titled 'Sonderkategorie: Online-Lehre im Sommersemester 2020' with a description of the category.
- My Courses and Groups:** A section for managing courses and groups.
- Tasks:** A section indicating that there are no tasks for the user.
- Calendar:** A calendar view for April 2022, showing dates from 1 to 30. A 'Subscribe' button is visible.
- News:** A section indicating that no news is available.
- Mail:** A section indicating that the mailbox is empty.

## 3.4 ILIAS – online courses

ILIAS™

By clicking on „Online-Kurse – Home“ you will get a list of the courses categorized in faculties and institutions.





## 3.5 Zoom

Zoom is the main tool for online teaching – it is a video conferencing system to maintain communication between lecturers and students online, e.g. in the form of online lectures.

- Live transmissions of lectures at scheduled times
- Participation in webinars
- Interactivity / synchronous communication
- Students can use Zoom for smaller group works
- Providing a zoom recording in Stud.IP



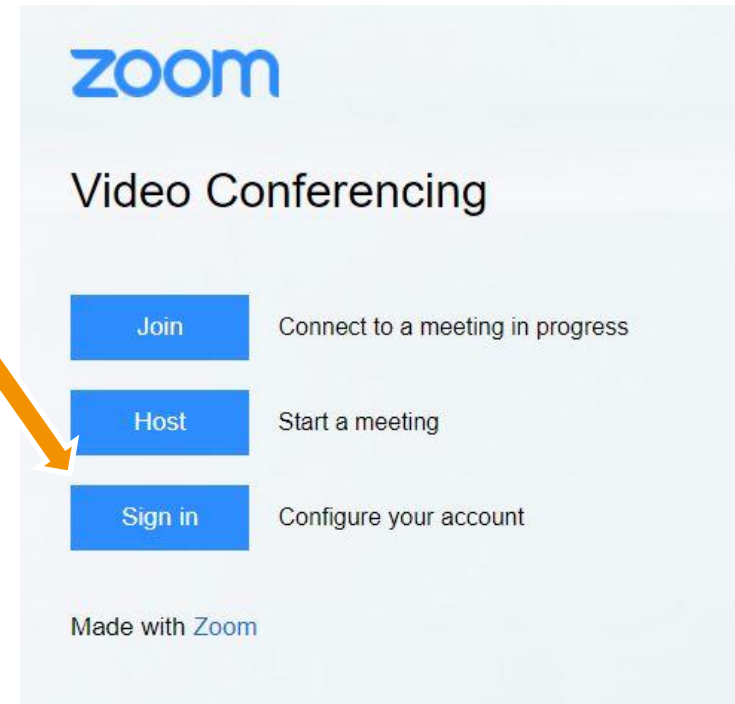


## 3.5 Zoom – registration

Registration for Zoom at: [uni-passau.zoom.us/](https://uni-passau.zoom.us/)

To use Zoom, please log in with your ZIM ID.

When logging in, please select  
**“log in via SSO.”**





## 3.5 Zoom – Login with ZIM-username

Then log in with your ZIM-username and password to access your user account:



The screenshot shows the Zoom login interface for the University of Passau. At the top right is the University of Passau logo. Below it is the text "Zentraler Authentifizierungsdienst". The main heading is "Anmelden bei ZOOM". There are two input fields: "Benutzername" (Username) and "Passwort" (Password). Below the password field are two checkboxes: "angemeldet bleiben (1)" (Remember me) and "zu übermittelnde Informationen anzeigen" (Show information to be transmitted). A red "Anmelden" (Login) button is below the checkboxes. To the right of the login fields are three links: "Passwort ändern" (Change password), "Passwort vergessen?" (Forgot password?), and "Hilfe benötigt?" (Need help?). At the bottom left, there is a Zoom logo and the text "Video Conferencing, Web Conferencing, Online Meetings, Screen Sharing - Zoom". Below the Zoom logo is a link "Datenschutzerklärung" (Privacy policy).

<https://uni-passau.zoom.us>

Zoom – Login

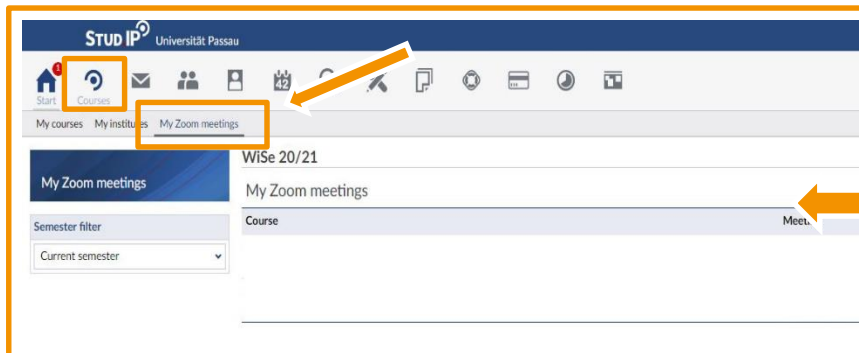
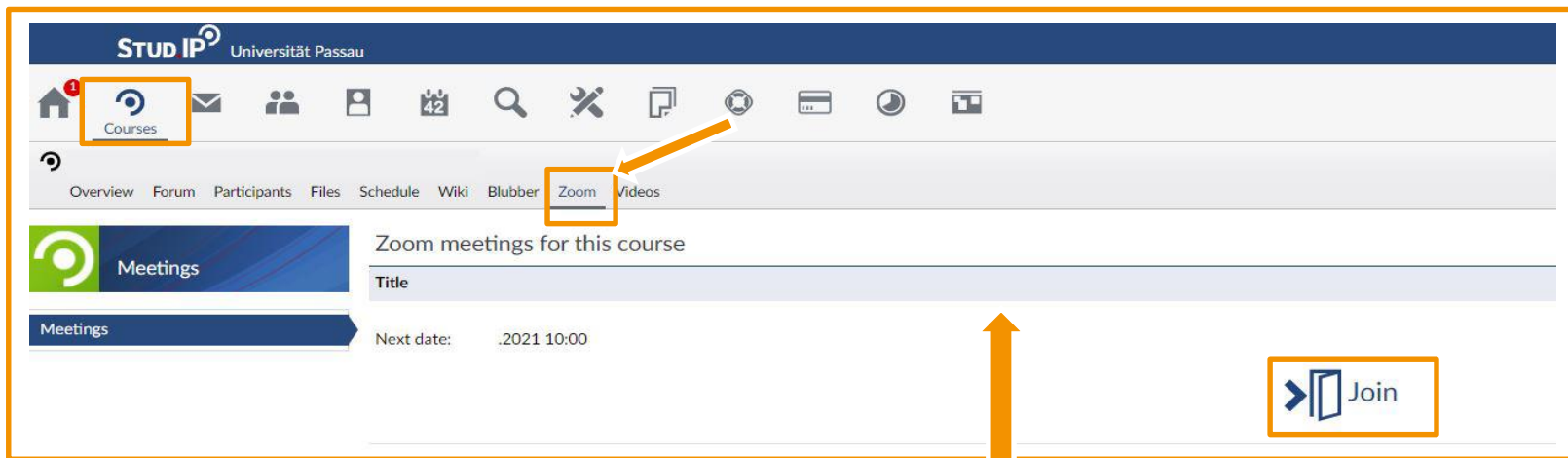






## 3.5 Zoom – participating via Stud.IP

Log in with your ZIM-username in Stud.IP. You can participate directly from your Stud.IP course in Zoom meetings.



**Option 1:** directly within a course via the "Zoom" tab.

**Option 2:** under the tabs "My courses" and "My Zoom meetings".

## 3.6 Online exams

In the Digital Campus, examinations can also be carried out online, thus enabling the performance assessment to be carried out without the need for a presence. Online exams can be taken via Klaus Online, Ilias or Vips (in Stud. IP).



Exam-relevant information is sent to the student e-mail.

**Please note:** The student e-mail via Outlook must be differentiated from messages in Stud.IP!





## 4. Working places



Data storage



LRZ Sync+Share



PC Pools



Campus printer





## 4.1 Data storage

A personal storage area (drive H: ) is available for students on the servers of the University of Passau.

The H: drive is accessed via: [windat.uni-passau.de](https://windat.uni-passau.de)

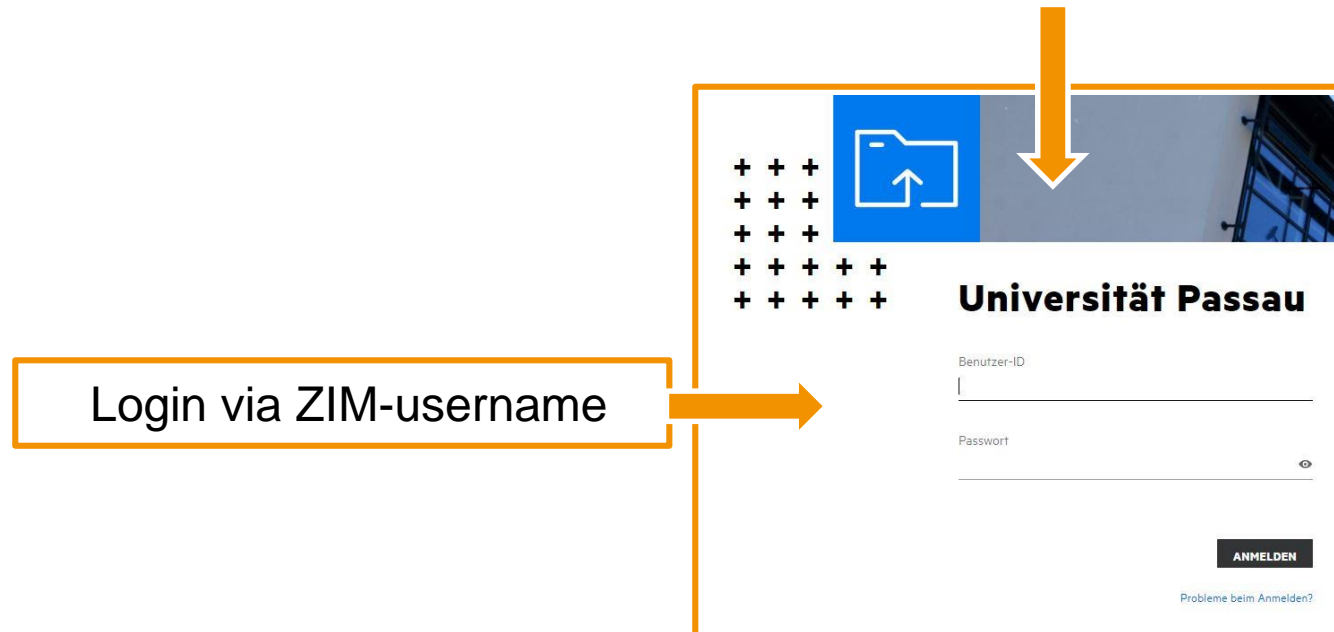


Diagram illustrating the login process for the H: drive access via [windat.uni-passau.de](https://windat.uni-passau.de).

The login form is titled "Universität Passau" and includes the following fields and elements:

- Benutzer-ID (Username) input field
- Passwort (Password) input field with a visibility toggle icon
- ANMELDEN (Login) button
- Probleme beim Anmelden? (Problems logging in?) link

A box labeled "Login via ZIM-username" points to the login form. A large orange arrow points down to the form from above.





## 4.1 Data storage



Data on the H: drive are regularly backed up by ZIM.



A recovery of the data is therefore partially possible.

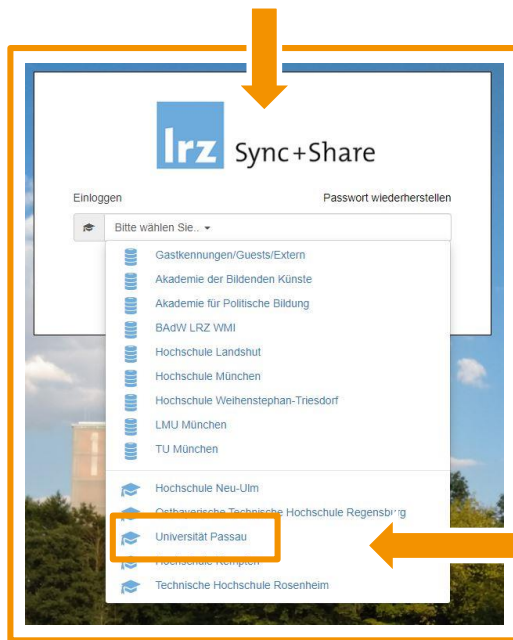


Please notice: do not delete any system data files. - e.g.: 



## 4.2 LRZ Sync+Share

The Leibniz Computing Center of the Bavarian Academy of Sciences (LRZ for short) offers online storage for employees and students of participating universities. You can access your online storage via: [syncandshare.lrz.de/login](https://syncandshare.lrz.de/login)



Selection of the University of Passau and registration with ZIM-username.





## 4.3 PC Pools

To log in to a pool PC you need your ZIM-username.



**Important:** Your data on the desktop and on the C: drive will be deleted after logging out on the PC!



**Please back up your data, e.g. to your H: drive.**

The opening hours of the PC pools are linked to the opening hours of the building.





## 4.4 Campus printer

You can print, copy or scan your documents using the multifunction printers/copiers distributed throughout the campus - the so-called campus printers.

- The campus printer is already installed in the PC pools.
- You are welcome to install the campus printer manually and use it e.g. on your private PC.







## 4.4 Campus printer

If you are in the university network, you only need your **CampusCard**. There are card terminals on the campus, where you can charge credit for the campus printers to your CampusCard. (Note: this does not refer to terminals used to revalidate your campus card!)

You can also use the campus printers from private computers via WLAN (**OpenVPN, eduroam**).

You need both the CampusCard and the corresponding **printer driver** for campus printers.



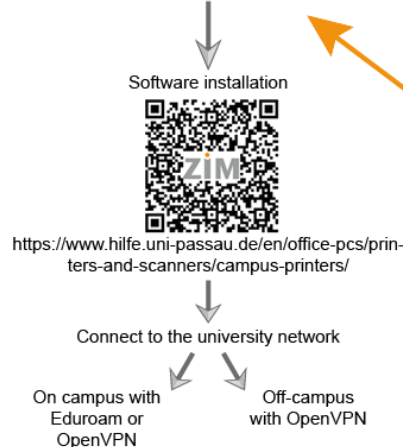
## 4.4 Campus printer

**ZIM** Zentrum für  
Informationstechnologie  
und Medienmanagement

**UNIVERSITÄT  
PASSAU**

### HOW DO I PRINT VIA THE CAMPUS PRINTER?

#### PERSONAL LAPTOP



#### POOL-PC

Log in with the ZIM account

1. Select "Campus Drucker"/"Campus printer" as the printer.
2. Enter the CampusCard card number (without letters) in the new window.
3. Insert CampusCard into a campus printer.
4. Select the "Druckmodus"/"Print mode" button (to the right of the "6") and confirm with the "checkmark" button.
5. After printing, select "Door" button to remove the CampusCard.

**Requirements:** You will need a CampusCard with sufficient credit. Please note that the print credit is maintained independently of the Mensa credit at the Copy Center. Terminals to top up your print credit can be found in all main buildings on the first floor, either near the gate or the campus printers.

**Help and Questions:** For help installing the printer software, contact ZIM Support (IM 046). For questions about printer credit or printer malfunctions, please contact the Copy Center Passau. (Tel.: 0851 509 1266).

ZIM-Support: [support@zim.uni-passau.de](mailto:support@zim.uni-passau.de) +49 851 509 1888 IM 046



## 5. Stay connected



E-mail



WiFi



OpenVPN



## 5.1 Student e-mail address

All students of the University of Passau receive a personal e-mail account. The institutions of the University will send all information concerning your studies to your student e-mail address.



**Therefore, check your e-mail inbox regularly!**

With the help of the web-based access, the **Outlook Web Access (OWA)**, you can easily retrieve your e-mails from any (mobile) Internet-enabled device:

[email.uni-passau.de](mailto:email.uni-passau.de)

For registration at the student's e-mail system you need:

- your **username** ([ZIM-account\\_user01@ads.uni-passau.de](mailto:ZIM-account_user01@ads.uni-passau.de))
- your **password**





## 5.1 Student e-mail address

Currently there are **three types** of student e-mail addresses:

- ➔ *@ads.uni-passau.de*
- ➔ *@gw.uni-passau.de*
- ➔ *@stud.uni-passau.de*

All of these can be accessed via [email.uni-passau.de](https://email.uni-passau.de)



Please note that the sender of a student e-mail address is ALWAYS  
**@ads. uni-passau.de!**





## 5.1 Outlook VS. Stud.IP messages

**ZIM** Zentrum für  
Informationstechnologie  
und Medienmanagement



### WHERE ARE MY E-MAILS? WHY ARE THEY NOT IN STUD.IP?



Stud.IP is **not an e-mail inbox**. Here you will receive notifications or internal messages from courses.

Access via:  
[studip.uni-passau.de](https://studip.uni-passau.de)

Detailed instructions with screenshots on how to forward your Stud.IP messages to your student email address can be found here:



[hilfe.uni-passau.de/studip/nachrichten](https://hilfe.uni-passau.de/studip/nachrichten)

Log in with the ZIM Account.



Outlook is your student e-mail inbox. Here you will receive important e-mails e.g. from the administration and you can also send e-mails yourself. Your student e-mail address is:  
**muster06@ads.uni-passau.de**

Access via:  
[email.uni-passau.de](https://email.uni-passau.de)

Detailed instructions with screenshots on how to forward your student emails to your private email address can be found here:



<https://www.hilfe.uni-passau.de/arbeitsplaetze/e-mail/outlook/funktionen-und-module/e-mail/>



ZIM-Support: [support@zim.uni-passau.de](mailto:support@zim.uni-passau.de) +49 851 509 1888 IM 046



## 5.1 Access to your e-mail mailbox

You can access your mailbox in several ways:



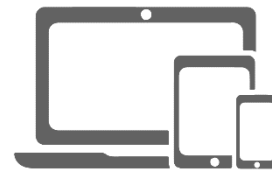
### Outlook Desktop App

If your device has the **Outlook Desktop app** installed, you can access Outlook from it.



### Outlook Web Access

With the help of **Outlook Web Access (OWA)**, you can retrieve e-mails conveniently from your mobile device.



### Mobile devices

You can receive your e-mails via your **mobile devices**.



### IMAP & SMTP

You can also access your e-mail **with other e-mail programs** besides Outlook (such as Thunderbird).





## 5.1 E-mail – Forward & redirect messages

You can use a rule to **redirect or forward** your e-mails **to a private e-mail address**. The help portal explains the procedure step by step.

**Forward:** The e-mail will be redirected in the same way as if the “forward” option had been selected directly in Outlook. This means that the e-mail is changed when it is forwarded (subject is adjusted, message text is inserted as a quote).

**Redirect:** The e-mail is sent directly to the recipient (no change visible). For the recipient, it looks as if the sender sent the e-mail directly to him.

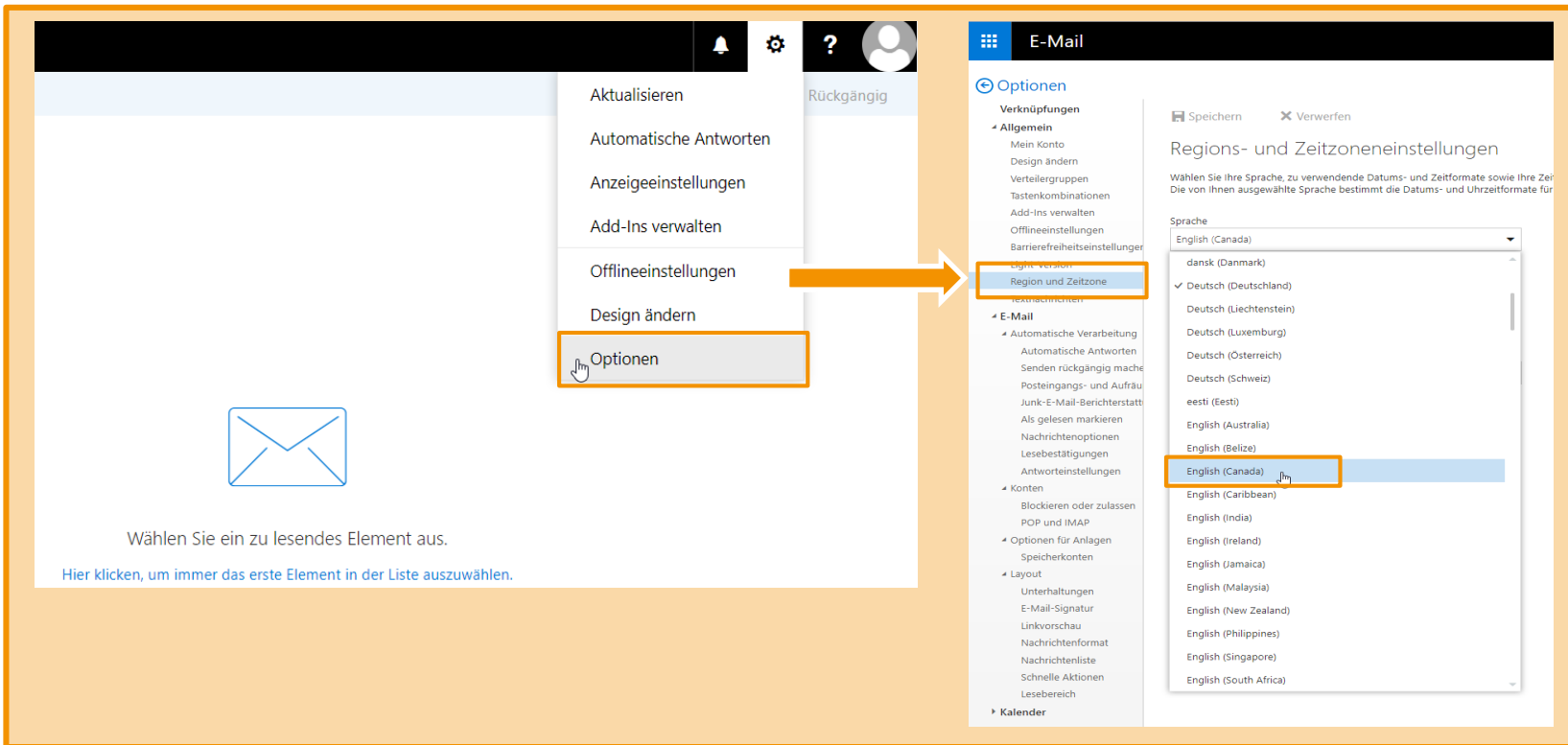






## 5.1 Forward & redirect – step by step

Beforehand you may switch to an english version of your e-mail reader:



The screenshot illustrates the steps to change the language of the Outlook email client. On the left, the Outlook main window is shown with the 'Optionen' (Options) button highlighted in the bottom-left corner. An orange arrow points from this button to the right-hand window. The right-hand window is the 'E-Mail' settings pane, specifically the 'Region- und Zeitzoneinstellungen' (Region and Time Zone Settings) section. It shows a list of languages under the 'Sprache' (Language) heading. 'Deutsch (Deutschland)' is currently selected. 'English (Canada)' is highlighted with an orange box, indicating the target selection.

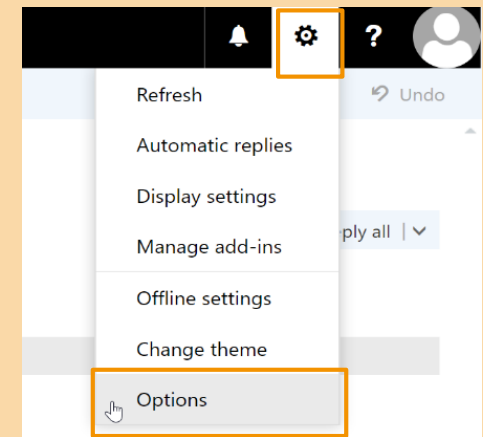




## 5.1 Forward & redirect – step by step

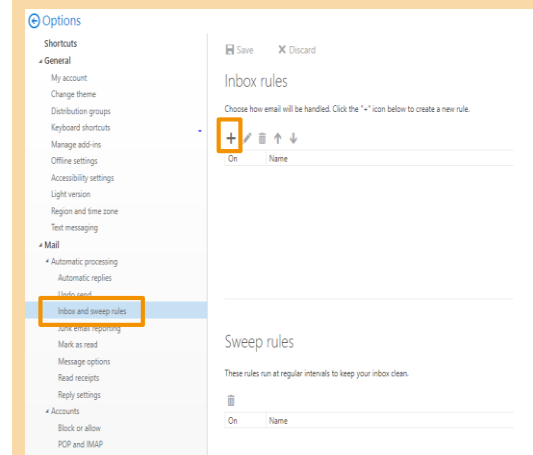
### Step 1

When you are logged in, click the **gear icon** at the top right of the browser window, then click **Options**.



### Step 2

Click *Mail*, click *Automatic Processing*, and then click *Inbox and sweep Rules*.  
Now click on the **plus symbol** in the right area.

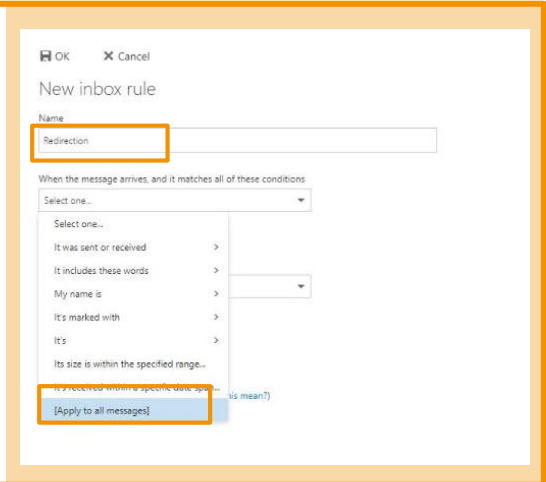




## 5.1 Forward & redirect – step by step

### Step 3

For example, enter redirection or forwarding as the name for the new inbox rule. Below you can select which e-mails this rule should apply. Select *Apply to all messages* here.



OK Cancel

New inbox rule

Name  
Redirection

When the message arrives, and it matches all of these conditions

Select one...

Select one...

It was sent or received >

It includes these words >

My name is >

It's marked with >

It's >

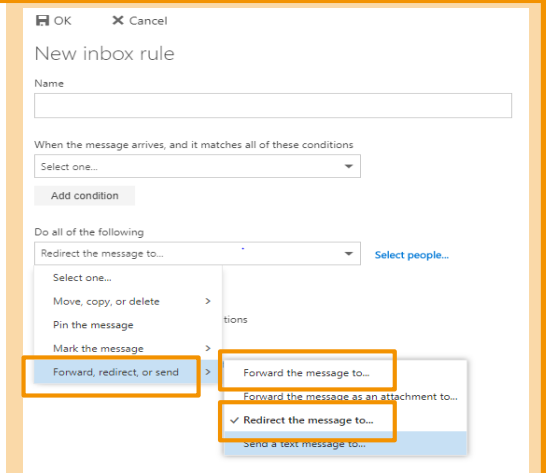
Its size is within the specified range..

It's received within a specific date range... (is mean?)

[Apply to all messages]

### Step 4

Then you choose what actions should happen to your e-mails. Select the *Forward, redirect or send* item here. In the next window, select *Redirect the message to* or *Forward the message to*.



OK Cancel

New inbox rule

Name

When the message arrives, and it matches all of these conditions

Select one...

Add condition

Do all of the following

Redirect the message to... Select people...

Select one...

Move, copy, or delete >

Pin the message >

Mark the message >

Forward, redirect, or send >

Forward the message to...

Forward the message as an attachment to...

✓ Redirect the message to...

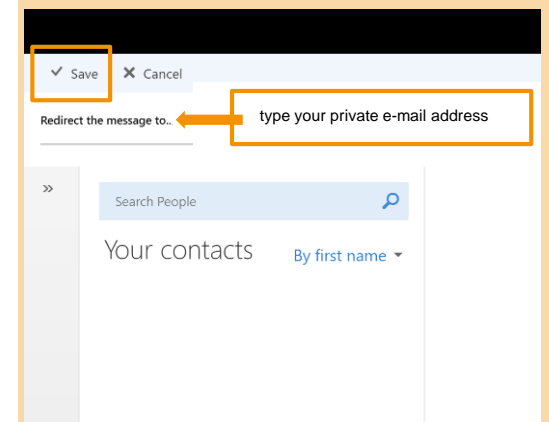
Send a text message to...



## 5.1 Forward & redirect – step by step

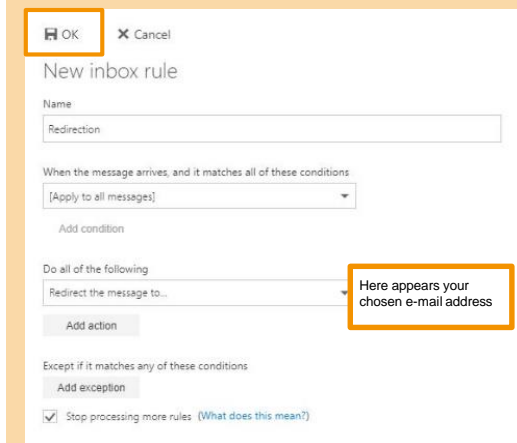
### Step 5

Now enter your private e-mail address to which you want to redirect or forward your e-mails to.



### Step 6

The rule has now been set correctly and you can click OK in the top left corner.

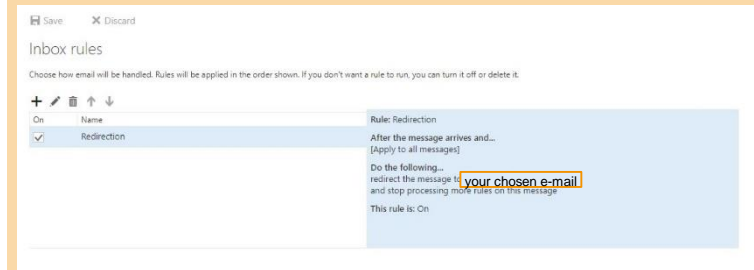




## 5.1 Forward & redirect – step by step

### Step 7

The rule has now been finalized and set up. Here you can see an overview of your inbox rule. To be absolutely sure that the redirection or forwarding you have just set up is correct, check the data you have entered again.





## 5.1 STOP SPAM & PHISHING!

“Phishing” for passwords involves fishing for passwords and confidential data in supposedly legitimate e-mails. The scammers either ask you to click on a link as quickly as possible or to enter the data directly in the e-mail. Do not enter any data and do not click on any links as soon as you have doubts about the seriousness of an e-mail. If in doubt, ask us first.

### Signs:

- Impersonal form of address
- Suspicious e-mail address
- Suspicious link
- Time pressure
- Threats



## 5.1 STOP SPAM & PHISHING!



**PLEASE NOTE:** The name as well as the e-mail address of a sender **can be faked by scammers**. Phishing e-mails can therefore look as if they have been sent by supposedly high-ranking persons of the University of Passau.



A common scam used by scammers is to pretend to be an employee of the university and ask you to buy vouchers (e.g. Amazon, Google Play, etc.).

Therefore, always **be suspicious** if you receive such e-mails and **do not reply** to them!





## 5.2 WiFi

The university offers you three **WiFi networks**:

- CampusUniPassau (used to setup eduroam and for VPN on campus)
- Eduroam (standard wireless network on campus)
- BayernWLAN (no registration needed, very simple)



Problems with eduroam or CampusUniPassau WiFi?

**BayernWLAN always works! Its bandwidth might be limited though.**

The platforms of the Digital Campus are freely accessible via the Internet. No access to the campus network is required!








## 5.2 WiFi – Hints: CampusUniPassau

When you connect to WiFi network **CampusUniPassau** you should get this:

**Purpose 1:**  
Setup eduroam



**Purpose 2:**  
Access to VPN  
service using  
OpenVPN/Tunnelblick  
(macOS)



**Hint:** on macOS and iOS/iPadOS devices this tends to be tedious. It might take some time and patience until this screen appears.

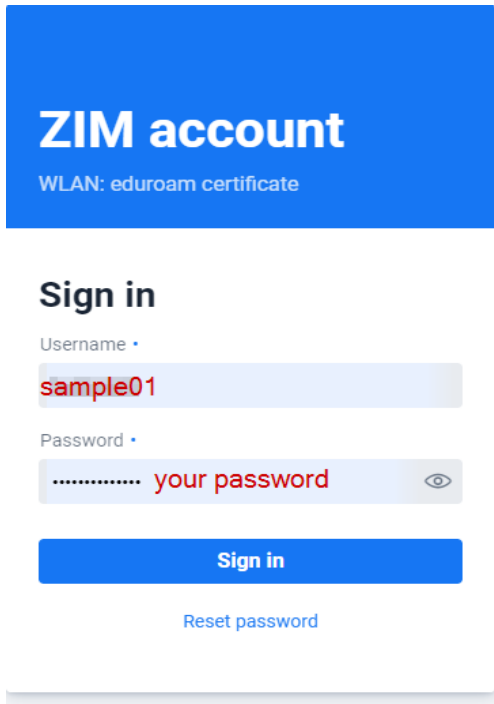




## 5.2 WiFi – Hints: eduroam I

Key component for accessing **eduroam**: your **personal eduroam certificate** (valid for 3 years)!

Get it on <https://www.uni-passau.de/cert>



**ZIM account**  
WLAN: eduroam certificate

**Sign in**

Username •

Password •

[Reset password](#)

Certificate can be downloaded **worldwide** –  
**it's not mandatory to do this on campus,**  
**you can even do it at home!**

We offer plenty of guides on  
<https://www.uni-passau.de/eduroam>  
**for common operating systems!**





## 5.2 WiFi – Hints: eduroam II

- When installing your certificate you'll need to enter a password - beware! Enter only your ZIM account id (e.g. sample01) – **NOT your id's password, use only lowercase characters!**
- **Windows:** we only support **Windows 10 and up**. Use the tool provided on our website to install the certificate.
- **iOS:** you'll need to **install** your certificate in Settings > General > Profiles & Device Management
- **macOS:** make sure to update to the **current macOS**, macOS 11 and above should be fine!
- **Android:** Certificate's purpose: choose **WLAN/WiFi – NOT VPN**
- **Android:** When asked for a domain, enter **uni-passau.de**
- **Android:** When prompted for your identity, enter **ZIM-Kennung@uni-passau.de** – e.g. sample01@uni-passau.de – beware: this is not a valid E-Mail address in Passau, it is just a “placeholder” in this case! Make sure there is no **SPACE** after the last characters .de!





## 5.2 WiFi – Hints: BayernWLAN

- **BayernWLAN** is usually easy to use, no setup required. Its bandwidth (speed) might be limited though.
- You need to agree to Vodafone's terms and conditions – this tends to cause issues on Apple products (e.g. Macbooks)

When affected: open Safari and enter this address:  
[hotspot.vodafone.de/bayern](https://hotspot.vodafone.de/bayern)





## 5.2 WiFi

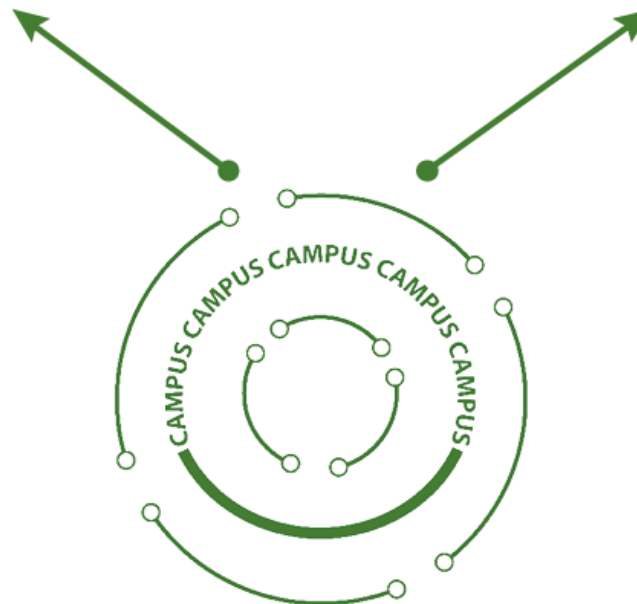


**On campus:**  
With Eduroam, you automatically get access to the campus network - in addition to Internet access - when you are on campus.

Setup Instructions:



<https://www.zim.uni-passau.de/en/services/network-and-server/network-access/eduroam/for-staff-and-students/>



**Off-campus:**  
If you are not on campus but need access to the campus network, you need to connect using OpenVPN.

Setup Instructions:



<https://www.zim.uni-passau.de/en/services/network-and-server/network-access/openvpn/>



**BayernWLAN** offers free internet access without prior setup!



## 5.2 WiFi – eduroam

As a member of the University of Passau with ZIM user ID, you can use the WiFi internet access via **eduroam**.



**No WiFi? Follow our step by step guide!**

⇒ [installation instructions](#)

⇒ [video instruction](#)





## 5.3 OpenVPN

### **Access to the university intranet and internet with OpenVPN:**

We provide you with secure access to the university network on the campus of the University of Passau and from home in the form of a Virtual Private Network (VPN).

#### **Installation on the university campus**

Connect to the campus network:  
Cable or WiFi

#### **Installation from home**

Connect to the Internet and get access to the university network





## 5.3 OpenVPN



- [Deutsch](#)

### VPN-Access University of Passau

General information about the VPN topology can be found here (only in german): [VPN-Zugang zum Universitätsnetz](#)

### Setup with OpenVPN Software

You need OpenVPN and a set of university-specific configuration files. You can find all necessary files and guides in the table below.

Operating System	Software-Version	Setup Guide	Software	Sourcecode	Config	Known Problems / FAQ
Windows 10+	OpenVPN 2.5.8	<a href="#">here</a>	<a href="#">Download GPG Signature</a>		<a href="#">Download</a>	
Linux / FreeBSD	OpenVPN 2.5.8	<a href="#">here</a>	installation depends on your chosen distribution	<a href="#">Download GPG Signature</a>	<a href="#">Download</a>	
MacOS	Tunnelblick 3.8.8b	<a href="#">here</a>	<a href="#">Download</a>	<a href="#">GPL-Sourcecode</a>	<a href="#">Download</a> Stand: 24.07.2023	







## 5.3 IT courses

The **Centre for Careers and Competencies** (ZKK) offers various IT courses every semester.

### Courses offered by the ZKK:

- Microsoft Office programs such as Excel, Word and Power Point
- Different programming languages
- Adobe programs such as Photoshop and Indesign





## 6. Help & Support



ZIM-Support



ZIM-News &  
RSS-Feed



Info Hub



Services for  
students



Help pages



Social Media



## 6.1 ZIM-Support

The ZIM team will be happy to answer any technical questions you may have about your studies!



**E-Mail:**

[support@zim.uni-passau.de](mailto:support@zim.uni-passau.de)



**Telephone:**

+49 851 509-1888



**Office Hours:**

**Monday - Thursday:**

08:00 a.m. - 04:30 p.m.

**Friday:**

08:00 a.m. - 02:00 p.m.





## 6.2 ZIM-News

ZIM-News keeps you up to date regarding important news about the IT services of the Center for Information Technology and Media Services.

You are also welcome to subscribe to our RSS feed so that you don't miss any important news!

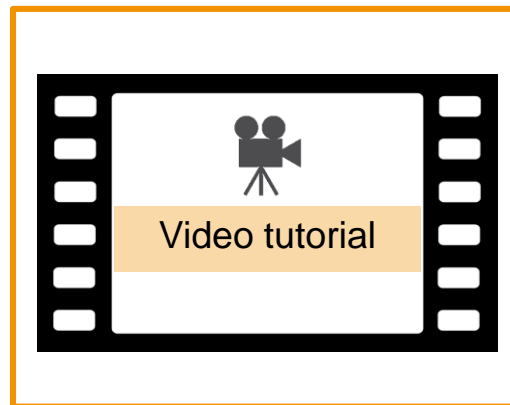




## 6.2 RSS feed

RSS feeds are an easy way to keep up to date with your favorite websites such as blogs or online magazines. The ZIM offers this function for reporting ZIM-News.

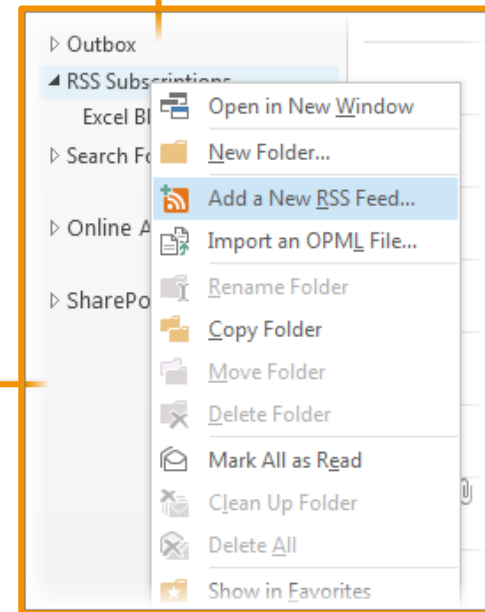
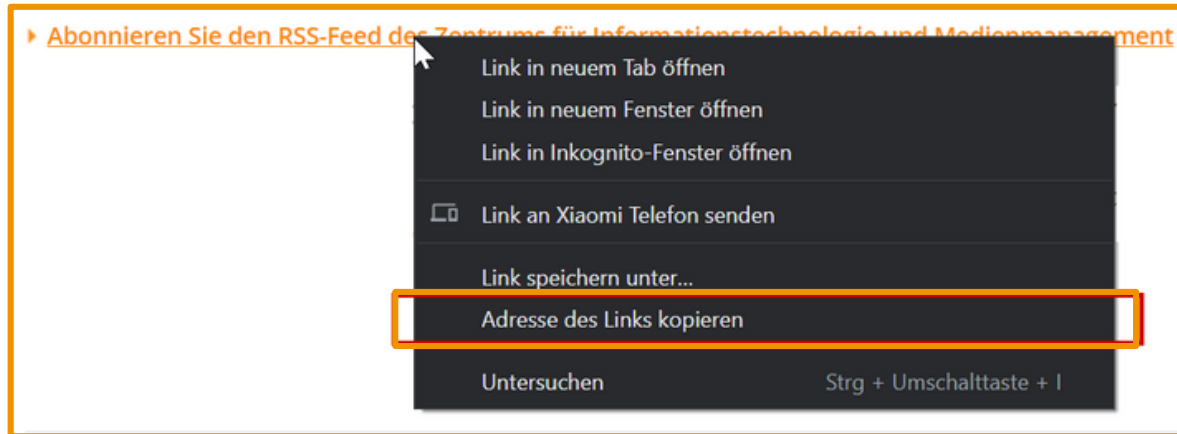
If you activate the RSS feed synchronization in Outlook, all subscribed feeds and their posts will be delivered directly to your Outlook RSS Subscriptions folder.





## 6.2 RSS feed

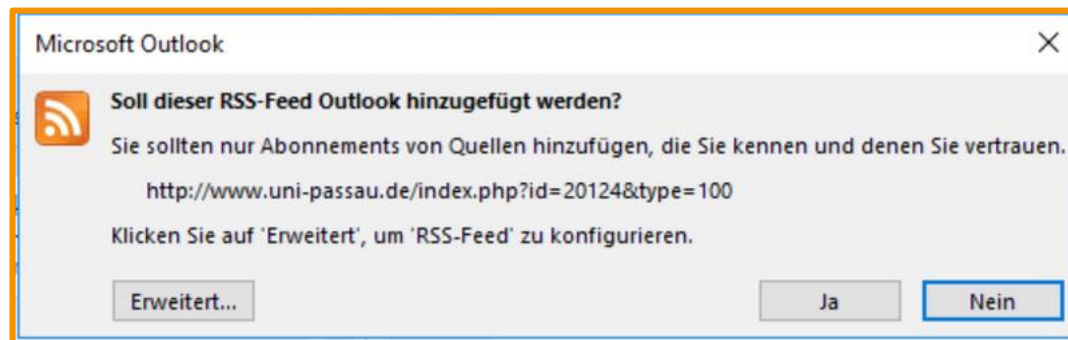
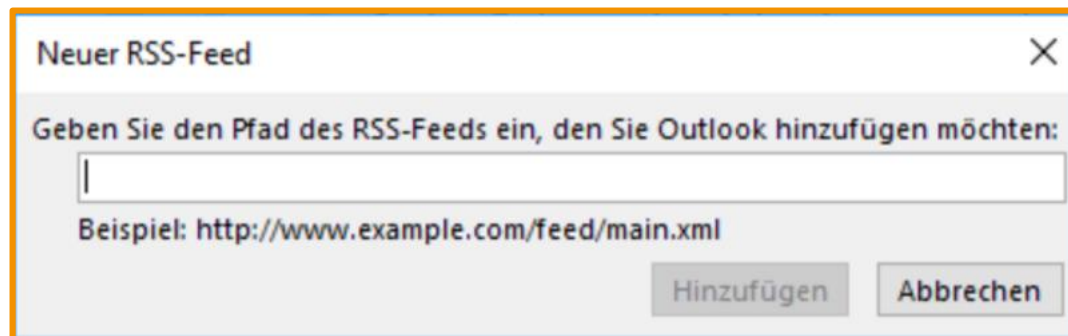
First, you have to copy the link at the beginning of the website ZIM-News. Then switch to the Outlook App and right-click on „Add a RSS Feed“.





## 6.2 RSS feed

You will now be asked in a separate window to enter the relevant URL. Here you paste the previously copied link with the right mouse button and "Paste" and then confirm your entry.





## 6.4 Services for students

ZIM offers you various services to assist you during your studies. You can find a lot of information on our overview page!

- Digital Campus
- Network access
- 24h-passwordservice
- Campuscard
- Equipment rental
- Multimedia rooms
- etc.






## 6.5 Help pages

Do you have questions on specific topics or are you interested in a specific topic of IT services?

Then please visit our **help pages**!

There you will find numerous step-by-step instructions and information on the most important topics related to your studies!

 **Hint:** If you are looking for a specific term, you can also use the **keyword index** to make your search easier!





## 6.6 Social Media

Follow us on Social Media!

We will post news periodically on Instagram and Facebook!



*Instagram*



*Facebook*





# ZIM pages for freshmen at a glance

**Information for new students**

**General information about the orientation week**

Here you will find an overview of the courses offered during the orientation week. Please note that this time the orientation week will take place virtually owing to the corona crisis.

**Information events during the Orientation Week:**


The Orientation Week for all new students (which coincides with the last week of the Orientation Weeks for international students) takes place one week before classes start each semester. In the course of this week, we offer info events and introductory workshops where you can get to know the University's IT services as well as our virtual learning environments, Stud.IP and ILIAS.

**ZIM information channels**

How the ZIM informs:

- ZIM News:** Regularly updated newsletter with news, events and tips.
- Website:** The central source of information for all ZIM services.
- Campusblog:** A platform for students to share their experiences and opinions.
- Instagram:** Follow us for photos and videos of our events and services.
- Facebook:** Join our community for updates and discussions.

**Information for students**

In our  flyer for students, you can find all important information about IT and media services at the University of Passau. We will explain to you briefly where you can find everything you need for your studies, how you can register and what could be interesting for you as well as your Stud.IP.

Information for new students



**Orientation Week**

In the first weeks before and during the start of lectures, we accompany all first-semester students during their introduction phase at the University of Passau.

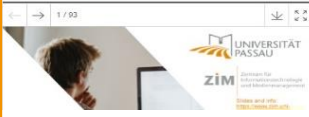
We offer two zoom-meetings for the introduction in your study.

**English language events:**

- Wednesday, 13.04.2022, 2 p.m. - 4 p.m.**  
Introduction IT Services of the University of Passau  
<https://uni-passau.zoom.us/j/912301314717>  
Meeting ID: 912 3013 1471  
Identification code: 809880
- Thursday, 14.04.2022, 10 a.m. - 12 a.m.**  
Introduction IT Services of the University of Passau  
<https://uni-passau.zoom.us/j/920014378827>  
Meeting ID: 920 0143 7882  
Identification code: 598375

The Orientation Week for all new students (which coincides with the last week of the Orientation Weeks for international students) takes place one week before classes start each semester. The ZIM is here to help you come to grips with the digital side of your studies. In the course of this week, we will therefore offer you information events and introductory workshops and answer your questions about our IT services, your e-mail account and our virtual learning environments, Stud.IP and ILIAS.

**Introduction to IT Services**



Orientation week



**Virtueller Rundgang durch das ZIM**



**Virtueller Rundgang durch das ZIM**

Services and info: [www.zim.uni-passau.de](https://www.zim.uni-passau.de)

Virtual tour



**BONNE CHANCE IN  
PASSAU!**

Winter term 23/24