

Slides and info →



<https://www.zim.uni-passau.de/en/orientation-week/>

INTRODUCTION TO IT SERVICES

Winter term 2022/23

Agenda



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Services for students
Help pages
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1. About us



ZIM is the digital centre of the University of Passau. We will help you with many technical questions related to your studies.





1. Our services



Digital Campus

- Stud.IP
- HISQIS
- Campusportal
- ILIAS
- Zoom
- Online exams



Working places

- PC Pools
- Campus printer
- LRZ Sync+Share
- Data storage



Stay connected

- WiFi
- OpenVPN
- E-mail
- IT courses





1. Support & Help

Benutzer- und Kontaktdaten

Ihr Name*

Ihre Benutzerkennung*

Ihre E-Mail-Adresse*

Ihre Telefonnummer (für Rückfragen)*

Ihre Supportanfrage

Falls der Standort des Geräts nicht bekannt ist oder Sie ein Anfrage ohne Bezug zu einem bestimmten Gerät melden möchten, vermerken Sie dies bitte entsprechend im nachfolgenden Feld. Für Fragen zu Web-Themen oder dem Personen- und Telefonverzeichnis, tragen Sie bitte diese Schlagwörter als Standort ein.
Ort/Standort des Geräts*

Bitte Gebäude und Raum angeben

Gerätenummer

Kurze Beschreibung*

Bitte geben Sie die gesamte Information an, die zur Bearbeitung Ihrer Anfrage oder zur Problemfindung/-lösung beitragen könnte: Welches Anliegen haben Sie? Wann hatten Sie ein Problem? Wo? Reproduzierbar? Genaue Fehlermeldung?
Ausführliche Beschreibung*

Formular absenden

Hilfe-Portal



HILFE-PORTAL

IN UNSEREM HILFE-PORTAL FINDEN SIE ALLE RELEVANTEN THEMEN RUND UM IT & MEDIENMANAGEMENT

Schlagwortverzeichnis

Sie suchen ein bestimmtes Thema/Wort aber wissen nicht in welchem Bereich Sie suchen sollen? Nutzen Sie doch ganz einfach unser alphabetisches [Schlagwortverzeichnis](#).

<p>Infopoint</p>  <p>Aktuelle Projekte Video-Anleitungen Flyer & Plakate Übersicht über Projekte Zur Onlinehilfe</p>	<p>Online Lehre mit Zoom</p>  <p>Erste Schritte Zoom-Formate Veranstaltung aufzeichnen Zur Onlinehilfe</p>	<p>Digital Workspace/Citrix</p>  <p>Citrix-Installationsanleitung Wichtige Plugins Externer Zugang Citrix Workspace App Telefon- und Videokonferenzen</p>
<p>Arbeitsplatz</p>  <p>Anmeldung am PC Betriebssystem Dateien/Netzaufwerke Drucken & Scannen Telefonie Programme</p>	<p>WLAN/Netzwerk</p>  <p>Eduroam OpenVPN Zur Onlinehilfe</p>	<p>E-Mail</p>  <p>Outlook Zugriff E-Mail-Postfach Funktionen und Module RSS-Feed abonnieren Sicherheit & Spamschutz E-Mail A-Z</p>

Support request



www.zim.uni-passau.de/zim-support/supportanfrage

Help pages



www.hilfe.uni-passau.de



1. ZIM-Support

The ZIM team will be happy to answer any technical questions you may have related to your studies!

**E-Mail:**

support@zim.uni-passau.de

**Telephone:**

+49 851 509-1888

**Office Hours:**

Monday - Thursday:

08:00 a.m. - 04:30 p.m.

Friday:

08:00 a.m. - 02:00 p.m.



2. Essentials



ZIM-account

Passwort?

Password



CampusCard



University Library



2.1 ZIM-account

Accessing most systems of the digital campus (Stud.IP, HISQIS, E-Mail,...) requires a valid ZIM-account, which you receive automatically by e-mail at your matriculation.

Will be sent by email before the start of the semester with the subject:

Your new ZIM-account at the University of Passau.



Remember: the account used for registration here in Passau is no longer valid after you've received your ZIM-account!



2.1 ZIM-account



An extension of your ZIM-account after your de-registration is not possible!



It's no longer possible to use the IT Services! You have to save your data early!

Structure of your ZIM-account:

Last name: *Mustermann*

ZIM-account: *muster01*

Usage of your ZIM-account:

- Digital Campus (Stud.IP, HISQIS, Campusportal)
- E-mail
- Network access



2.2 Password



You can set the password for your ZIM-account yourself. To ensure the best possible security, you must renew your password every 93 days.

Only use the following characters:

- A..Z a..z 0..9 ! # \$ () * , - . : ; = ?
- must have 5 characters at least
- may have 30 characters at most

- Don't reuse old passwords!
- Keep your password secret – don't pass it on!
- No trivial passwords (names, simple words, etc.)



2.2 Password



Be aware of phishing attacks!



2.2 Change your password



- Change immediately after receipt
www.zim.uni-passau.de/en/account/password-for-new-zim-account
- Change every 93 days
 - You'll receive notifications (mail, Stud.IP, ...)
 - After 93 days: 6 grace logins
www.zim.uni-passau.de/en/account/change-password
- Grace logins depleted? Use our 24h password reset service:
<https://www.zim.uni-passau.de/en/account/reset-password/>
- Emergency? Issues? Get in touch with us:
 - Tel.: +49 851 509 1888
 - E-Mail: support@zim.uni-passau.de
- Login: After entering the wrong password 10 times, the ZIM-account will be blocked for about 10 minutes. („intruder detection“)





2.2 Change your password

UNIVERSITY	RESEARCH	STUDY	KNOWLEDGE TRANSFER	INTERNATIONAL
------------	----------	-------	--------------------	---------------

Centre of Information Technology and Media Services > Systems login > Your ZIM account

ZIM

- ZIM-Support >
- Systems login >
- Your ZIM account >**
 - Change password
 - Password for new ZIM account
 - Reset password
 - Register private e-mail / mobile
 - WLAN: eduroam certificate
 - Consent to regulations
 - Information about your ZIM account
 - ZIM credentials for students
 - Computer courses >
 - Services >

Your ZIM account



Change password >

You have to change your password periodically. (every 93 days).



Password for your new ZIM-account >

If you are new at the university and you already recieved your username.



24h-Passwordservice >

Reset password:

If you can not remember your password or you've blocked your account.

YOUR PASSWORD

You are required to change your password every 93 days. You cannot reuse passwords you have used in the past on this system.





2.2 Change your password

UNIVERSITY
RESEARCH
STUDY
KNOWLEDGE TRANSFER
INTERNATIONAL

🏠 > Centre of Information Technology and Media Services > Systems login > Your ZIM account > Change password

ZIM

ZIM-Support ▶

Systems login ▼

Your ZIM account ▼

Change password

Password for new ZIM account

Reset password

Register private e-mail / mobile

WLAN: eduroam certificate

Consent to regulations

Information about your ZIM account

ZIM credentials for students

Computer courses ▶

Services ▶

Change password

Change password

Username •

Old password •

Password rules:

- must have 5 characters at least
- may have 30 characters at most
- use only the following characters:
A..Z a..z 0..9 ! # \$ () * , - . : ; = ?

YOUR PASSWORD

You are required to change your password every 93 days. You cannot reuse passwords you have used in the past on this system.

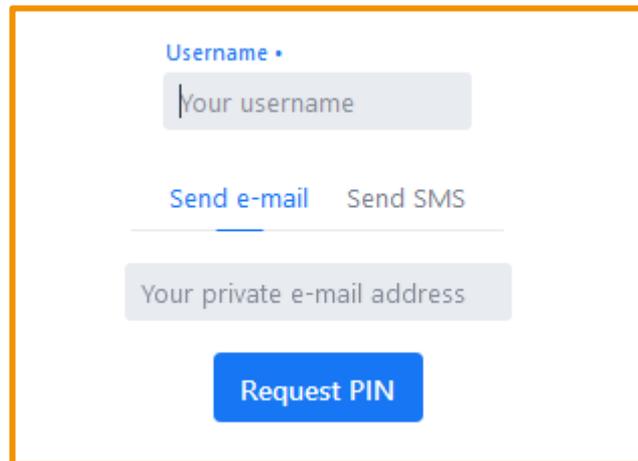


2.2 24h-Passwordservice



In case you can't remember your password or you have already entered your password incorrectly too many times, you can use our 24h-Passwordservice. You can also use it when you've run out grace logins.

All you need to do is to save your private phone number and/or private e-mail address in the campus portal (usually done when applying).



The screenshot shows a web form for requesting a PIN. It features a text input field for the username, two radio buttons for 'Send e-mail' and 'Send SMS', another text input field for a private e-mail address, and a blue 'Request PIN' button.



2.3 CampusCard



A personal ID (CampusCard) is available for all students of the University of Passau, which entitles them to free bus rides or other important functions.

Functions:

- ID
- Bus ticket
- Payment for mensa and for the campus printers
- Library card
- Access storage and certain facilities when eligible



2.3 How do I get my CampusCard?

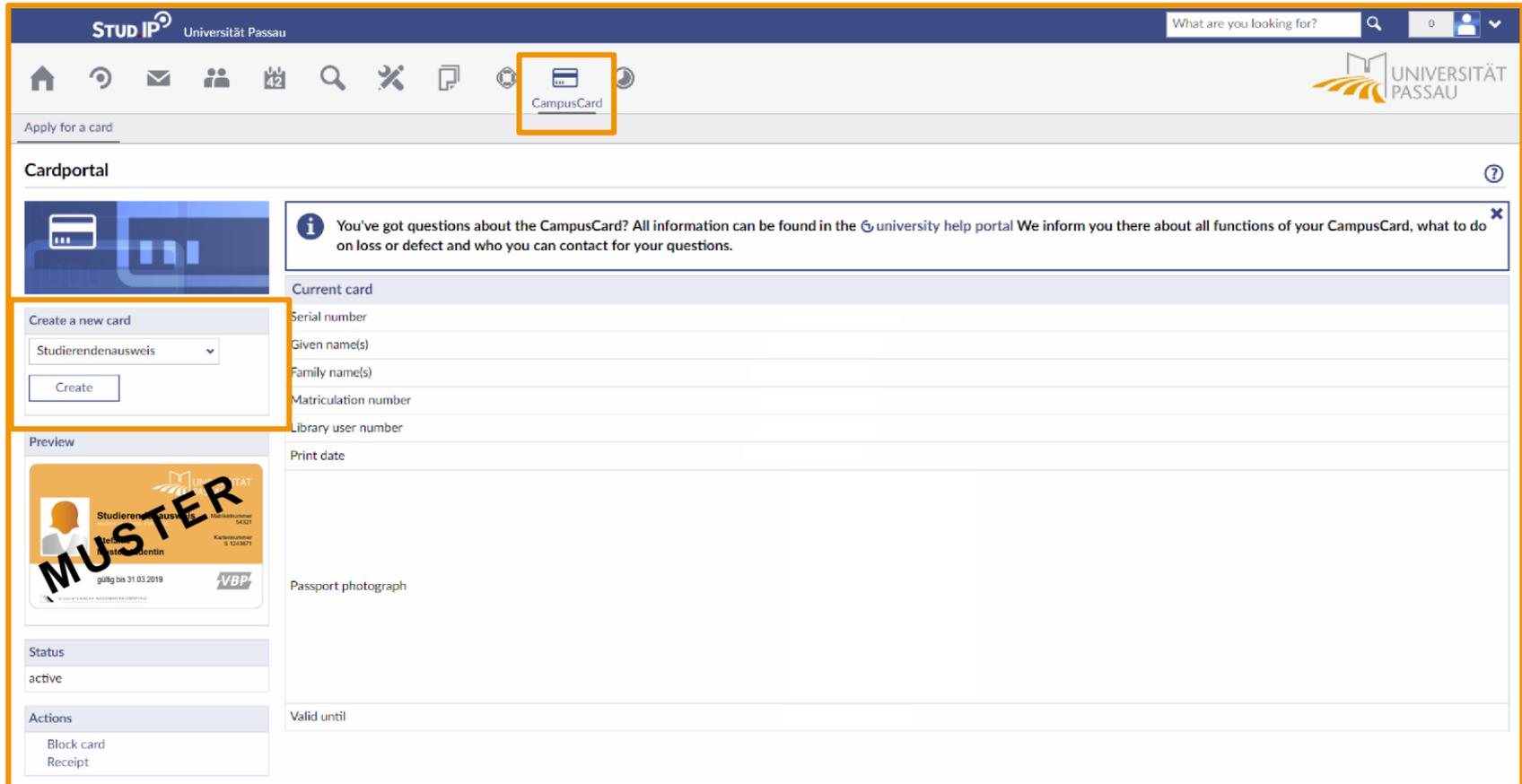


Please apply for the CampusCard yourself. This is possible via Stud.IP. After the application, the card will be printed by the student secretariat. As soon as your card has been created, you will be notified via Stud.IP by e-mail.

The CampusCard will only be sent to you by post (Germany & Austria).
There is no personal handover.
Shipping abroad is not possible.



2.3 How do I get my CampusCard?



STUD IP² Universität Passau

What are you looking for?

Apply for a card

Cardportal

You've got questions about the CampusCard? All information can be found in the [university help portal](#) We inform you there about all functions of your CampusCard, what to do on loss or defect and who you can contact for your questions.

Create a new card

Studierendenausweis

Create

Preview

Serial number

Given name(s)

Family name(s)

Matriculation number

Library user number

Print date

Passport photograph

Valid until

Status

active

Actions

Block card

Receipt



2.3 How do I get my CampusCard?

Declaration of consent

Mit dem Hochladen eines Fotos willige ich ein, dass die Universität Passau mein Foto für die Herstellung einer Karte vom Kartentyp "Studierendenausweis" speichern und elektronisch verarbeiten darf. Das Lichtbild wird auf die Karte aufgedruckt. Nach Aushändigung der Karte wird das Foto gelöscht.

Ich bestätige, dass ich das für die Nutzung des Lichtbildes erforderliche Urheberrecht besitze, oder, soweit dieses Dritten zusteht, sie die Nutzungsrechte an den Bildern eingeräumt erhalten haben und übertragen dürfen, sowie dass Rechte Dritter durch die Nutzung der Bilder nicht verletzt werden und Schutzrechte Dritter der Nutzung nicht entgegenstehen. Ich verpflichte mich, die Universität Passau von sämtlichen Ansprüchen Dritter wegen der Verletzung ihrer Rechte durch das von mir hochgeladene Lichtbild freizustellen.

 I agree

Ich möchte, dass das Foto weiterhin gespeichert wird, z.B. um möglichst schnell einen Ersatzausweis beantragen zu können, falls das Originaldokument verloren geht. Mit dem Wegfall des Speicherungsgrundes (in der Regel nach der Exmatrikulation) wird das Foto gelöscht. Diese Einwilligung kann jederzeit widerrufen werden

 I agree

Ich möchte, dass das Foto automatisch als mein Stud.IP Profilbild gesetzt wird.

 I agree

Apply for a card



2.3 CampusCard – Validation



In order for your CampusCard to be valid, you must validate it at the beginning of each semester. Use the validation terminals in the cafeteria (building Mensa), the administration building (Innstraße 41), the WIWI faculty and the lockers room in the Nikolakloster (near library entrance).

Your new CampusCard is already validated for the winter semester 2022/23!



Please contact studierendenausweis@uni-passau.de if you have any questions about the student version of the CampusCard.





2.4 University Library

Information & Advice:

E-Mail:

ubinfo@uni-passau.de

Telephone:

+49 851 509-1630



Further information Passau University Library: www.ub.uni-passau.de/en/ & <https://www.ub.uni-passau.de/en/information-contact/first-steps/>



Contact, opening hours, news, literature search etc.: <https://www.ub.uni-passau.de/en/information-contact/general-information/>





2.4 University Library

„**SURVIVAL-KIT**“ for students:

<https://www.ub.uni-passau.de/schulungen/willkommen-an-der-ub/>

The library offers several **webinars**:

- library use
- time and self-management in the online semester
- learning methods and scientific work





2.4 University Library

Log in

Please enter your user number and your password.
The default password are the first 4 characters of your date of birth, for example: 0105, i.e. born on 1st May. For safety reasons you should change this one by using the function "Account >> User details"

Not ZIM-identification!

User Number

Password

[Forgot password?](#) [Back](#) [Log in](#)

UB-Nummer 0640000119 Stefanie Musterstudentin



Deine AOK-Studierenden-Geschäftsstelle
Für alle, die gesund studieren wollen!
Dr.-Hans-Kapfinger-Str. 14a, Tel. 0851 2137623-31



User Number/LB-Number on the back of your **CampusCard**
Initial-password: Date of birth in format: **ddmm**



Contact person for problems: University Library



3. Digital Campus




STUD.IP[®]

Stud.IP



HIS:

HISQIS

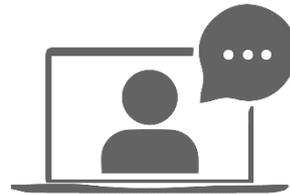


Campusportal



ILIAS[®]

ILIAS



Zoom



Online exams



3.1 Stud.IP

STUD.IP

Stud.IP is a learning management system that is used to coordinate and support courses.

Functions:

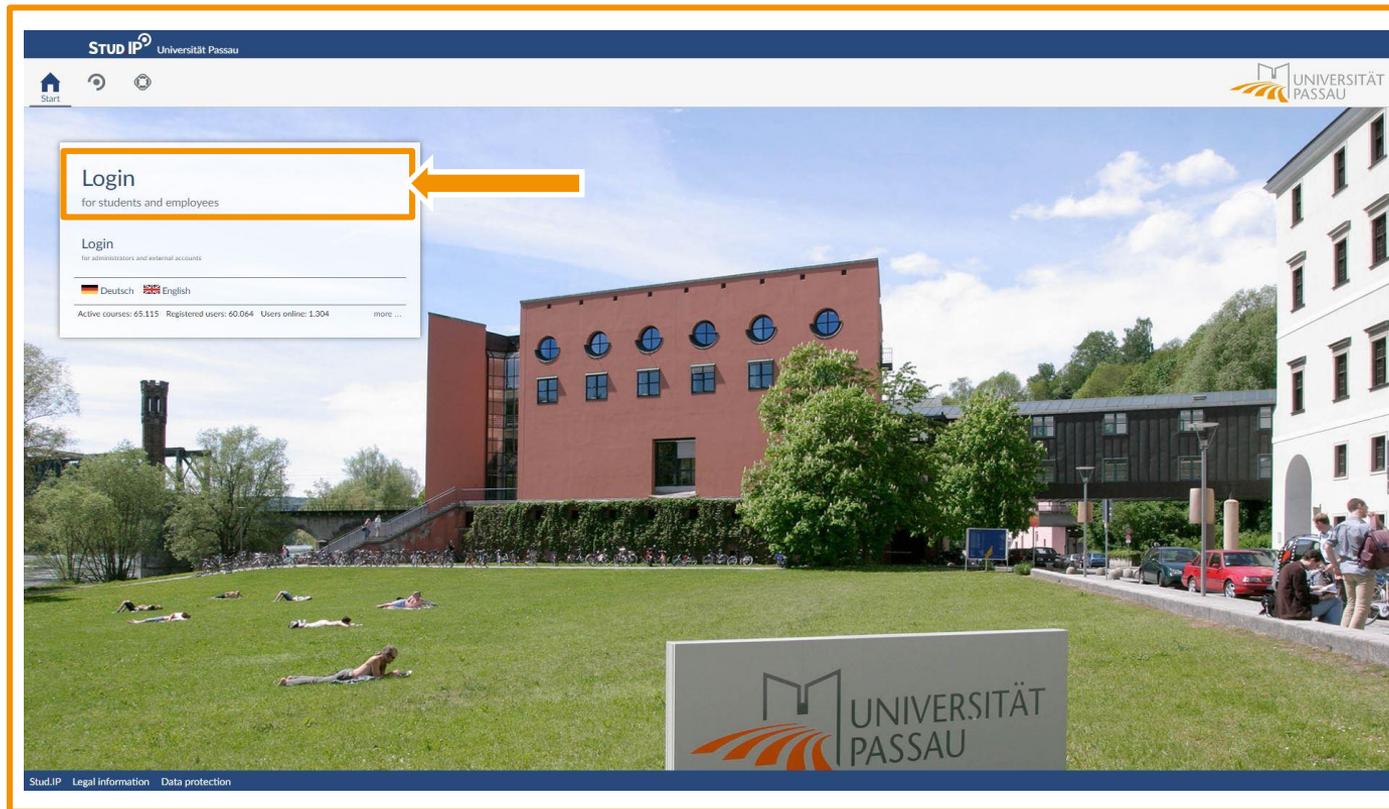
- Coordination and support of courses
- Quickly find and register for individual modules
- Set up your personal schedule
- Access learning materials and news updates for your modules
- Office and business hours
- Latest informations



3.1 Stud.IP

STUD.IP

Stud.IP can be accessed via this link: studip.uni-passau.de



<https://studip.uni-passau.de>

Stud.IP – Login



3.1 Stud.IP – Login

You need to use your ZIM-username and password to access Stud.IP:



Anmelden bei Stud.IP

Benutzername
| ZIM-username (e.g. name01)

Passwort
password

angemeldet bleiben ⁽¹⁾

zu übermittelnde Informationen anzeigen

Anmelden

Stud.IP an der Universität Passau

STUD.IP

[Datenschutzerklärung](#)

[Passwort ändern](#)

[Passwort vergessen?](#)

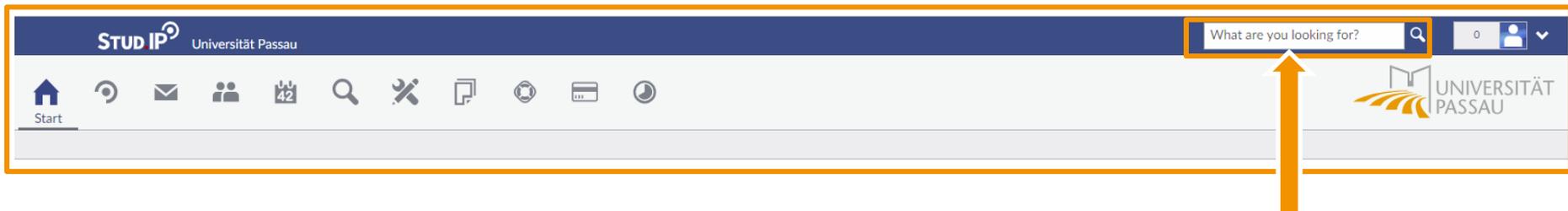
[Hilfe benötigt?](#)



3.1 Stud.IP – Search

STUD.IP

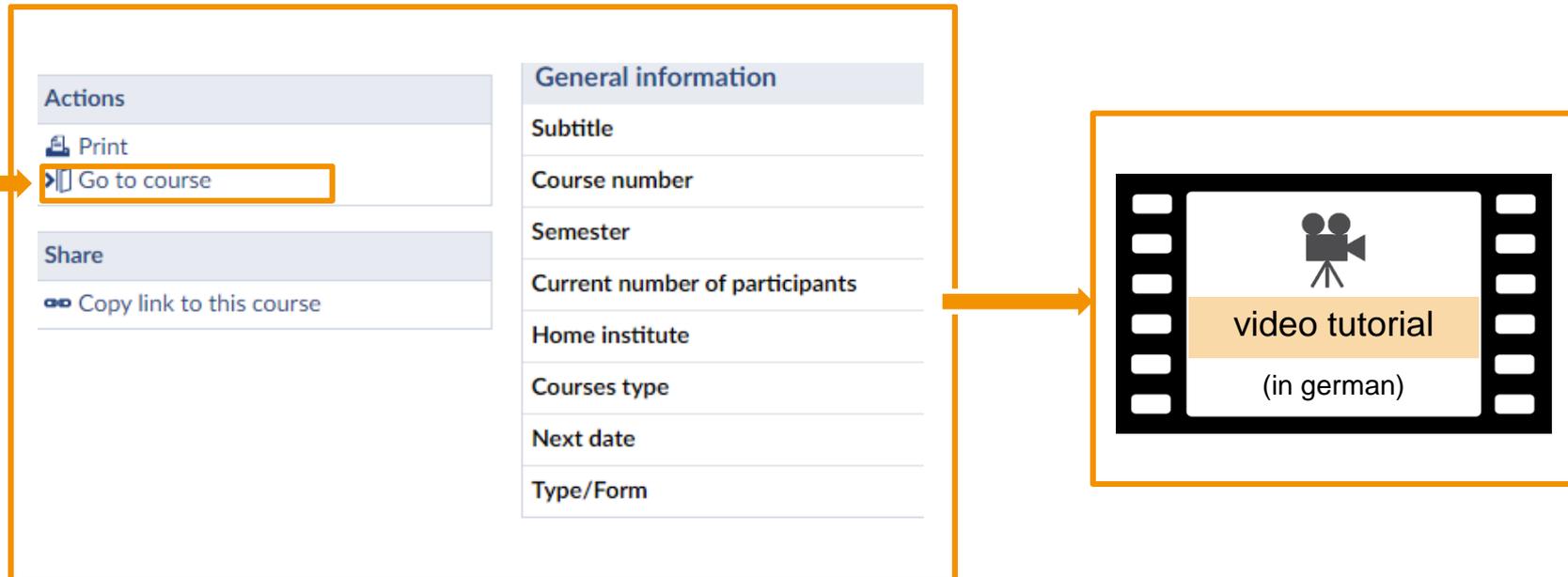
In the search bar you can search for courses, people, etc.:



3.1 Stud.IP – register for courses

Stud.IP

After successfully searching for a course, you can register for a course under “actions”.



The image shows a screenshot of a course page in Stud.IP. On the left, there is an 'Actions' menu with a 'Go to course' button highlighted by an orange box and an arrow pointing to it. Below it is a 'Share' section with a 'Copy link to this course' button. On the right, there is a 'General information' section with fields for Subtitle, Course number, Semester, Current number of participants, Home institute, Courses type, Next date, and Type/Form. An orange arrow points from the 'Go to course' button to a video tutorial icon, which is a film strip with a camera icon and the text 'video tutorial (in german)'.

<https://vimeo.com/488438907/825678239a>

timetable creation – video tutorial



3.1 Stud.IP – admission settings

STUD.IP

Some courses have special requirements for the admission.
You can look that up at the bottom of the course's description.

Admission settings

The course is part of admission

The following admission rules apply:

- The following categories of persons are preferred during allocation:
Higher semesters will be preferred.
- This setting is active from _____ to _____
It is allowed to enrol to max. _____ courses in this admission.
- A defined number of seats will be assigned to these courses.
The seats will be assigned in order of enrolment.
- The enrolment is possible from _____ to _____

Assignment of courses:

-
-
-

3.1 Stud.IP – enrollment procedures

STUD.IP

Enrollment blocked

- ➔ Access to the event is only possible after activation (by the system).

Enrollment with password

- ➔ A password is required to access the course. Usually the lecturer announces the password beforehand or during the first lesson.

Timed enrollment

- ➔ Accessing the course is only possible during a certain time frame. Access is blocked outside the time frame.

Limited number of participants

- ➔ Only a certain amount of students are allowed to enroll for the course. The selection can depend on the time you apply or further criteria (semester, major etc.).

3.1 Stud.IP – enrollment procedures

STUD.IP

 Various enrollment procedures can be combined with each other.

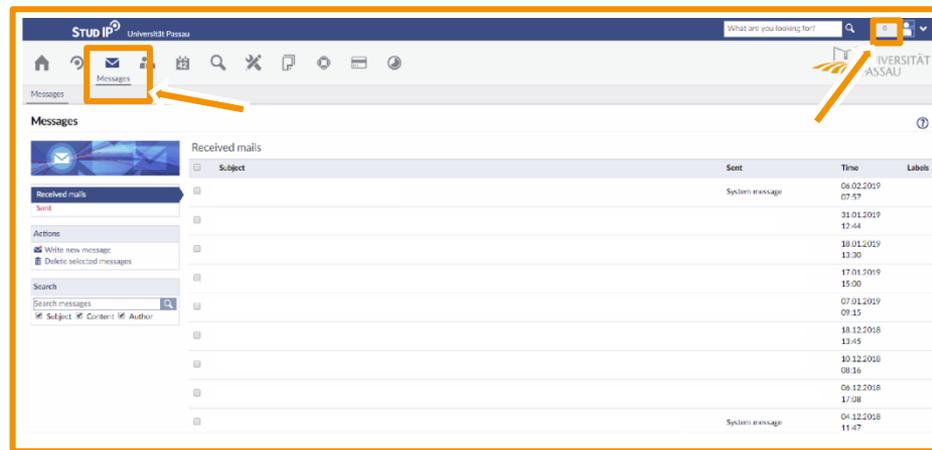
 Therefore, it is possible that a course has a limited number of participants and a chronological enrollment procedure as well.

3.1 Stud.IP – messages

STUD.IP

In Stud.IP you can receive various **notifications**:

- News from fellow students
- Automatic system messages
- News from seminar leaders, lecturers, professors, etc.



The student e-mail via **Outlook** must be differentiated from messages in **Stud.IP**.

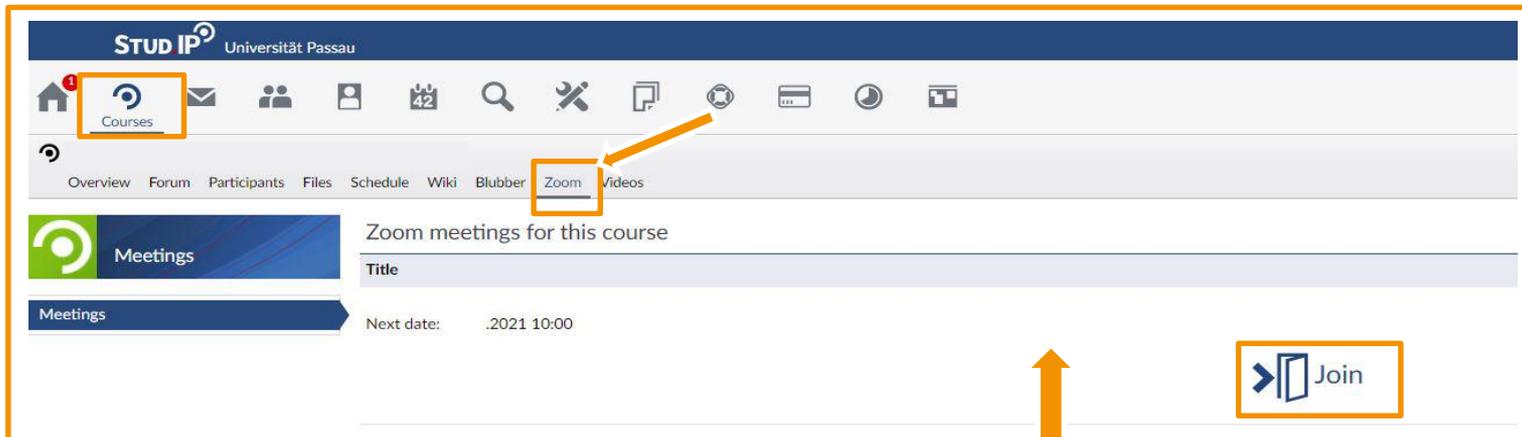
messages in Stud.IP →

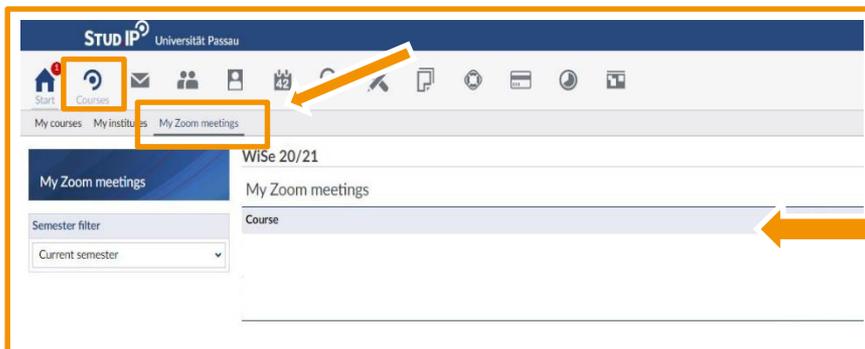


3.1 Stud.IP – participating in a zoom meeting

STUD.IP

You can participate in online events and zoom meetings directly from your Stud.IP course.


 This screenshot shows the Stud.IP interface for a course. The top navigation bar includes icons for Home, Courses, Mail, Users, Profile, Calendar, Search, Tools, and a Zoom icon. Below this, a secondary menu contains tabs for Overview, Forum, Participants, Files, Schedule, Wiki, Blubber, Zoom, and Videos. The 'Zoom' tab is highlighted with an orange box, and an arrow points from it to the 'Zoom meetings for this course' section. In this section, there is a table with a 'Title' header and a 'Next date: .2021 10:00' entry. A 'Join' button with a right-pointing arrow and a Zoom logo is located at the bottom right of the section.


 This screenshot shows the 'My Zoom meetings' page in Stud.IP. The top navigation bar includes 'Start', 'Courses', and 'My Zoom meetings' (which is highlighted with an orange box). Below the navigation, there are tabs for 'My courses', 'My institutions', and 'My Zoom meetings'. The 'My Zoom meetings' tab is active, showing a 'Wise 20/21' section with a 'My Zoom meetings' sub-section. A 'Semester filter' dropdown menu is set to 'Current semester'. An arrow points from the 'My Zoom meetings' tab to the 'My Zoom meetings' sub-section.

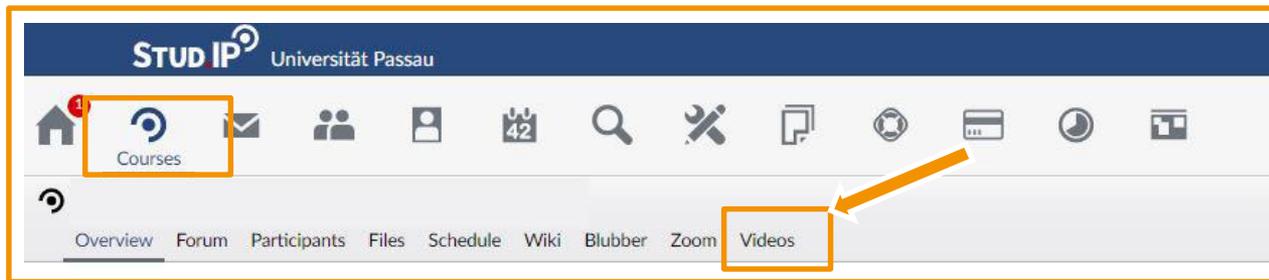
Option 1: directly within a course via the "Zoom" tab.

Option 2: under the tabs "My courses" and "My Zoom meetings".

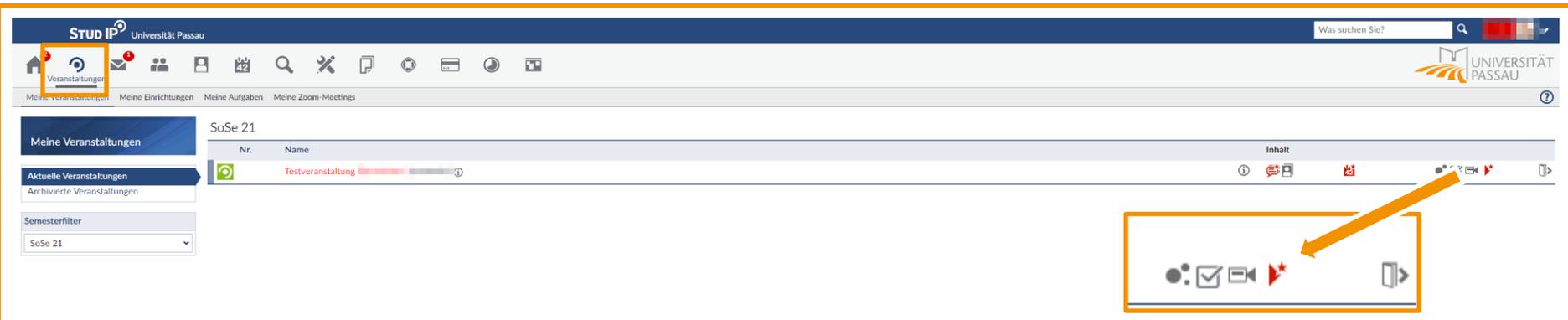
3.1 Stud.IP - videos

STUD.IP

In the context of a course, recordings and videos can be made available to the students.



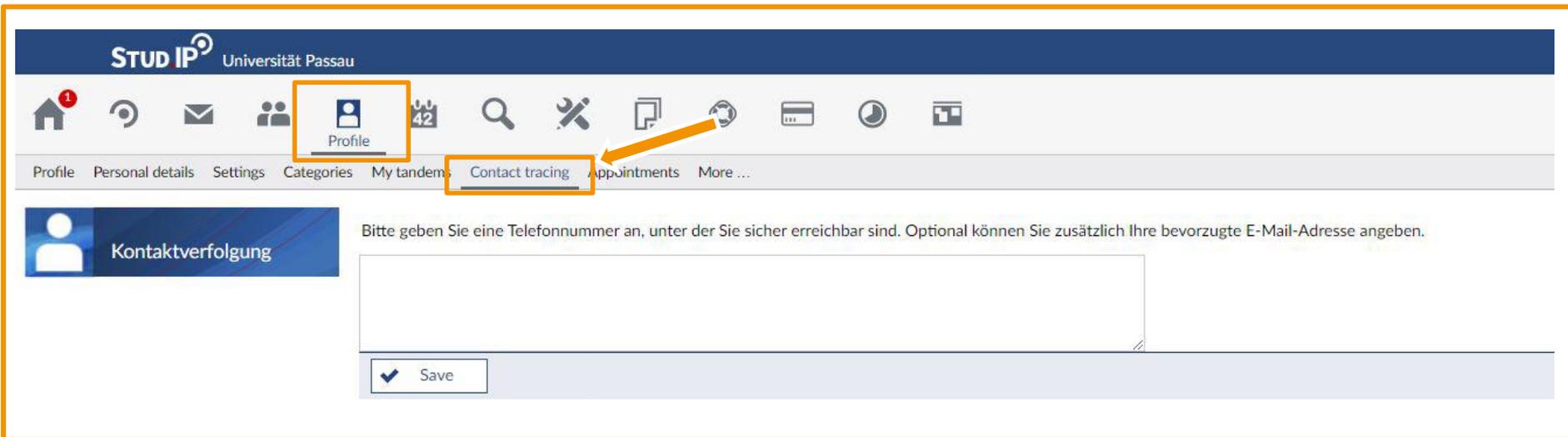
There is a separate icon for "Videos" which is displayed in red under "My Courses" if a new video has been added since the students last visit.



3.1 Stud.IP – contact tracing

STUD.IP

Please remember to include your current phone number in Stud.IP in the "Profile" tab under "Contact tracing". The data stored there is not visible to lecturers or other students. The data will only be used **if the health department orders contact tracing following a face-to-face appointment.**

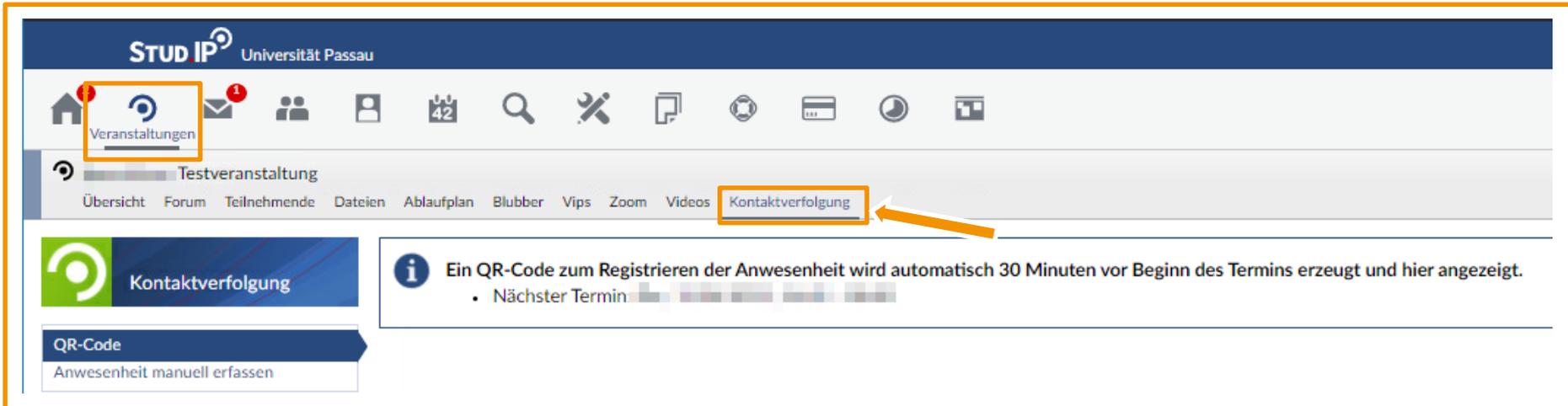


The screenshot displays the Stud.IP user interface for 'Universität Passau'. The top navigation bar includes icons for Home, Profile, Mail, and other functions. The 'Profile' icon is highlighted with an orange box. Below the navigation bar, the 'Contact tracing' option is also highlighted with an orange box, and an orange arrow points from the 'Profile' icon to it. The main content area shows a form for 'Kontaktverfolgung' (Contact tracing) with a text input field and a 'Save' button. The text above the input field reads: 'Bitte geben Sie eine Telefonnummer an, unter der Sie sicher erreichbar sind. Optional können Sie zusätzlich Ihre bevorzugte E-Mail-Adresse angeben.'

3.1 Stud.IP – contact tracing

STUD.IP

Registration of attendance at face-to-face events:

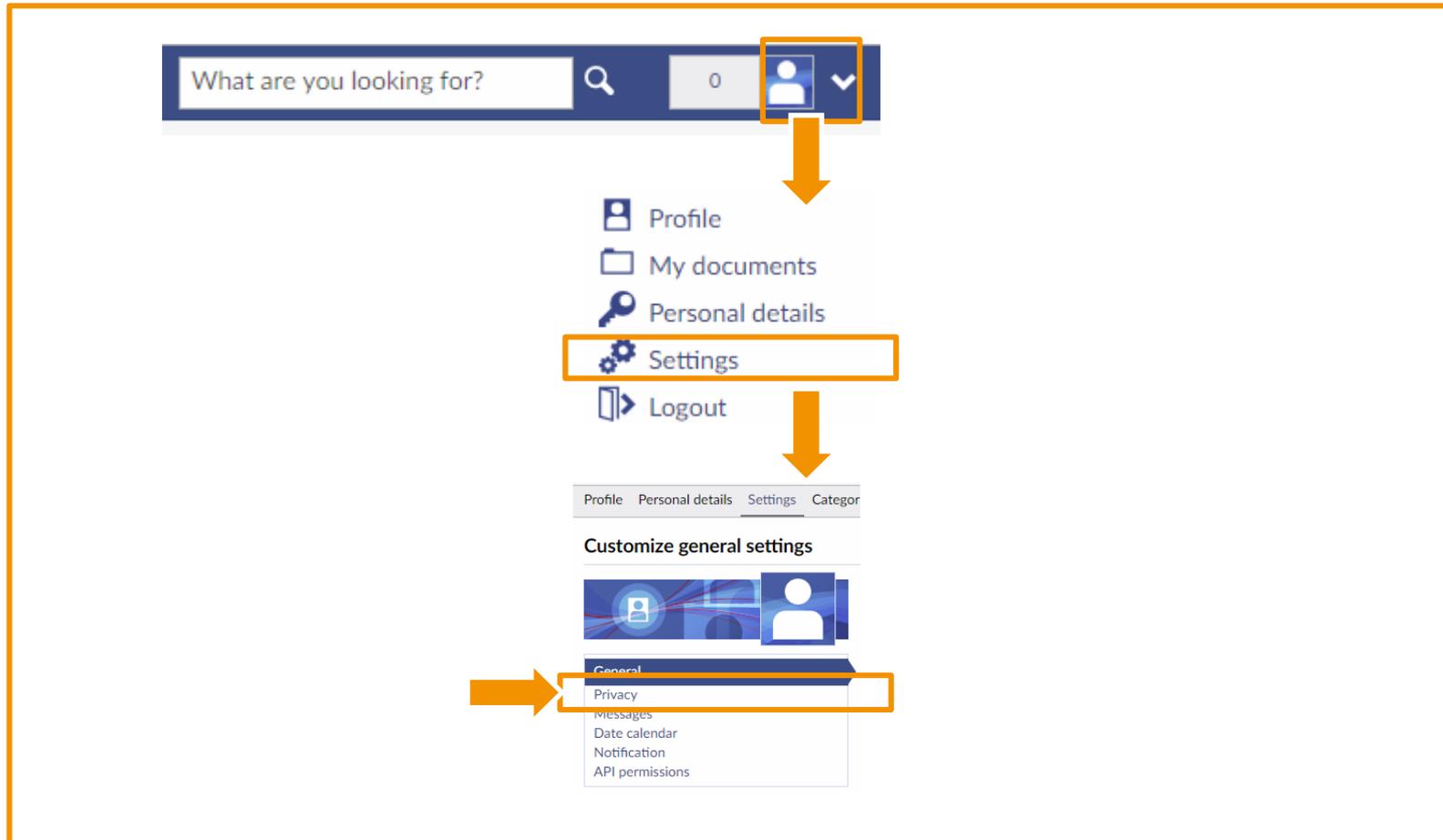


The screenshot displays the Stud.IP interface for a university event. The top navigation bar includes the Stud.IP logo and the text 'Universität Passau'. Below this is a toolbar with various icons, including a home icon, a 'Veranstaltungen' (Events) icon with a red notification badge, and other utility icons. The main content area is titled 'Testveranstaltung' and features a sub-menu with options: 'Übersicht', 'Forum', 'Teilnehmende', 'Dateien', 'Ablaufplan', 'Blubber', 'Vips', 'Zoom', 'Videos', and 'Kontaktverfolgung'. The 'Kontaktverfolgung' option is highlighted with an orange box and an arrow. On the left side, there is a 'Kontaktverfolgung' section with a QR code and a 'QR-Code' button labeled 'Anwesenheit manuell erfassen'. The main content area contains an information message: 'Ein QR-Code zum Registrieren der Anwesenheit wird automatisch 30 Minuten vor Beginn des Termins erzeugt und hier angezeigt.' followed by a bullet point '• Nächster Termin' and a blurred QR code.

3.1 Stud.IP – privacy settings

STUD.IP

You can edit your privacy settings in the settings.



The screenshot illustrates the navigation path to privacy settings in Stud.IP. It starts with the top navigation bar containing a search field, a notification count of 0, and a user profile icon. A red box highlights the profile icon, with a red arrow pointing down to a dropdown menu. The menu items are Profile, My documents, Personal details, Settings (highlighted with a red box), and Logout. A second red arrow points down from the Settings item to a sub-menu. The sub-menu has tabs for Profile, Personal details, Settings (selected), and Categories. Below the tabs is the heading 'Customize general settings' and a user profile card. A third red arrow points to the 'General' section of the settings, which is highlighted with a red box. The 'General' section includes options for Privacy, Messages, Date calendar, Notification, and API permissions.

3.1 Stud.IP – final words

STUD.IP



Always remember: Stud.IP is not a mail system!

If you wonder which courses you need to choose for your semester:

- Have a look at your study and examinations regulations on <https://www.uni-passau.de/en/study-and-examination-regulations/>
- Consider reaching out to the academic advice service on <https://www.uni-passau.de/en/academic-advice/>

3.2 HISQIS

You can register for and deregister from exams via HISQIS and receive your grade overviews there.

You can access HISQIS via this link: qisserver.uni-passau.de



3.2 HISQIS – Login

In order to be able to use the HISQIS services, please log in with your ZIM-account.

WiSe 2020/21 | Hilfe | Sitemap |



Sie sind hier: Startseite

Verifikation von Studienbescheinigungen

Herzlich willkommen beim HIS Online-Portal - dem Hochschulportal für Studierende, Lehrende und Mitarbeiter
Version Juni 2019

Benutzerkennung
Passwort

Der Benutzername und das Passwort für Erstsemester wurden Ihnen nach erfolgter Immatrikulation per Post zugesandt. Wenn Sie Ihr Passwort ändern, beachten Sie bitte, dass es keine Umlaute enthält. Sollten Sie Ihr Passwort vergessen haben, so können Sie beim Zentrum für Informationstechnologie und Medienmanagement (ZIM) einen Passwortänderungsantrag stellen ([Hinweise des ZIM zu Passwortänderungen](#)).

Geben Sie Ihre Kennung an keine anderen Personen weiter, damit ohne Ihr Wissen keine Prüfungsanmeldungen durchgeführt werden können. Dies kann rechtliche Folgen für Sie haben.

Bezüglich der Prüfungs-Anmeldungen beachten Sie bitte die ([Hinweise auf der Homepage des Zentralen Prüfungssekretariates](#)).

Bescheinigungen über Prüfungsleistungen, die bis jetzt vom Prüfungssekretariat ausgestellt wurden, kann jeder Studierende jetzt selber ausdrucken. Ausnahmen sind Bescheinigungen, die Sie von Lehrstühlen erhalten und Leistungen bei den Lehramtsstudiengängen.

Das Prüfungsan- und Abmeldedatum jeder an- oder abgemeldeten Prüfung wird in einem Protokoll festgehalten.

Bei Fragen oder Problemen wenden Sie sich bitte an Ihre zuständige(n) Sachbearbeiter(in) im Prüfungssekretariat.



3.2 HISQIS – examination administration

In the examination administration (in German: Prüfungsverwaltung) you can either register for or deregister from examinations or view examination certificates.



You can find all the latest information on topics such as registering for and deregistering from examinations at [the website of the Examinations Office](#).





3.3 Campusportal - HISinOne

You've already been familiar with the Campusportal from your application to the University of Passau.

After enrollment, the Campusportal supports students throughout their studies.

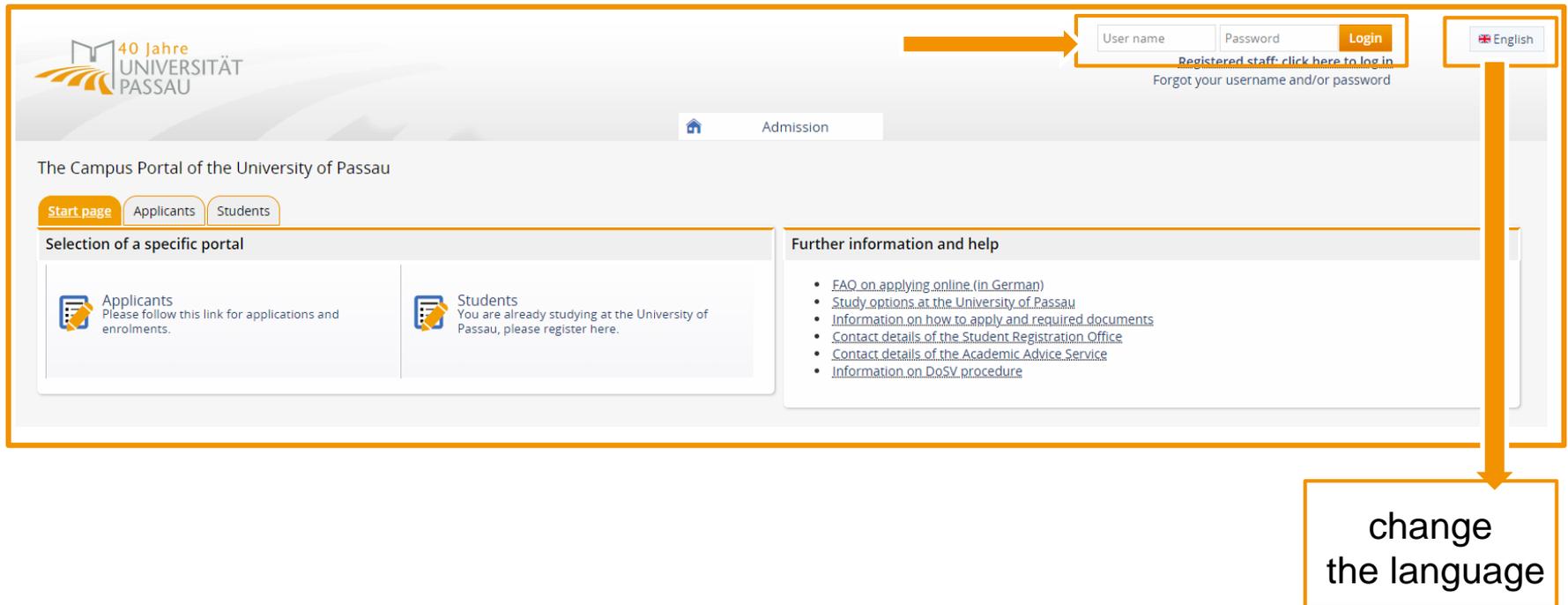
- Application portal
- Certificates, e.g. for matriculation, BAföG, term, study course, parking ID
- Contact details (incl. e-mail and mobile number for 24-hours-passwordservice)





3.3 Campusportal - HISinOne

Via campus.uni-passau.de you can log in with your ZIM-username.



The screenshot shows the login page of the University of Passau Campus Portal. The page includes the university logo, a navigation bar with 'Admission', and a main content area with 'Applicants' and 'Students' sections. A login form is visible in the top right corner, and a language selection dropdown is also present. An orange arrow points from the login form to a box labeled 'change the language'.

40 Jahre
UNIVERSITÄT
PASSAU

User name Password Login
Registered staff: [click here to log in](#)
Forgot your username and/or password

English

Admission

The Campus Portal of the University of Passau

Start page Applicants Students

Selection of a specific portal

Applicants
Please follow this link for applications and enrolments.

Students
You are already studying at the University of Passau, please register here.

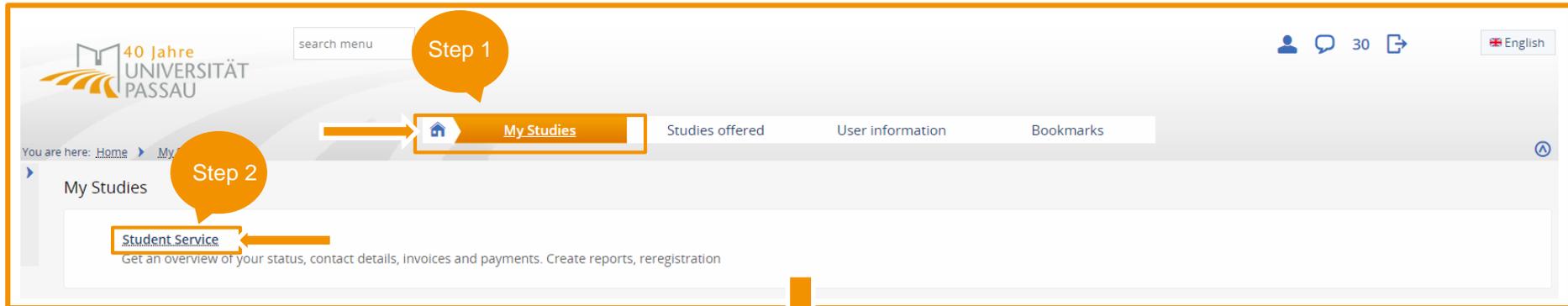
Further information and help

- [FAQ on applying online \(in German\)](#)
- [Study options at the University of Passau](#)
- [Information on how to apply and required documents](#)
- [Contact details of the Student Registration Office](#)
- [Contact details of the Academic Advice Service](#)
- [Information on DoSV procedure](#)

change the language



3.3 Campusportal – student service

The screenshot shows the top navigation bar of the University of Passau Campusportal. The logo '40 Jahre UNIVERSITÄT PASSAU' is on the left. A search menu is in the center. On the right, there are icons for user profile, chat (30), and a language selector set to 'English'. Below the search menu, a breadcrumb trail shows 'Home' and 'My Studies'. The 'My Studies' menu is highlighted with an orange box and labeled 'Step 1'. An arrow points from this menu to the 'Student Service' link in the main content area, which is also highlighted with an orange box and labeled 'Step 2'. The 'Student Service' link has a subtext: 'Get an overview of your status, contact details, invoices and payments. Create reports, reregistration'.



The screenshot shows the 'Student Service' page. It features four main options: 'Student status', 'My data', 'Payments', and 'Certificates'. The 'My data' and 'Certificates' options are highlighted with orange boxes. Arrows point from these boxes down to the corresponding text boxes below.

Update your contact details
→ Information for 24-hours-
passwordservice

BAföG, matriculation, term, study
course, parking ID

3.4 ILIAS

 ILIAS

ILIAS is a learning management system (LMS) that can be used to hold courses with the support of digital media.

ILIAS complements Stud.IP through functions that enable online teaching:

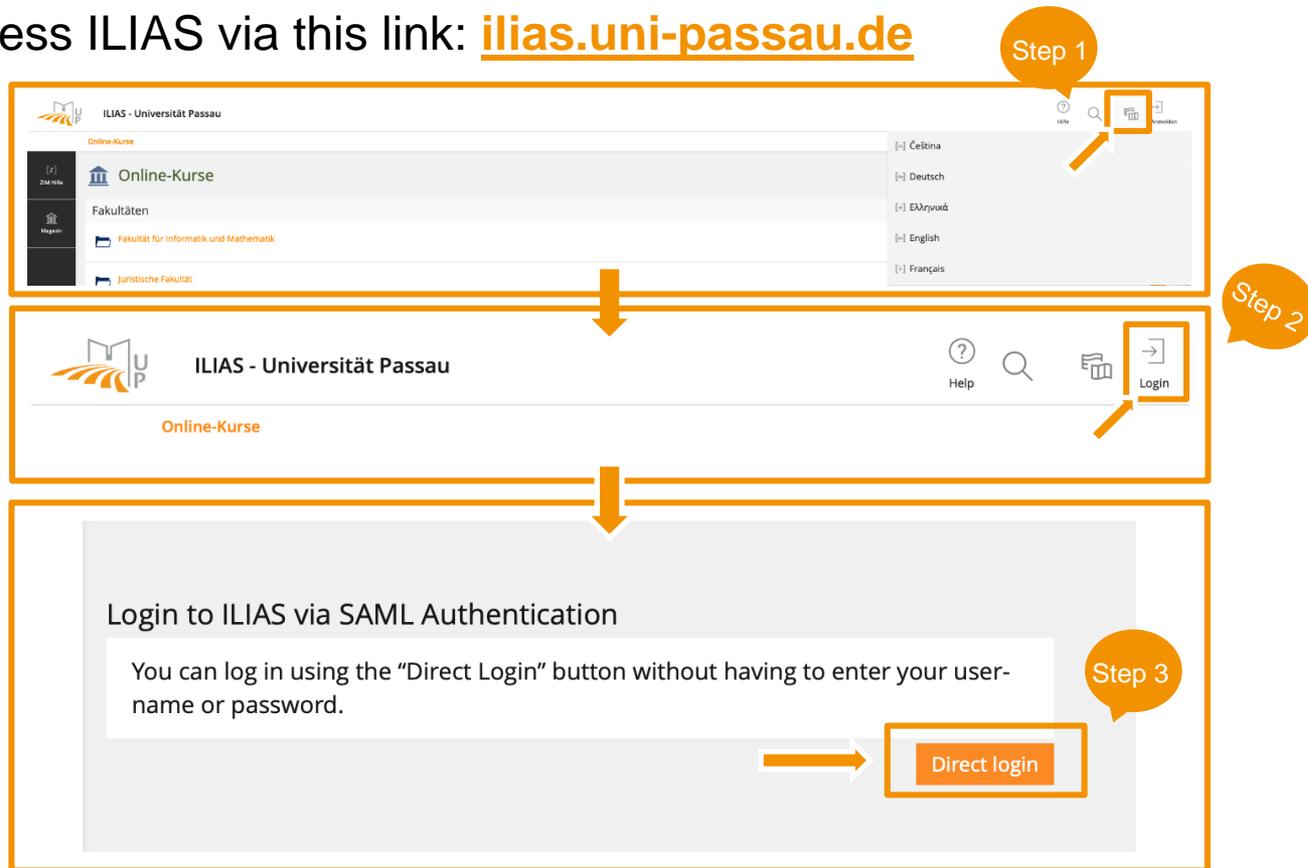
- Recording of lectures and live broadcasts
- consultation of course material
- Wikis, test exercises, MediaCasts, Blogs
- Ideal exam preparation
- Adaptable cooperation, e.g. via discussion forums
- Interactivity and multimedia



3.4 ILIAS – Login

ILIAS

You can access ILIAS via this link: ilias.uni-passau.de



Step 1

ILIAS - Universität Passau

Online-Kurse

[-] Čeština
[-] Deutsch
[-] Ελληνικά
[-] English
[-] Français

Step 2

ILIAS - Universität Passau

Help

Login

Step 3

Login to ILIAS via SAML Authentication

You can log in using the "Direct Login" button without having to enter your username or password.

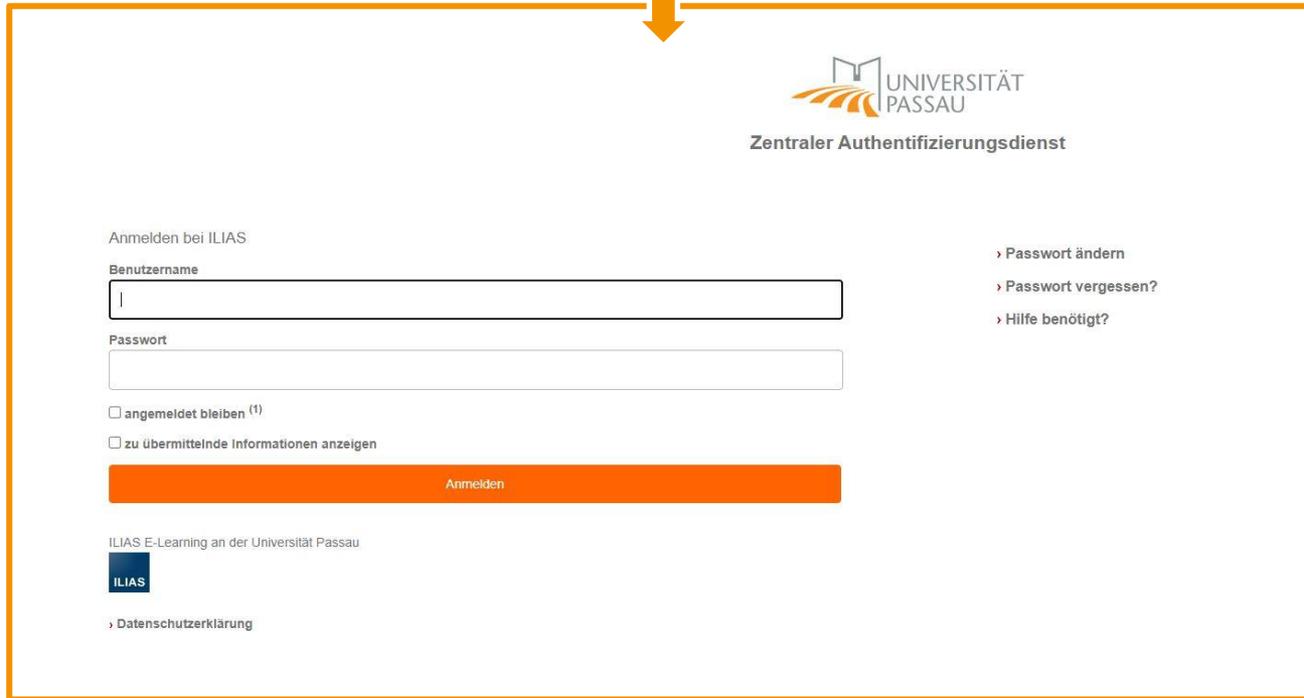
Direct login



3.4 ILIAS – Login

ILIAS

Step 4



Zentraler Authentifizierungsdienst

Anmelden bei ILIAS

Benutzername

Passwort

angemeldet bleiben ⁽¹⁾

zu übermittelnde Informationen anzeigen

Anmelden

ILIAS E-Learning an der Universität Passau



[Datenschutzerklärung](#)

[Passwort ändern](#)

[Passwort vergessen?](#)

[Hilfe benötigt?](#)

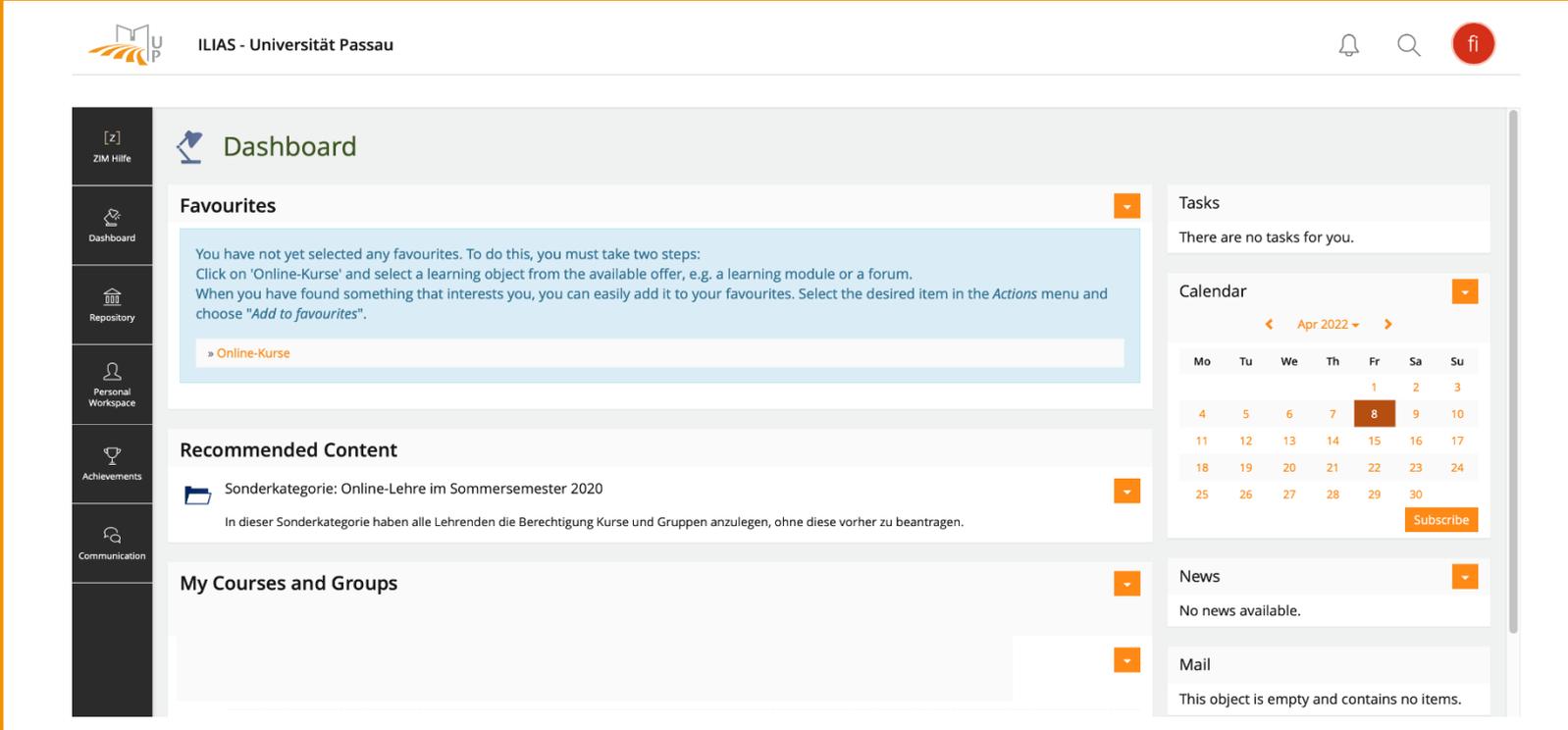
ILIAS – Login



3.4 ILIAS – Dashboard

ILIAS

Amongst other things, joined courses, the profile management, the calendar, your timetable etc. are displayed on your personal desktop.



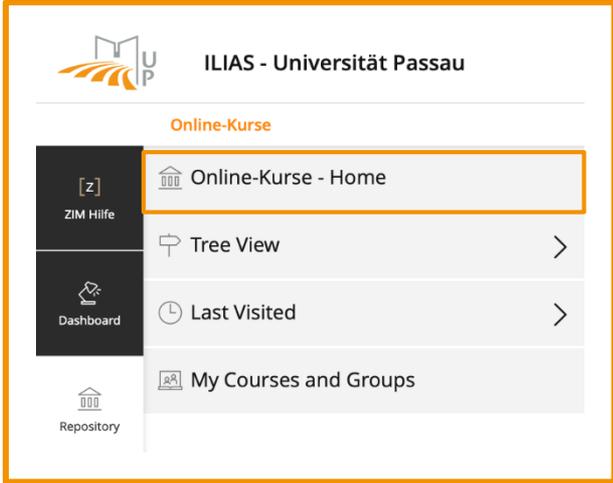
The screenshot shows the ILIAS Dashboard for a user at the University of Passau. The interface includes a navigation sidebar on the left with icons for ZIM Hilfe, Dashboard, Repository, Personal Workspace, Achievements, and Communication. The main content area is titled 'Dashboard' and features several sections:

- Favourites:** A message indicating that no favourites have been selected yet, with instructions on how to add them. A link for 'Online-Kurse' is provided.
- Recommended Content:** A section titled 'Sonderkategorie: Online-Lehre im Sommersemester 2020' with a brief description.
- My Courses and Groups:** A section for managing courses and groups.
- Tasks:** A section stating 'There are no tasks for you.'
- Calendar:** A calendar view for April 2022, showing dates from 1 to 30. A 'Subscribe' button is visible at the bottom right of the calendar.
- News:** A section stating 'No news available.'
- Mail:** A section stating 'This object is empty and contains no items.'

3.4 ILIAS – online courses

ILIAS

By clicking on „Online-Kurse – Home“ you will get a list of the courses categorized in faculties and institutions.



ILIAS - Universität Passau

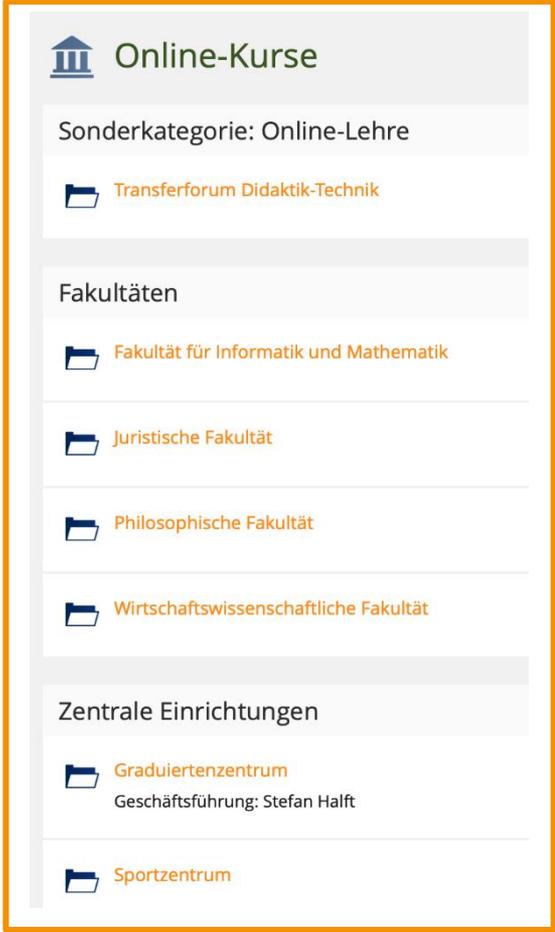
Online-Kurse

- Online-Kurse - Home
- Tree View >
- Last Visited >
- My Courses and Groups

ZIM Hilfe

Dashboard

Repository

Online-Kurse

Sonderkategorie: Online-Lehre

- Transferforum Didaktik-Technik

Fakultäten

- Fakultät für Informatik und Mathematik
- Juristische Fakultät
- Philosophische Fakultät
- Wirtschaftswissenschaftliche Fakultät

Zentrale Einrichtungen

- Graduiertenzentrum
Geschäftsführung: Stefan Halft
- Sportzentrum



3.5 Zoom

Zoom is the main tool for online teaching – it is a video conferencing system to maintain communication between lecturers and students online, e.g. in the form of online lectures.

- Live transmissions of lectures at scheduled times
- Participation in webinars
- Interactivity / synchronous communication
- Students can use Zoom for smaller group works
- Providing a zoom recording in Stud.IP





3.5 Zoom – registration

Registration for Zoom at: uni-passau.zoom.us/

To use Zoom, please log in with your ZIM ID.

When logging in, please select
“**log in via SSO.**”



3.5 Zoom – Login with ZIM-username



Then log in with your ZIM-username and password to access your user account:



Zentraler Authentifizierungsdienst

Anmelden bei ZOOM

Benutzername

Passwort

angemeldet bleiben ⁽¹⁾

zu übermittelnde Informationen anzeigen

Anmelden

Video Conferencing, Web Conferencing, Online Meetings, Screen Sharing - Zoom



[Datenschutzerklärung](#)

[Passwort ändern](#)

[Passwort vergessen?](#)

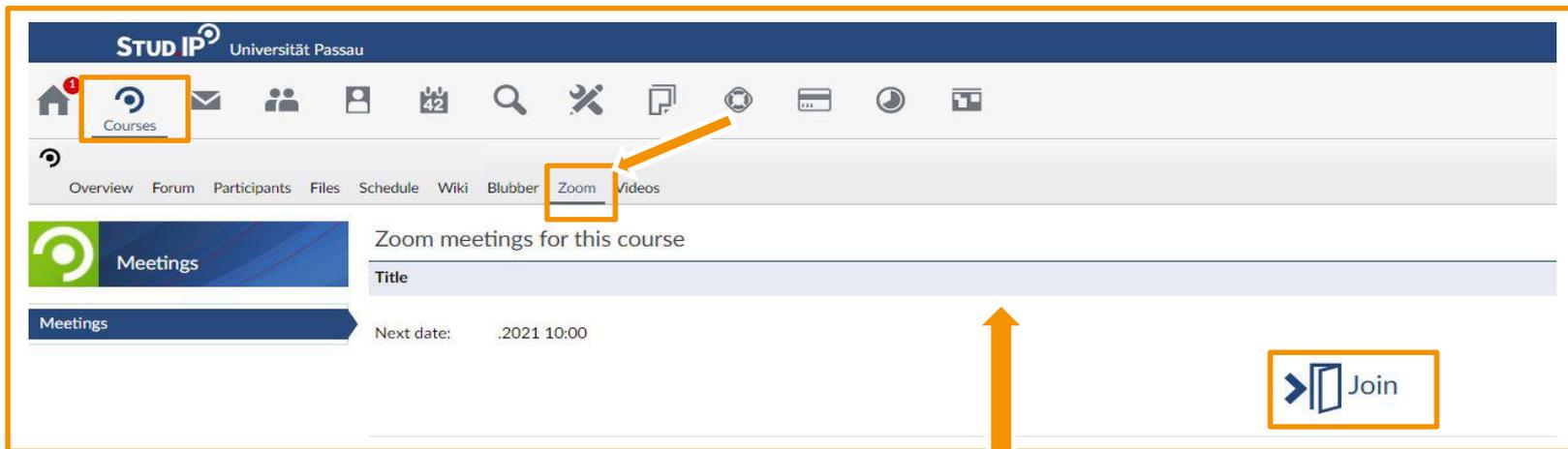
[Hilfe benötigt?](#)



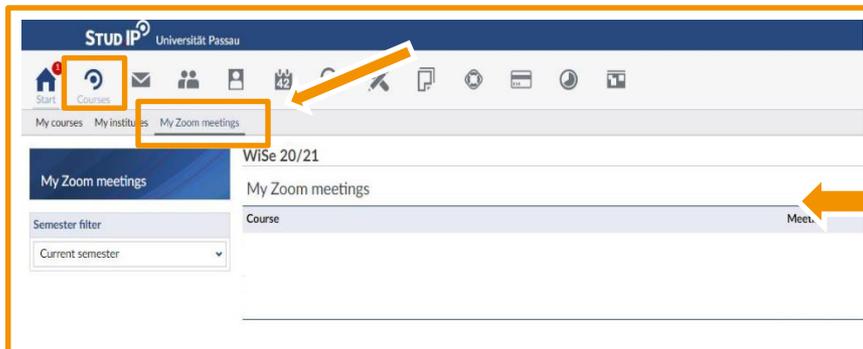


3.5 Zoom – participating via Stud.IP

Log in with your ZIM-username in Stud.IP. You can participate directly from your Stud.IP course in Zoom meetings.



The screenshot shows the Stud.IP interface for a course. The top navigation bar includes icons for Home, Courses, Mail, Users, Profile, Calendar, Search, Tools, Documents, Security, and Settings. The 'Courses' icon is highlighted with an orange box. Below the navigation bar, the 'Zoom' tab is selected and highlighted with an orange box. The main content area shows 'Zoom meetings for this course' with a table containing a 'Title' row and a 'Next date: .2021 10:00' row. A 'Join' button is visible in the bottom right corner of the meeting section.



The screenshot shows the Stud.IP interface for a user's profile. The top navigation bar includes icons for Start, Courses, Mail, Users, Profile, Calendar, Search, Tools, Documents, Security, and Settings. The 'My Zoom meetings' tab is selected and highlighted with an orange box. The main content area shows 'My Zoom meetings' with a table containing a 'Course' row and a 'Meet' row. A 'Semester filter' dropdown menu is visible on the left side of the table.

Option 1: directly within a course via the "Zoom" tab.

Option 2: under the tabs "My courses" and "My Zoom meetings".

3.6 Online exams



In the Digital Campus, examinations can also be carried out online, thus enabling the performance assessment to be carried out without the need for a presence. Online exams can be taken via Klaus Online, Ilias or Vips (in Stud. IP).



Exam-relevant information is sent to the student e-mail.



Please note: The student e-mail via Outlook must be differentiated from messages in Stud.IP!



4. Working places



Data storage



LRZ Sync+Share



PC Pools



Campus printer



4.1 Data storage

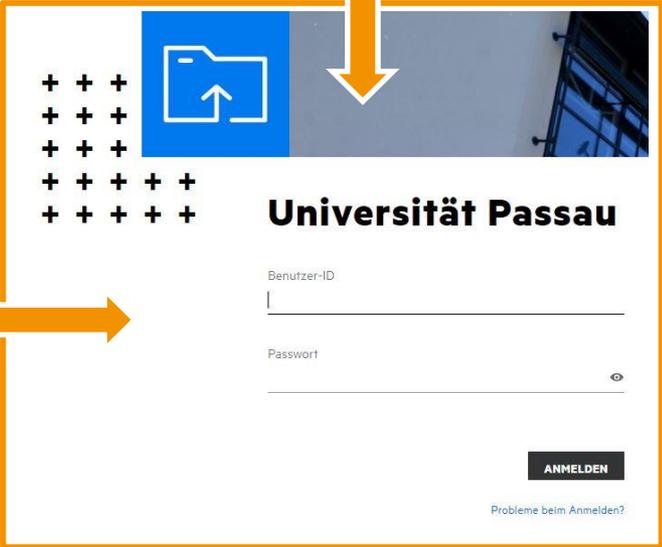


A personal storage area (drive H:) is available for students on the servers of the University of Passau.

The H: drive is accessed via: windat.uni-passau.de

Diagram illustrating the login process for the H: drive access:

- A box labeled "Login via ZIM-username" has an arrow pointing to the login form.
- The login form is titled "Universität Passau" and includes fields for "Benutzer-ID" and "Passwort", along with an "ANMELDEN" button.
- An arrow points from the URL windat.uni-passau.de to the login form.



4.1 Data storage



Data on the H: drive are regularly backed up by ZIM.



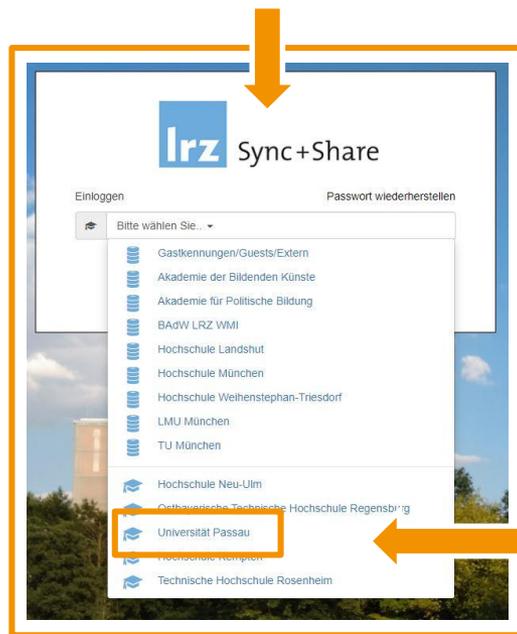
A recovery of the data is therefore partially possible.



Please notice: do not delete any system data files. - e.g.:  r2\$sys

4.2 LRZ Sync+Share

The Leibniz Computing Center of the Bavarian Academy of Sciences (LRZ for short) offers online storage for employees and students of participating universities. You can access your online storage via: syncandshare.lrz.de/login



Selection of the University of Passau and registration with ZIM-username.





4.3 PC Pools

To log in to a pool PC you need your ZIM-username.



Important: Your data on the desktop and on the C: drive will be deleted after logging out on the PC!



Please back up your data, e.g. to your H: drive.

The opening hours of the PC pools are linked to the opening hours of the building.



4.4 Campus printer



You can print, copy or scan your documents using the multifunction printers/copiers distributed throughout the campus - the so-called campus printers.

- The campus printer is already installed in the PC pools.
- You are welcome to install the campus printer manually and use it e.g. on your private PC.



4.4 Campus printer



If you are in the university network, you only need your **CampusCard**. There are card terminals on the campus, where you can charge credit for the campus printers to your CampusCard. (Note: this does not refer to terminals used to revalidate your campus card!)

You can also use the campus printers from private computers via WLAN (**OpenVPN, eduroam**).

You need both the CampusCard and the corresponding **printer driver** for campus printers.



4.4 Campus printer

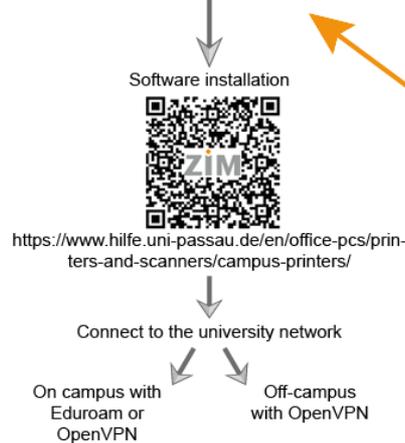
ZIM Zentrum für
Informationstechnologie
und Medienmanagement



UNIVERSITÄT
PASSAU

HOW DO I PRINT VIA THE CAMPUS PRINTER?

PERSONAL LAPTOP



POOL-PC

Log in with the ZIM account

1. Select "Campus Drucker"/"Campus printer" as the printer.
2. Enter the CampusCard card number (without letters) in the new window.
3. Insert CampusCard into a campus printer.
4. Select the "Druckmodus"/"Print mode" button (to the right of the "6") and confirm with the "checkmark" button.
5. After printing, select "Door" button to remove the CampusCard.

Requirements: You will need a CampusCard with sufficient credit. Please note that the print credit is maintained independently of the Mensa credit at the Copy Center. Terminals to top up your print credit can be found in all main buildings on the first floor, either near the gate or the campus printers.

Help and Questions: For help installing the printer software, contact ZIM Support (IM 046). For questions about printer credit or printer malfunctions, please contact the Copy Center Passau. (Tel.: 0851 509 1266).

ZIM-Support: support@zim.uni-passau.de ☎ +49 851 509 1888 📺 IM 046

5. Stay connected



E-mail



WiFi



OpenVPN

5.1 Student e-mail address



All students of the University of Passau receive a personal e-mail account. The institutions of the University will send all information concerning your studies to your student e-mail address.



Therefore, check your e-mail inbox regularly!

With the help of the web-based access, the **Outlook Web Access (OWA)**, you can easily retrieve your e-mails from any (mobile) Internet-enabled device:

email.uni-passau.de

For registration at the student's e-mail system you need:

- your **username** ([ZIM-account](#))
- your **password**



5.1 Student e-mail address



Currently there are **three types** of student e-mail addresses:

- ➔ *@ads.uni-passau.de*
- ➔ *@gw.uni-passau.de*
- ➔ *@stud.uni-passau.de*

All of these can be accessed via email.uni-passau.de



Please note that the sender of a student e-mail address is ALWAYS **@ads. uni-passau.de!**



5.1 Outlook VS. Stud.IP messages



ZIM Zentrum für
Informationstechnologie
und Medienmanagement



WHERE ARE MY E-MAILS? WHY ARE THEY NOT IN STUD.IP?



Stud.IP is **not an e-mail inbox**. Here you will receive notifications or internal messages from courses.

Access via:
studip.uni-passau.de

Detailed instructions with screenshots on how to forward your Stud.IP messages to your student email address can be found here:



hilfe.uni-passau.de/studip/nachrichten

Log in with the ZIM Account.



Outlook is your student e-mail inbox. Here you will receive important e-mails e.g. from the administration and you can also send e-mails yourself. Your student e-mail address is:
muster06@ads.uni-passau.de

Access via:
email.uni-passau.de

Detailed instructions with screenshots on how to forward your student emails to your private email address can be found here:



<https://www.hilfe.uni-passau.de/arbeitsplaetze/e-mail/outlook/funktionen-und-module/e-mail/>



ZIM-Support: support@zim.uni-passau.de +49 851 509 1888 IM 046

5.1 Access to your e-mail mailbox



You can access your mailbox in several ways:



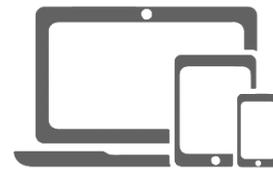
Outlook Desktop App

If your device has the **Outlook Desktop app** installed, you can access Outlook from it.



Outlook Web Access

With the help of **Outlook Web Access (OWA)**, you can retrieve e-mails conveniently from your mobile device.



Mobile devices

You can receive your e-mails via your **mobile devices**.



IMAP & SMTP

You can also access your e-mail **with other e-mail programs** besides Outlook (such as Thunderbird).



5.1 E-mail – Forward & redirect messages



You can use a rule to **redirect or forward** your e-mails to a **private e-mail address**. The help portal explains the procedure step by step.

Forward: The e-mail will be redirected in the same way as if the “forward” option had been selected directly in Outlook. This means that the e-mail is changed when it is forwarded (subject is adjusted, message text is inserted as a quote).

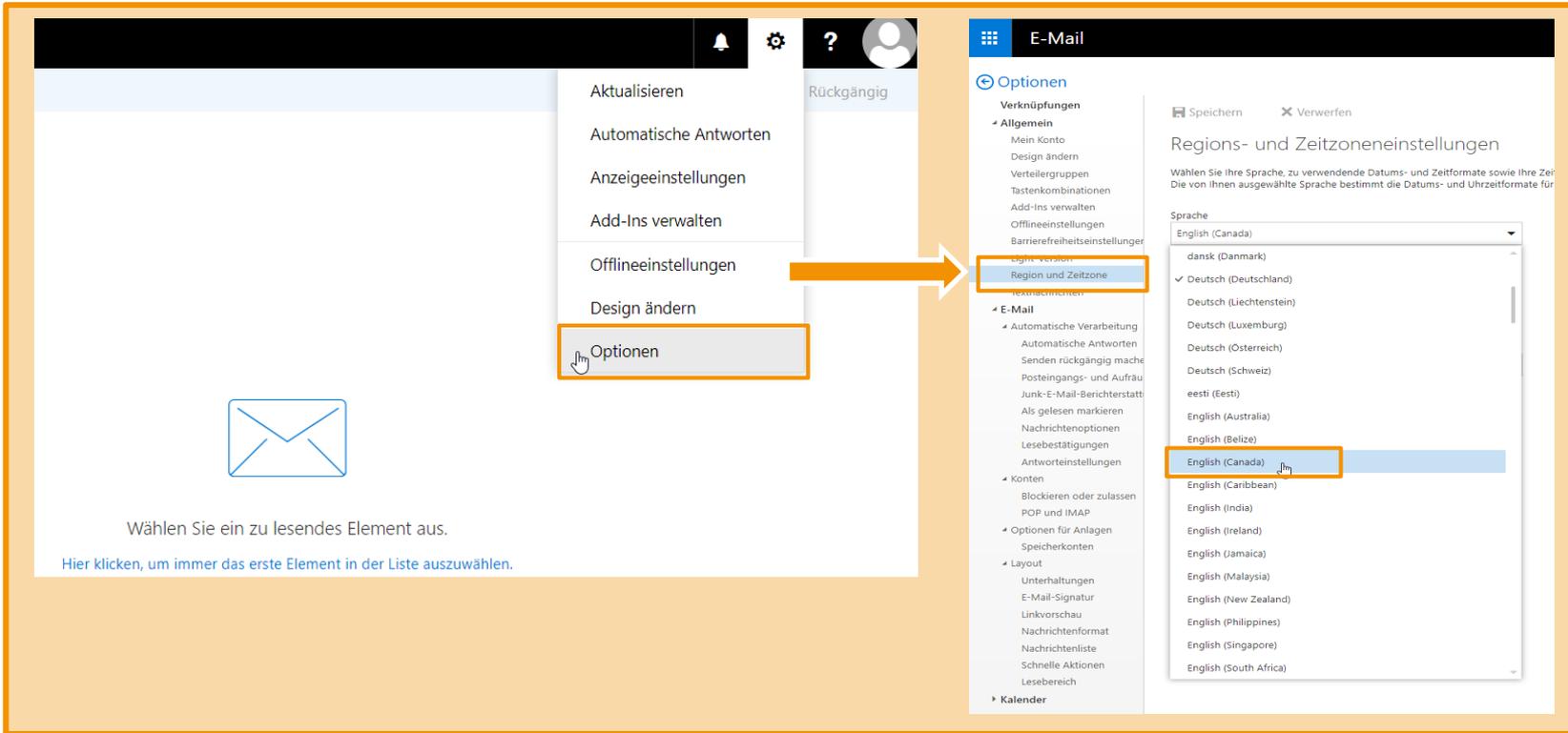
Redirect: The e-mail is sent directly to the recipient (no change visible). For the recipient, it looks as if the sender sent the e-mail directly to him.



5.1 Forward & redirect – step by step



Beforehand you may switch to an english version of your e-mail reader:



The image shows two screenshots from the Outlook interface. The left screenshot shows the 'Optionen' (Options) menu with 'Optionen' highlighted. An orange arrow points from this menu item to the right screenshot. The right screenshot shows the 'E-Mail' settings window, specifically the 'Region- und Zeitzoneinstellungen' (Region and Time Zone Settings) section. The 'Sprache' (Language) dropdown menu is open, and 'English (Canada)' is highlighted.

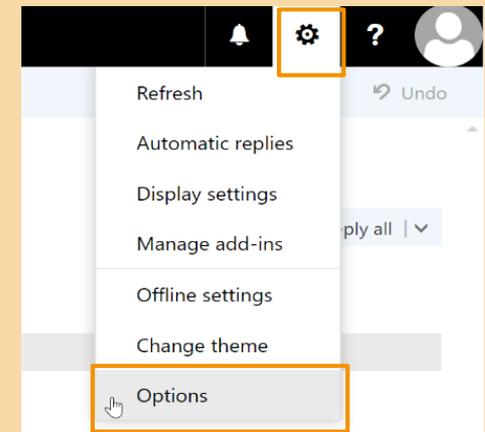


5.1 Forward & redirect – step by step



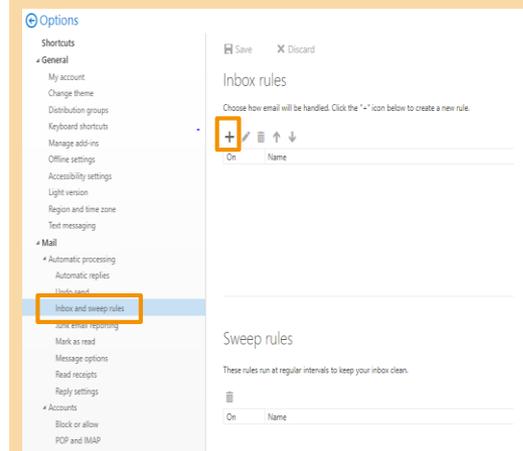
Step 1

When you are logged in, click the **gear icon** at the top right of the browser window, then click **Options**.



Step 2

Click *Mail*, click *Automatic Processing*, and then click *Inbox and sweep Rules*.
Now click on the **plus symbol** in the right area.

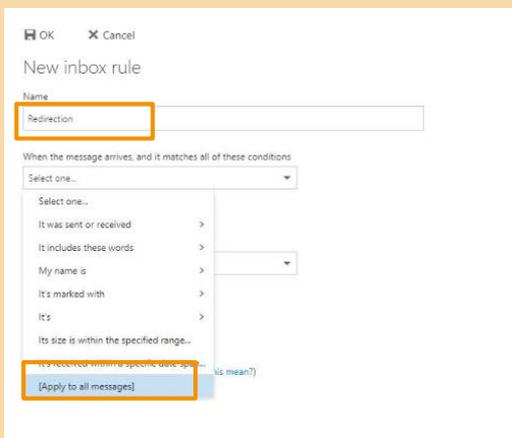


5.1 Forward & redirect – step by step



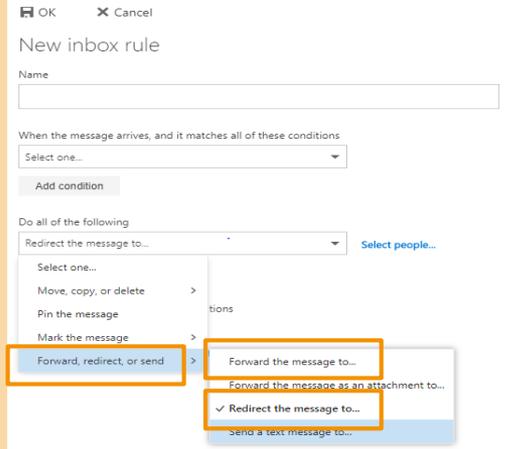
Step 3

For example, enter redirection or forwarding as the name for the new inbox rule. Below you can select which e-mails this rule should apply. Select *Apply to all messages* here.



Step 4

Then you choose what actions should happen to your e-mails. Select the *Forward, redirect or send* item here. In the next window, select *Redirect the message to* or *Forward the message to*.

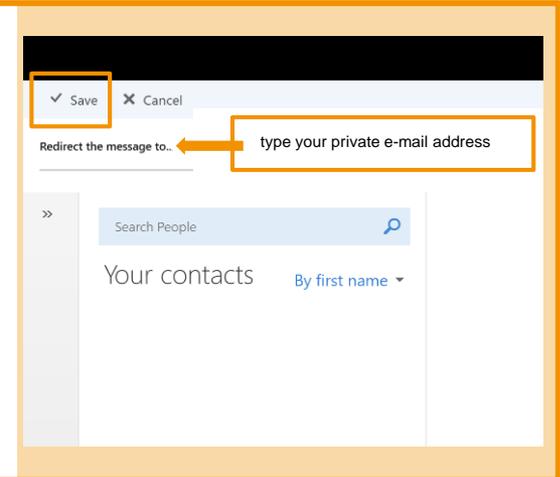


5.1 Forward & redirect – step by step



Step 5

Now enter your private e-mail address to which you want to redirect or forward your e-mails to.



✓ Save ✕ Cancel

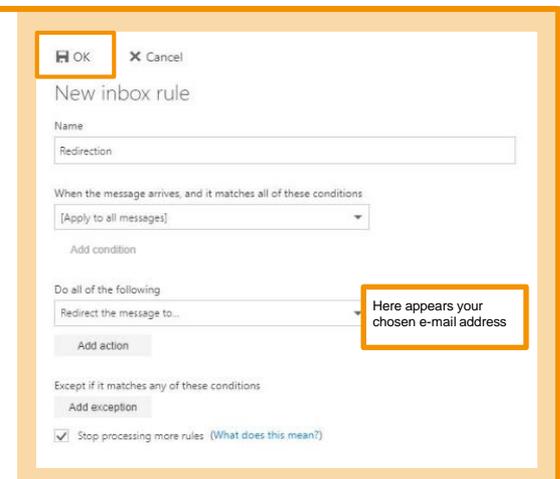
Redirect the message to...

>> Search People 

Your contacts By first name ▾

Step 6

The rule has now been set correctly and you can click OK in the top left corner.



OK ✕ Cancel

New inbox rule

Name
Redirection

When the message arrives, and it matches all of these conditions
[Apply to all messages]

Add condition

Do all of the following
Redirect the message to...

Add action

Except if it matches any of these conditions
Add exception

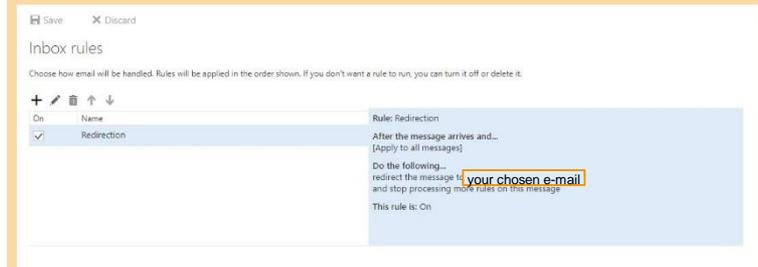
Stop processing more rules (What does this mean?)

5.1 Forward & redirect – step by step



Step 7

The rule has now been finalized and set up. Here you can see an overview of your inbox rule. To be absolutely sure that the redirection or forwarding you have just set up is correct, check the data you have entered again.



5.1 STOP SPAM & PHISHING!



“Phishing” for passwords involves fishing for passwords and confidential data in supposedly legitimate e-mails. The scammers either ask you to click on a link as quickly as possible or to enter the data directly in the e-mail. Do not enter any data and do not click on any links as soon as you have doubts about the seriousness of an e-mail. If in doubt, ask us first.

Signs:

- Impersonal form of address
- Suspicious e-mail address
- Suspicious link
- Time pressure
- Threats



5.1 STOP SPAM & PHISHING!



PLEASE NOTE: The name as well as the e-mail address of a sender **can be faked by scammers**. Phishing e-mails can therefore look as if they have been sent by supposedly high-ranking persons of the University of Passau.

A common scam used by scammers is to pretend to be an employee of the university and ask you to buy vouchers (e.g. Amazon, Google Play, etc.).

Therefore, always **be suspicious** if you receive such e-mails and **do not reply** to them!





5.2 WiFi

The university offers you three **WiFi networks**:

- CampusUniPassau (used to setup eduroam and for VPN on campus)
- Eduroam (standard wireless network on campus)
- BayernWLAN (no registration needed, very simple)



Problems with eduroam or CampusUniPassau WiFi?

BayernWLAN always works! Its bandwidth might be limited though.

The platforms of the Digital Campus are freely accessible via the Internet. No access to the campus network is required!





5.2 WiFi – Hints: CampusUniPassau

When you connect to WiFi network **CampusUniPassau** you should get this:

Purpose 1:
Setup eduroam



Purpose 2:
Access to VPN
service using
OpenVPN/Tunnelblick
(macOS)



Hint: on macOS and iOS/iPadOS devices this tends to be tedious. It might take some time and patience until this screen appears.

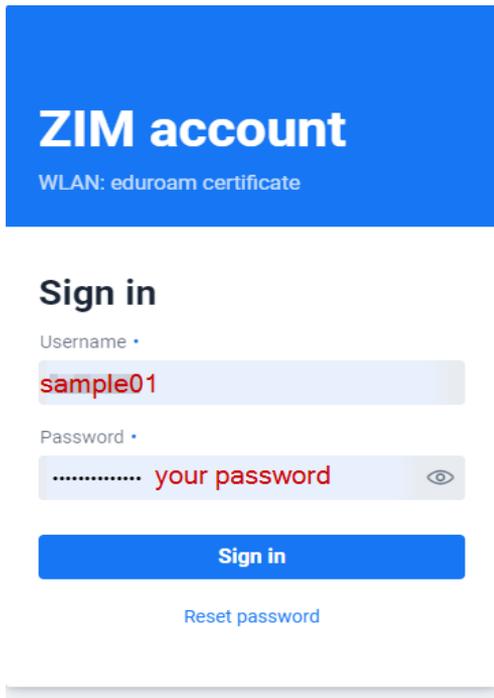




5.2 WiFi – Hints: eduroam I

Key component for accessing **eduroam**: your **personal eduroam certificate** (valid for 3 years)!

Get it on <https://www.uni-passau.de/cert>



ZIM account
WLAN: eduroam certificate

Sign in

Username •

Password •

[Reset password](#)

Certificate can be downloaded **worldwide** – it's **not mandatory** to do this on campus, you can even do it at home!

We offer plenty of guides on <https://www.uni-passau.de/eduroam> for common operating systems!





5.2 WiFi – Hints: eduroam II

- When installing your certificate you'll need to enter a password - beware! Enter only your ZIM account id (e.g. sample01) – **NOT your id's password, use only lowercase characters!**
- **Windows:** we only support **Windows 10 and up**. Use the tool provided on our website to install the certificate.
- **iOS:** you'll need to **install** your certificate in Settings > General > Profiles & Device Management
- **macOS:** make sure to update to the **current macOS**, macOS 11 & 12 should be fine!
- **Android:** Certificate's purpose: choose **WLAN/WiFi – NOT VPN**
- **Android:** When asked for a domain, enter **uni-passau.de**
- **Android:** When prompted for your identity, enter **ZIM-Kennung@uni-passau.de** – e.g. sample01@uni-passau.de – beware: this is not a valid E-Mail address in Passau, it is just a “placeholder” in this case! Make sure there is no **SPACE** after the last characters .de!





5.2 WiFi – Hints: BayernWLAN

- **BayernWLAN** is usually easy to use, no setup required. Its bandwidth (speed) might be limited though.
- You need to agree to Vodafone's terms and conditions – this tends to cause issues on Apple products (e.g. Macbooks)

When affected: open Safari and enter this address:

hotspot.vodafone.de/bayern





5.2 WiFi

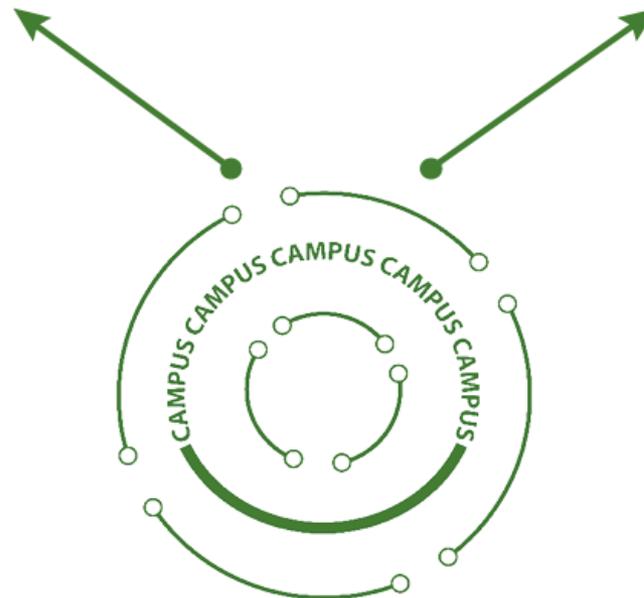


On campus:
With Eduroam, you automatically get access to the campus network - in addition to Internet access - when you are on campus.

Setup Instructions:



<https://www.zim.uni-passau.de/en/services/network-and-server/network-access/eduroam/for-staff-and-students/>



Off-campus:
If you are not on campus but need access to the campus network, you need to connect using OpenVPN.

Setup Instructions:



<https://www.zim.uni-passau.de/en/services/network-and-server/network-access/openvpn/>



BayernWLAN offers free internet access without prior setup!



5.2 WiFi – eduroam

As a member of the University of Passau with ZIM user ID, you can use the WiFi internet access via **eduroam**.



No WiFi? Follow our step by step guide!

⇒ [installation instructions](#)

⇒ [video instruction](#)



5.3 OpenVPN



Access to the university intranet and internet with OpenVPN:

We provide you with secure access to the university network on the campus of the University of Passau and from home in the form of a Virtual Private Network (VPN).

Installation on the university campus

Connect to the campus network:
Cable or WiFi

Installation from home

Connect to the Internet and get access to the university network





5.3 OpenVPN

Nutzung mit der OpenVPN-Software

Sie benötigen die [OpenVPN-Software](#) und außerdem spezifische für die Universität Passau angepasste Konfigurationsdaten. Wir haben alles für Sie hier zum Download bereitgestellt.

Betriebssystem	Software-Version	Installations- und Bedienungsanleitung	Software	Quellcode	Konfigurationsdaten	Bekannte Probleme / FAQ
Windows 7/8.1/10 32- und 64-Bit-Versionen	OpenVPN 2.4.0 (Stand: 22.02.2019)	hier	Download	GPL- Quellcode Windows TAP driver	im Installationspaket enthalten	Konfiguration des TAP- Netzadapters
Linux u. ä.	OpenVPN 2.4.6	hier	bitte Pakete Ihrer Linux-Distribution oder Quellcode verwenden	GPL- Quellcode	Download (Stand: 22.02.2019)	
MacOS X (10.7.5+)	Tunnelblick 3.8.4 (Stand: 19.11.2020)	hier	Download	GPL- Quellcode	in Installationsprogramm enthalten	hier



5.3 IT courses



The **Centre for Careers and Competencies** (ZKK) offers various IT courses every semester.

Courses offered by the ZKK:

- Microsoft Office programs such as Excel, Word and Power Point
- Different programming languages
- Adobe programs such as Photoshop and Indesign



6. Help & Support



[ZIM-Support](#)



[ZIM-News &
RSS-Feed](#)



[Info Hub](#)



[Services for
students](#)



[Help pages](#)



[Social Media](#)



6.1 ZIM-Support

The ZIM team will be happy to answer any technical questions you may have about your studies!



E-Mail:

support@zim.uni-passau.de



Telephone:

+49 851 509-1888



Office Hours:

Monday - Thursday:

08:00 a.m. - 04:30 p.m.

Friday:

08:00 a.m. - 02:00 p.m.



6.2 ZIM-News



ZIM-News keeps you up to date regarding important news about the IT services of the Center for Information Technology and Media Services.

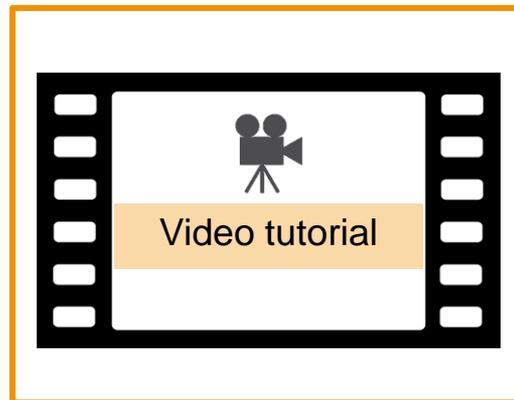
You are also welcome to subscribe to our RSS feed so that you don't miss any important news!



6.2 RSS feed

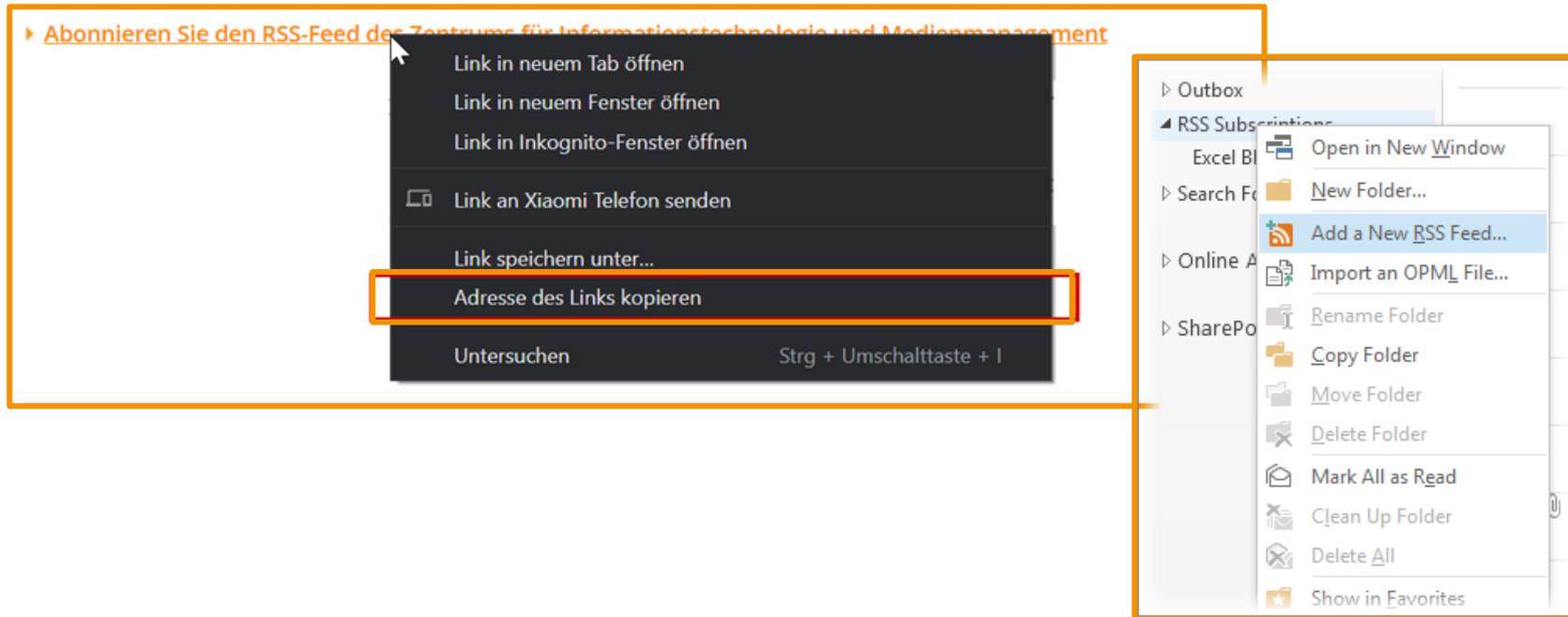
RSS feeds are an easy way to keep up to date with your favorite websites such as blogs or online magazines. The ZIM offers this function for reporting ZIM-News.

If you activate the RSS feed synchronization in Outlook, all subscribed feeds and their posts will be delivered directly to your Outlook RSS Subscriptions folder.



6.2 RSS feed

First, you have to copy the link at the beginning of the website ZIM-News. Then switch to the Outlook App and right-click on „Add a RSS Feed“.

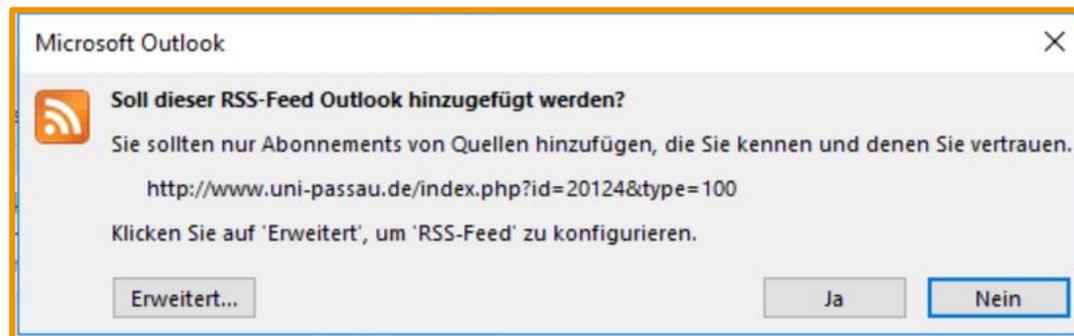
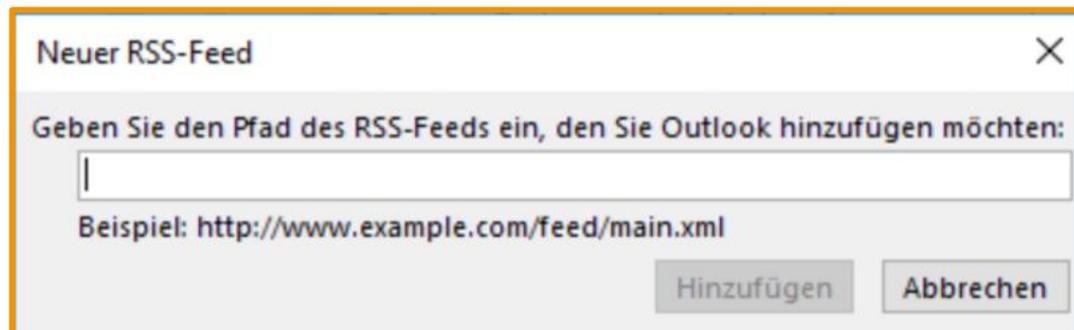


The image shows two screenshots illustrating the steps to add an RSS feed. The left screenshot shows a browser context menu for a link titled "Abonnieren Sie den RSS-Feed des Zentrums für Informationstechnologie und Medienmanagement". The menu options include "Link in neuem Tab öffnen", "Link in neuem Fenster öffnen", "Link in Inkognito-Fenster öffnen", "Link an Xiaomi Telefon senden", "Link speichern unter...", "Adresse des Links kopieren" (highlighted with a red box), and "Untersuchen". The right screenshot shows the Outlook "RSS Subscriptions" menu, with "Add a New RSS Feed..." highlighted.



6.2 RSS feed

You will now be asked in a separate window to enter the relevant URL. Here you paste the previously copied link with the right mouse button and "Paste" and then confirm your entry.





6.3 Info Hub

Our **ZIM Info Hub** serves as an interface for all current and important information, services and projects.

In the Info Hub you will also find numerous step-by-step instructions in video and / or poster form that will support you during your studies.



6.4 Services for students



ZIM offers you various services to assist you during your studies. You can find a lot of information on our overview page!

- Digital Campus
- Network access
- 24h-passwordservice
- Campuscard
- Equipment rental
- Multimedia rooms
- etc.



6.5 Help pages

Do you have questions on specific topics or are you interested in a specific topic of IT services?

Then please visit our **help pages!**

There you will find numerous step-by-step instructions and information on the most important topics related to your studies!

 **Hint:** If you are looking for a specific term, you can also use the **keyword index** to make your search easier!



6.6 Social Media



Follow us on Social Media!
We will post news periodically on Instagram and Facebook!



Instagram



Facebook





ZIM pages for freshmen at a glance

Information for new students

General information about the orientation week

Here you will find an overview of the courses offered during the orientation week. Please note that this time the orientation week will take place virtually owing to the corona crisis.

Information events during the Orientation Week:

The Orientation Week for all new students (which coincides with the last week of the Orientation Weeks for international students) takes place one week before classes start each semester. In the course of this week, we offer info events and introductory workshops where you can get to know the University's IT services as well as our virtual learning environments, Stud.IP and ILIAS.

ZIM information channels
How the ZIM informs:

- ZIM News
- Website
- Campusblog
- Instagram
- Facebook

Information for students

In our flyer for students, you can find all important information about IT and media services at the University of Passau. We will explain to you briefly where you can find everything you need for your studies, how you can register and what could be interesting for you as well as your Stud.IP.

Information for new students



Orientation Week

In the first weeks before and during the start of lectures, we accompany all first-semester students during their introduction phase at the University of Passau.

We offer two zoom-meetings for the introduction in your study.

English language events:

- Wednesday, 13.04.2022, 2 p.m. - 4 p.m.
Introduction IT Services of the University of Passau
<https://uni-passau.zoom.us/j/912301314717>
meetingID:912301314717
Meeting ID: 912 3013 1471
Identification code: 803980
- Thursday, 14.04.2022, 10 a.m. - 12 a.m.
Introduction IT Services of the University of Passau
<https://uni-passau.zoom.us/j/920014378827>
meetingID:920014378827
Meeting ID: 920 0143 7882
Identification code: 598275

The Orientation Weeks for all new students (which coincides with the last week of the Orientation Weeks for international students) takes place one week before classes start each semester. The ZIM is here to help you come to grips with the digital side of your studies. In the course of this week, we will therefore offer you information events and introductory workshops and answer your questions about our IT services, your e-mail account and our virtual learning environments, Stud.IP and ILIAS.

Introduction to IT Services



Orientation week



Virtueller Rundgang durch das ZIM



Virtual tour





**BONNE CHANCE IN
PASSAU!**

Winter term 2022/23